



2018

SUZUKI CSR & ENVIRONMENTAL REPORT

**SUZUKI AIMS TO CONTRIBUTE TO THE SOCIETY
AND BECOME A COMPANY LOVED
AND TRUSTED THROUGHOUT THE WORLD**

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Editorial Policy

About this report

Suzuki CSR & Environmental Report 2018 introduces various CSR and environmental initiatives conducted by the Suzuki Group. For this fiscal year, we have further upgraded its contents, aiming to deepen understanding of the Group's initiatives among our stakeholders.

Suzuki Website

The report can be viewed in HTML version at Suzuki's corporate website. <http://www.globalsuzuki.com/corporate/environmental/> ESG (Environment, Social, and Governance) index is also available at this page, which enables easy access to ESG information according to their contents.

Period Covered

The period covered by this report is the FY2017 (from 1 April 2017 through 31 March 2018). However, this report also contains descriptions on some activities taking place before or after that time period.

Date of Publication

September 2018
(Date of previous publication: January 2018, Scheduled date of next publication: Autumn 2019)

Referred Guidelines

"Environmental Reporting Guidelines 2012" by the Ministry of the Environment,
Global Reporting Initiative (GRI) Standards, etc.

Information Covered

This report covers information about not only Suzuki Motor Corporation, but also domestic and overseas Suzuki Group companies. (Unless "related companies", "dealers", or "overseas" is indicated in each description, the information is related to Suzuki Motor Corporation.)

"Domestic plants" in this report refers to 6 plants in Japan: Kosai Plant, Iwata Plant, Sagara Plant, Takatsuka Plant, Toyokawa Plant, and Osuka Plant.

Disclaimer

- Please note that the website addresses indicated in this report may be changed without notice.
- Forecasts and plans covered in this report are judged by the Company, based on currently available information and assumptions. Please note that the actual results may greatly vary by the changes of various factors.

Publisher

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Top Message

The Group has been placing “Develop products of superior value by focussing on the customer” as the first paragraph of the mission statement. We will constantly make the best effort to create truly valuable products that satisfy our customers.

Under the slogan “Small cars for a big future”, we will work toward manufacture of “small cars” and “environmentally-friendly products” which are wanted by our customers. We will also work on lean, efficient and sound management by emphasising the “Smaller, Fewer, Lighter, Shorter, and Neater” concept in all areas.

The automobile industry is undergoing a period of great transformation. In such transformation, it is necessary to open up the future in long-term outlook by imaging the targeted aspect of 10 years and 15 years ahead, and tracing back to the present to think about what should be done from now.

Of the activities toward this long-term outlook, CSR initiatives introduced in this report are strengthened through ESG (environmental, social, and governance) point of view, which is receiving increased attention and expectations from the stakeholders, as per below.

As for climate changes, we clearly recognise it as a risk and an opportunity related to the business of the Company. For example, while various regulations including those for exhaust gas and CO₂/fuel consumption levels are becoming stricter, increase in burden of research expenses to comply with these regulations is a risk that may largely affect the performance of the Company. On the other hand, small cars, which Suzuki excels in, require fewer materials and energy in production, and emit less CO₂ while in use. We have the strength in developing and popularising these technologies, and by continuing to enhancing these technologies, we are able to make climate changes into a big opportunity.

From this point of view, as for environmental problems, we not only need to boost the extension of conventional technologies but initiatives for new technologies as well. Along with making of small cars and development of high-efficiency powertrain which Suzuki excels in, we will proactively make efforts in expansion and strengthening of hybrids and new development of EVs. The Group is applying the Suzuki Environmental Plan 2020 and working for the development and adoption of environmental technologies and reduction of CO₂ emissions.

As for social issues, we are making efforts in quality problem by considering it as the most important issue for the Group. Customer safety and security is the top priority for the Group, and we are working to develop and produce high-quality products which customers can use safely and securely and to provide after-sales services. The Group will continue to make the utmost effort to ensure that customers can use our products safely and securely.

Also, we will actively work on contribution to the community, investment in people, development of human resources, and work safety, so that we can respond to expectations by the stakeholders.

As for governance, through fair and efficient corporate activities, we wish to continuously be a sustainably developing company that will gain trust from the stakeholders and contribute further in the international society. In order to realise this, we will advance our corporate governance and compliance systems and strengthen our initiatives on management systems and legal compliance.

We are committed to disclose information concerning these CSR initiatives comprehensively through this report and promote communication with the stakeholders. We will also actively make efforts for achieving new target of SDGs (Sustainable Development Goals adopted by the United Nations) through CSR activities.

In the midst of necessity to stand on long-term outlook and accelerate investment for growth centred in India, by balancing between investments for such growth and strengthening of its management base through each initiative in environment, social, and governance, the Group will consistently promote efforts for enhancing corporate value.

With respect to the case regarding sample testing of fuel economy and emissions, we would like to offer our sincere apologies for the concern this matter has caused to our customers and business partners. We deeply regret on this matter and will make efforts in structuring preventive measures by having thorough research and verification by the outside experts through securing objectivity and neutrality, not only on this matter, but on the whole final inspection process.

We aim to become a Group loved and trusted throughout the world and will continue working on contributions to the environment and the society. We ask for your continued support.

Representative Director and President
Toshihiro Suzuki

Corporate Philosophy

Basic policy for company management

The Group has been placing “Develop products of superior value by focussing on the customer” as the first paragraph of the mission statement. We will constantly make the best effort to create truly valuable products that satisfy our customers.

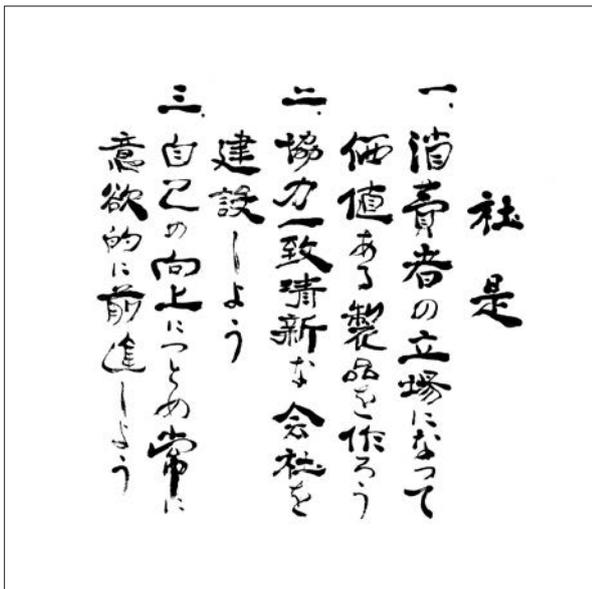
Under the slogan “Small cars for a big future”, we will work toward manufacture of “small cars” and “environmentally-friendly products” which are wanted by our customers. We will also work on lean, efficient and sound management by emphasising the “Smaller, Fewer, Lighter, Shorter, and Neater” concept in all areas.

Our executive officers and employees will strictly adhere to all statutes, social norms, and in-house rules, etc., act fairly and with sincerity.

Mission statement

In 1962, Suzuki established the “Mission Statement” which indicates the Corporate policy of Suzuki. It sets goals to strive for accomplishing corporation's social missions, for the corporate organisation that the one belongs to, and for the one's own self.

With the motto “products of superior value”, all employees are making daily efforts in creating value-packed products.



Suzuki Group mission statement (established in 1962)

1. Develop products of superior value by focussing on the customer
2. Establish a refreshing and innovative company through teamwork
3. Strive for individual excellence through continuous improvement

Suzuki Group Code of Conduct

In April 2016, Suzuki reviewed the conventional Suzuki Activity Charter, Standards of Behaviour, etc. and established the Suzuki Group Code of Conduct, which is a new code of conduct for officers and employees of the Suzuki Group to healthily implement their operation.

The code of conduct is important in promoting CSR activities of the Suzuki Group, and to spread and adopt the code throughout each company of the Suzuki Group, we are distributing portable booklets, posting the code on our intranet homepage, conducting employee trainings, etc.

Suzuki Group Code of Conduct (excerpt)

For Our Customers	(1) Realisation of Products and Services of Superior Value	Suzuki Group will provide customers with products and services exceeding their expectation as in line with the spirit "Develop products of superior value by focussing on the customer" which is listed as the first item in our "Mission Statement".
	(2) Activities on Quality	Suzuki Group will develop and produce high quality products which customers can use in relief and will provide aftersales services considering customers' safety and security with first priority. If by any chance a quality related problem occurs, Suzuki Group will devote its sincere efforts to react on customer's voice, grasp the problem at an early stage and take measures with thorough investigation into the causes so that the customer can continue using Suzuki products in relief.
For a Better Working Environment	(3) Respect of Human Rights	Suzuki Group will be aware of international norms pertaining to human rights and respect fundamental human rights with reference to laws in each country or region.
	(4) Occupational Safety-Traffic Safety	Suzuki Group will review the workplace environment to create safe workplace. Suzuki Group will thoroughly carry out education on safety to prevent occurrence of occupational injury.
	(5) Promoting Kaizen Activities and Observing Basic Business Rules	Suzuki Group encourages employees to come up with inventive ideas to improve the workplace. Suggestions from employees on Kaizen will be evaluated and effective measures will be adopted and widespread amongst Suzuki Group companies for a growth of the entire Group. Suzuki Group will create basic rules on our work for the employees to follow.
For Shareholders and All Other Stakeholders	(6) Compliance	While Suzuki Group acknowledges the existence of difference in laws related to competition such as Antitrust Law and laws related to fair trading by each country or region, Suzuki Group will grasp the difference and carry out training on employees to observe laws and societal norms in their respective countries and regions.
	(7) Environmental Activities	In order to hand over the beautiful earth and affluent society to the next generations, we must all realise that actions of each and every one of us have a great effect on our earth's future therefore Suzuki Group will make every effort to preserve global environment.
	(8) Refusing Relations with Antisocial Forces	Suzuki Group will thoroughly refuse any relationships with antisocial forces and organisations which are threatening the order and safety of civil society.

CSR Policy

Structure for promoting CSR

At the Executive Committee meetings attended by Representative Directors and Directors and Managing Officers concerned, issues, policies, and measures concerning CSR activities are discussed. Along with the management, the Company as a whole, aims to promote viable CSR activities.

Steps in defining materiality (key issues) in CSR activities

We have defined the materiality (key issues) in CSR activities of the Suzuki Group, led by the departments in charge of CSR including corporate planning departments (Corporate Communications and Corporate Management/IR) and environmental departments, using the following steps.

Steps in defining materiality in CSR activities

Step 1	Extract issues based on GRI guidelines, etc.
Step 2	Departments in charge of CSR organise and discuss issues extracted, and decide their significance for the Suzuki Group
Step 3	Decide significance for the stakeholders through meetings with ESG investors and environmental NGOs
Step 4	Define materiality and decide their priority from two axis: significance for the Suzuki Group and for the stakeholders
Step 5	Check their compliance with the mid-term management plan

The defined materiality is shown in the following matrix. Based on this materiality, the Company will work on the CSR activities and review it periodically.

Significance for the Stakeholders	Extremely High	<ul style="list-style-type: none"> Occupational health and safety Traffic safety Environmental conservation Respect for human rights Supply chain management 	<ul style="list-style-type: none"> Enhancement of product quality (development, production, sales, and service) Reduction of CO₂ emissions Development and popularisation of environmental technologies Development and popularisation of safety technologies Corporate governance and compliance Stable growth of sales and income
	High	<ul style="list-style-type: none"> Effective use of resources (raw materials, energy, and water) Diversity Educational support Contribution to the local communities 	<ul style="list-style-type: none"> Enhancement of corporate value Nurturing of human resources Stable labour/management relations Enforcement of risk management
		High	Extremely High
Significance for the Suzuki Group			

SDGs and CSR activities of the Suzuki Group

Sustainable Development Goals (SDGs), which were adopted by the United Nations in September 2015, aims to realise better international society by setting 17 goals in society, economy, and environment to be worked on by 2030 and make efforts for their solutions. All entities including corporations and all persons in all countries and regions are required to take necessary actions.

The Suzuki Group supports SDGs and will actively take responsibilities in goals that we can contribute in their achievements through our CSR activities.



SDGs	Relative sections in Suzuki's CSR activities
 <p>Ensure healthy lives and promote well-being for all at all ages</p>	(Environment) Improvement in fuel efficiency, Development of next-generation vehicles (P.12,13,17,29-36) Reduction of substances of concern and use of their alternatives (P.15,17,43,44,46,54-56) (Social) Welfare vehicles (P.66,67) A range of products equipped with Suzuki Safety Support (P.68-70) Traffic safety (P.71,72,75,76)
 <p>Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all</p>	(Social) Suzuki Foundation, Suzuki Education and Culture Foundation (P.115-117) Educational support activity (P.91-93) Suzuki Plaza (P.94,95) Activities by domestic plants and distributors, and overseas group companies (P.96-114)
 <p>Achieve gender equality and empower all women and girls</p>	(Social) Diversity, Actions to promote participation by women (P.80)
 <p>Ensure availability and sustainable management of water and sanitation for all</p>	(Environment) Purification of plant effluent (P.55,56,132-143) Thorough water-saving at plants and offices (P.16,53) Environmental communication activity (P.17,19,21,28) (Social) Activities by domestic plants and distributors, and overseas group companies (P.96-114)
 <p>Ensure access to affordable, reliable, sustainable and modern energy for all</p>	(Environment) Development of next-generation vehicles (electric and fuel-cell vehicles) (P.13,29,30,36) CO ₂ reduction in production (P.14,47,48,143) Expansion of solar power generation (P.48)
 <p>Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all</p>	(Environment) Development of next-generation vehicles (electric and fuel-cell vehicles) (P.13,29,30,36) (Social) With our business partners (P.73,74) Improving corporate value (P.83,84)
 <p>Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation</p>	(Environment) Improvement in fuel efficiency, Development of next-generation vehicles (P.12,13,17,29-36) (Social) Educational support activity (P.91-93)
 <p>Make cities and human settlements inclusive, safe, resilient and sustainable</p>	(Social) Welfare vehicles (P.66,67) A range of products equipped with Suzuki Safety Support (P.68-70) Traffic safety (P.71,72,75,76) Activities by domestic plants and distributors, and overseas group companies (P.96-114)
 <p>Ensure sustainable consumption and production patterns</p>	(Environment) Control of air pollution (P.14,17,41,42,54,132-143) Promotion of 3Rs (P.15,16,37-40,51,52,58,60-62) Promotion of green procurement (P.17,46) Life Cycle Assessment (P.17,31,41)
 <p>Take urgent action to combat climate change and its impacts</p>	(Environment) Improvement in fuel efficiency, Development of next-generation vehicles (P.12,13,17,29-36) CO ₂ reduction in production (P.14,47,48,143) Expansion of solar power generation (P.48) Promotion of environmental education (P.17,20,50)
 <p>Conserve and sustainably use the oceans, seas and marine resources for sustainable development</p>	(Environment) Activities for "CLEAN-UP THE WORLD CAMPAIGN" (P.26)
 <p>Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss</p>	(Environment) Biodiversity guideline (P.17,24,25) Forest conservation (P.17,26,27)
 <p>Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels</p>	(Social) With our business partners (P.73,74) (Governance) Efforts for compliance (P.123-126)

Policy for Stakeholders

Main stakeholders	Policy	Ways of dialogue and communication
Customers	For Customer Satisfaction While keeping in step with the times and taking the opinions of the public into full consideration, use our knowledge and skills to create useful products of real value that satisfy the customer. Do our best to provide quick, reliable, and stress-free sales and after-sales services in order to enhance customer satisfaction.	<ul style="list-style-type: none"> · Marketing activity (sales and after-service) · Customer Relations Office · Customer events · Safety driving lectures, etc.
Business Partners	For Prosperous Coexistence Cooperate with our business partners on even ground to maintain confidential and prosperous relationships for manufacturing value-packed products while practicing initiatives for compliance to laws and regulations, respect of human rights, and preservation of the environment.	<ul style="list-style-type: none"> · Presentation of procurement policy · Procurement activity · Co-development · Trading of opinions between the management or persons in charge, etc.
Shareholders & Investors	For Improvement of Corporate Value Disclose information promptly, appropriately, and fairly while seeking communication with shareholders and investors, and strive to reinforce management base and improve our corporate value.	<ul style="list-style-type: none"> · Annual General Meeting of Shareholders · Presentation for institutional investors · IR events for individual investors · Publication of various reports, etc.
Employees	For Comfortable and Worthwhile Workplaces Create a workplace based on the following points that allows for employee self-improvement and advancement. 1.Create a safe and healthy workplace for employees. 2.Create a system that fairly evaluates and supports those who want to take the initiative in advancing their careers. 3.Create a good and stable employer-employee relationship.	<ul style="list-style-type: none"> · Safety and health committee · Consultation desk · Goal-challenging system · Self-actualisation system · In-house education and training program · Labour-management consultations, etc.
Local Community	For a Community-Friendly Company Contribute to the development of social community through positive communications with local communities and social action programs, and act as a responsible member of society.	<ul style="list-style-type: none"> · Local contribution activities in each domestic and overseas office · Educational support activity · Suzuki Plaza, etc.
Environment	For Global Environmental Conservation We acknowledge that activities in environmental conservation are the most important part of business management. Environmental conservation is promoted in accordance with our "Suzuki Global Environment Charter" through our business activities and products in order to achieve a society with sustainable development.	<ul style="list-style-type: none"> · Establishment, promotion, and reporting of Environment Plan 2020 · Opening of and participation into various environment events · Environment education and lectures, etc.

Basic policy regarding human rights

As stated in the "Suzuki Group Code of Conduct", we believe that respect for human rights is the base for all corporate activities and thorough efforts are made even in the CSR activities. The Suzuki Group has no intention of taking part in any action that would lead to infringement of human rights. We will promote respect of human rights with all stakeholders.

(Initiatives concerning human rights)

- Prohibiting all types of harassments
- Safe and healthy working environment, and good employee relations
- Eliminating discrimination in employment
- Prohibiting child labour and forced labour
- Not using conflict minerals causing human rights infringement

Environmental Initiatives

Promotion of Global Environmental Efforts

Since the establishment of “Suzuki Global Environment Charter” in March 2002, Suzuki has been promoting efforts for environmental conservation, aiming to realise a society with sustainable development, as well as to ensure the Company’s existence.

This section introduces our environmentally related activities.

Environmental Initiatives	11
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Environmental brand, **SUZUKI GREEN**

Aimed to realise the Suzuki Global Environment Charter, which sets Suzuki's philosophy and basic policy toward the environment, the environmental brand **SUZUKI GREEN** was introduced. **SUZUKI GREEN** is an environmental brand that widely appeals internally and externally by clarifying environmental **policy** and **next-generation eco-friendly technologies** and **environmental activities**.

SUZUKI GREEN has three categories that represent the environmental policy, next-generation eco-friendly technologies, and environmental activities, and they are stated as per below.



SUZUKI GREEN Policy

SUZUKI GREEN Policy represents Suzuki's environmental doctrine and policy, which includes environmental plan and guidelines.

- Suzuki Environmental Plan 2020: http://www.globalsuzuki.com/corporate/environmental/green_policy/index.html#envPlan
- Suzuki Biodiversity Protection Guideline: http://www.globalsuzuki.com/corporate/environmental/green_policy/index.html#guideline

SUZUKI GREEN Technology

SUZUKI GREEN Technology represents next-generation eco-friendly technologies developed and utilised by Suzuki, which includes new technologies such as low fuel consumption and weight reduction technologies.



Hybrid



Mild Hybrid



BOOSTERJET Engine



ECO-COOL



Heartect



Lean Burn

SUZUKI GREEN Activity

SUZUKI GREEN Activity represents Suzuki's effort and activity on realising the environmental policy, which includes various activities worked by each department such as development, production, and logistics for the control of global warming and promotion of environmental preservation.

Environmental conservation		Design, Development, and Procurement		Efforts in production and offices	
	Efforts for environmental conservation (tree planting)		Reduction of CO ₂ emissions (development of fuel cell vehicle)		Efforts for environmental conservation (reduction of VOC emissions)
Transportation		Efforts by sales distributors			
	Efficient use of resources (use of returnable containers)		Efforts for environmental conservation (clean-up activities)		



Environmental Initiatives

In order to hand over the beautiful earth and affluent society to the next generations, Suzuki regards consideration to environmental issues such as global warming as one of the most important challenges for our business activities. We are aggressively promoting reduction of environmental impact that may be generated through our R&D, production, physical distribution, marketing and office activities by establishing a group-wide environmental management system, while maintaining good communications with our individual stakeholders.

Suzuki Global Environment Charter

Suzuki Global Environment Charter (Established in 2002 and revised in 2006)

[Environmental Concept]

In order to hand over the beautiful earth and affluent society to the next generations, we must all realise that the actions of each and every one of us have a great effect on our earth's future, so we must make every effort to preserve our environment.

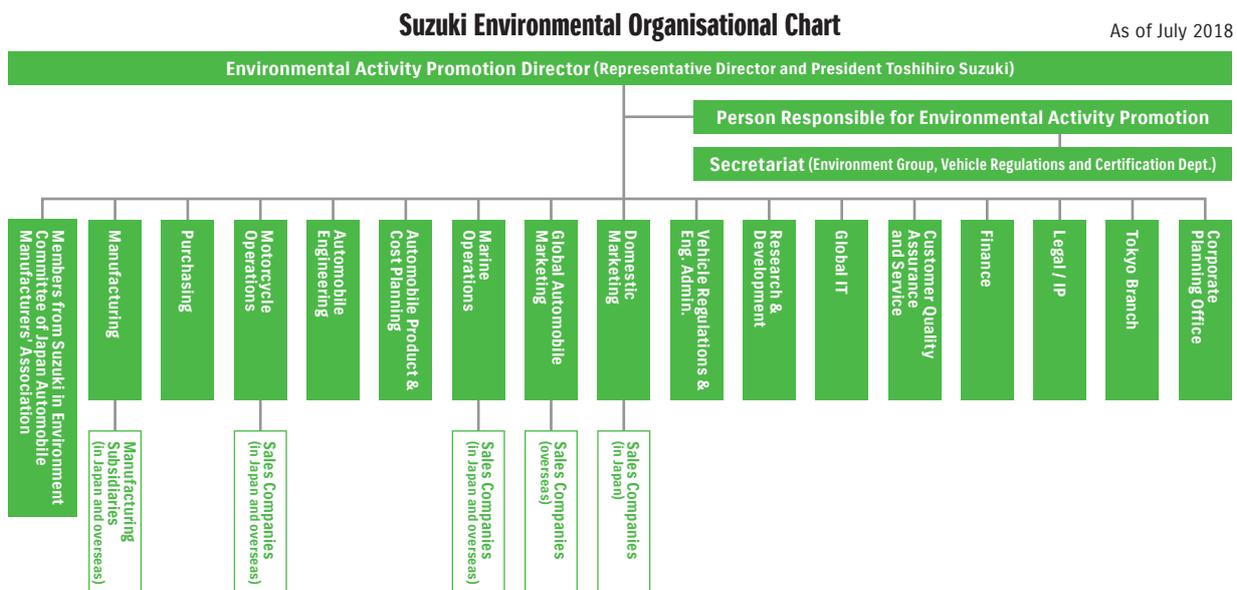
[Basic Environmental Policies]

- Strictly observe environmental laws and also follow our own standards.
- Reduce the pressure placed on the environment resulting from our business activities and products.
- Maintain and improve upon our environmental management system.
- Promote environmental communication.

Suzuki Environmental Organisational Chart

In April 2001, Suzuki established the Suzuki Environmental Committee as the top decision-making body in the environmental management system for the entire Group.

Meetings by Suzuki Environment Committee are held twice a year to determine our environmental policy and long- and mid-term environmental goals, check the progress in the existing issues, and discuss urgent problems.



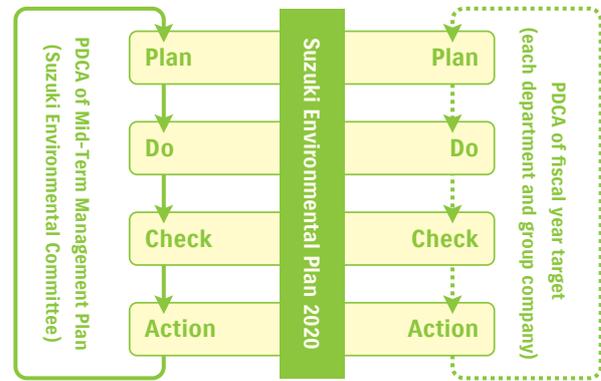
Environmental

Suzuki Environmental Plan 2020

In order to hand over the beautiful earth and affluent society to the next generations, Suzuki had established and been striving to accomplish “Suzuki Environmental Plan 2015” for environmental conservation activities from 2012 to 2015 based on “Suzuki Global Environment Charter”. We then established “Suzuki Environmental Plan 2020” for continuous environmental conservation activities from FY2016 to FY2020 to clearly present the direction and actions of Suzuki’s business operations in relation to environment.

We believe that our most important task is to seriously recognise effects to environment generated from our business operations, develop products that carefully consider environment and promote business operations that reduce environmental effects. To accomplish this, we will work on “Suzuki Environmental Plan 2020” with “Team Suzuki” involving domestic and overseas affiliates to build the base for 2020, which is the 100th anniversary of foundation, and for the next 100 years, following the 4 themes: Control of global warming; Promotion of environmental conservation; Promotion of 3Rs (Reduce, Reuse and Recycle); and Reinforcement of environmental management.

In order to achieve this Suzuki Environmental Plan 2020, we will manage and continuously improve our operations through PDCA and promote business activity to reduce environmental impact.



* PDCA is a way of making initiatives in a cycle of Plan, Do, Check, and Action. It not only covers planning and doing, but also checking and making actions, thereby enabling to make initiatives by constantly improving through feeding back effects and reflections.

Concrete implementation/target		Major implementation in FY2017			
Control of global warming	Improvement in fuel efficiency	Realise high fuel efficiency by adopting “SUZUKI GREEN Technology” etc.	Raise efficiency by improving the engine and drive system, and adopt new mechanism.	Automobiles	<ul style="list-style-type: none"> The lightweight, compact, and highly efficient parallel-type hybrid system originally employed by Suzuki was adopted in the 1.2L DUALJET engine in the new Swift. This system is structured by combining the motor for driving (MGU), which is capable of generating power, with the auto gear shift (AGS), which provides excellent transmission efficiency. In addition to motor-assisted running, electric vehicle (EV) driving has also become an option, and both high fuel efficiency and strong driving have been realised. A 1.0L direct-injection turbo engine with high output and high torque was installed into the new XBEE. In addition, 6AT was employed for the transmission to realise strong driving. Further, both driving with sufficient allowance and excellent fuel efficiency were realised by combining a mild hybrid. The mild hybrid was installed in the new Spacia. As a result, the creep driving by the motor and the assistance provided by the motor for the engine over a wide range of speeds reduce the fuel consumption and realise better fuel efficiency.
				Motorcycles	<ul style="list-style-type: none"> Improvement in fuel efficiency was promoted by improving combustion and reducing friction loss. With respect to Address 125, combustion improvement and reduction of the friction loss was promoted, such as by reduction of piston weight, and the introduction of the roller rocker arm, and improvements of approximately 20% were made (from 42.6 to 51.0km/L) for the WMTc-mode fuel efficiency compared to the conventional model (Address V125).
				Outboard motors	<ul style="list-style-type: none"> With respect to DF350A, the thermal efficiency of the engine was improved by increasing the compression ratio, introducing the direct intake, which directly takes in fresh air, etc., and the propulsion efficiency of the powertrain system was improved by using the Suzuki Dual Prop System.

Concrete implementation/target		Major implementation in FY2017	
Control of global warming	Improvement in fuel efficiency Realise high fuel efficiency by adopting "SUZUKI GREEN Technology" etc.	Reduce the vehicle body weight by reviewing body structuring parts, changing materials, and reviewing manufacturing methods.	Automobiles <ul style="list-style-type: none"> <Weight reduction in the whole body> <ul style="list-style-type: none"> A lightweight and highly rigid new platform was employed for the new Spacia. In addition, a lightweight and very strong high-tensile steel plate was used for 46% wt. of the body. Further, of this 46%, the use of the super-high tensile steel plate with higher strength was increased to 16%, and the vehicle weight was 850kg for a 2WD. A lightweight and very rigid new platform was employed for the new XBEE. In addition, a lightweight and very strong high-tensile steel plate was used for 47% wt. of the body. Further, of this 47%, the use of the super-high tensile steel plate with higher strength was increased to 19%, and the vehicle weight was 960kg for a 2WD. <Weight reduction of suspension> <ul style="list-style-type: none"> The weight-reduced A-segment platform was employed for the new XBEE, following Solio and Ignis. The weight was reduced such as by optimising the suspension frame structure. The mini-segment platform was employed for the new Spacia, following Alto, Lapin, and WagonR. The weight was reduced such as by optimising the suspension frame structure.
			Motorcycles <ul style="list-style-type: none"> The shape, materials, and manufacturing methods were reviewed by utilising the state-of-the-art analysis technologies and test instruments. From the results, for the new RM-Z450, the weight was reduced by 7% for the frame, 3% for the swing arm, 16% for the seat, 24% for the fuel tank, and 9% for the rear suspension compared to the conventional model.
			Outboard motors <ul style="list-style-type: none"> With respect to DF350A, measures such as changing the material of the oil-seal housing from aluminum die cast to resin were undertaken. Compared with the conventional model (DF300AP), the power-to-weight ratio was improved by 2.4%.
	Reduce CO ₂ emissions amount in use of products globally	Reduce running resistance of the whole vehicle such as air resistance and rolling resistance.	Automobiles <ul style="list-style-type: none"> <Reduction of air resistance> <ul style="list-style-type: none"> The shape of the platform and parts was optimised, while maintaining the high designability for the new XBEE. The style was made to ensure smooth air flow around the body in order to reduce air resistance. <Reduction of rolling resistance> <ul style="list-style-type: none"> With respect to the new XBEE, tyres with large diameters that reduced the rolling resistance were adopted while securing the minimum ground height as a crossover. With respect to the new Spacia, the rolling resistance was reduced by employing tyres that had been used for cars such as WagonR.
			[Automobiles] Reduced by 28% (compared to FY2005)
[Motorcycles] Reduced by 20% (compared to FY2005)			· Reduced by 17%
Development of next-generation vehicles	Develop hybrid vehicles and electric vehicles for mini/compact cars.	[Outboard motors] Reduced by 10% (compared to FY2005)	· Reduced by 7.2%
		Develop electric vehicles suitable for small cars.	<ul style="list-style-type: none"> Launched new Swift HYBRID in July 2017. Toyota and Suzuki concluded the memorandum for the introduction of EVs to the Indian market in November 2017.
		Develop lightweight, compact, and low-cost air-cooled fuel cell vehicles.	<ul style="list-style-type: none"> [Motorcycle FCV] Implement the test on public roads in Japan, Europe, etc. [Automobile FCV] Promote advanced development.
			<ul style="list-style-type: none"> The Road Transport Vehicles Act was published and enforced in February 2016 as legislation pertaining to fuel-cell motorcycles. The type approval was acquired in August 2016, and production started in December 2016. Operations in Japan began on public roads in March 2017, and in London, England in January 2018.
			· The advanced development of fuel-cell automobiles was promoted.

Concrete implementation/target		Major implementation in FY2017	
Control of global warming	CO ₂ reduction activities in production	<p>Reduce CO₂ emission per global production volume* by 10% (compared to FY2010). * Value calculated by converting the ratio of the CO₂ emission amount per unit (automobiles, motorcycles, and outboard motors manufactured in plants in Japan) to global production volume of automobiles.</p>	<ul style="list-style-type: none"> Reduced by 8.0%
	CO ₂ reduction activities in logistics	<ul style="list-style-type: none"> Improved transportation efficiency by reviewing transportation routes and packing style. Improved fuel efficiency of transportation vehicles by introducing eco-drive support equipment, teaching employees economical driving, etc. 	<ul style="list-style-type: none"> Transportation of vehicles was abolished by transferring the outsourced customisation process for some welfare vehicles (minivehicle) to our own assembly plant. With respect to the transportation of products for motorcycles, the transportation plan was reviewed for regions where loads were small, and the number of transportation services was reduced.
	CO ₂ reduction activities in sales activities etc.	<p>Reduce CO₂ emission per sale by 14% (compared to FY2006).</p>	<ul style="list-style-type: none"> Reduced by 29.2%
	CO ₂ reduction activities in production	<p>CO₂ reduction activities by sales and non-manufacturing subsidiaries in Japan</p> <p>Actively promote energy-saving activities by introducing power-saving and energy-saving equipment, etc. in order to regulate global warming.</p>	<ul style="list-style-type: none"> At the sales and non-manufacturing companies in the Suzuki Group*, the group's standard energy-saving target was set as "actively promote energy-saving activities by introducing power-saving and energy-saving equipment, etc., in order to regulate global warming", and specific energy-saving activities and environmental contribution activities are now actively promoted within each company and region. <p>* Sales companies: 55 companies including Suzuki Motor Sales Tokyo Inc., Suzuki Motorcycle Sales Inc., and Suzuki Marine Co., Ltd. Non-manufacturing companies: 6 companies including Suzuki Transportation & Packing Co., Ltd., Suzuki Business Co., Ltd., Suzuki Engineering Co., Ltd.</p>
Promotion of environmental conservation etc.	Air pollution	Automobiles	<p><Japan> All models of both mini and compact cars have satisfied the new long-term regulations. <Europe> All models have satisfied the EURO6 regulations. <China> All models have satisfied the China 5 standard and the 2nd stage of the Beijing 5 standard. <India> All models have satisfied the BS4 (OBDII) regulations. Compliance with emission control regulations in other countries successively.</p>
		Motorcycles	<ul style="list-style-type: none"> Production of models conforming to Euro 4 and the third regulation in Japan was started accordingly: V-Strom 1000, V-Strom 650, V-Strom 250, GSX-R1000R, BURGMAN 400, GSX-S125, GSX-R125, and Address 125.
		Outboard motors	<ul style="list-style-type: none"> All four-stroke outboard engines have satisfied the US EPA*¹ regulations, US CARB*² regulations, and EU RCD*³ regulations, as well as the voluntary emission regulations of the Japan Marine Industry Association. 3STAR was obtained for the US CARB regulation. DF350A has been developed as the model conforming to local regulations. <p>*1: Environmental Protection Agency *2: California Air Resources Board *3: Recreational Craft Directive</p>

Concrete implementation/target		Major implementation in FY2017		
Reduction of VOC in car interior	[Automobiles] Globally promote the use of alternative materials that generate less VOC in order to improve environment in car interior.		<ul style="list-style-type: none"> VOC emissions in the interior of the new Swift HYBRID, new Swift Sport, new Spacia, and new XBEE have satisfied the VOC concentration for car interiors specified by the guidelines laid down by the Ministry of Health, Labour, and Welfare, which is the target value of the voluntary efforts in the automobile industry. 	
	Reduction of VOC in the painting process	[Painting on body] Maintain reduction of VOC emission per painting area by 40% (compared to FY2000).	<ul style="list-style-type: none"> Reduced by 40.4% 	
Reduction of environmental conservation etc.	Effective use of resources	Continue the design using recycled materials.	Automobiles	<ul style="list-style-type: none"> Recycled materials were used for the hood silencer, dash silencer, passenger seat under box, etc. in the new Spacia. Recycled materials were used to develop noise-absorbing materials for the dash silencer, back side of the floor carpet, etc. in the new XBEE. Recycled PP materials were used for the passenger seat under box, etc.
			Motorcycles	<ul style="list-style-type: none"> Recycled materials were newly introduced to the meter panel, inner cowling, middle frame cover, fuel center cover, rear fender, and bottom plate of the seat in the new GSX-S125 and GSX-R125.
		Continue the design to reduce materials.	Automobiles	<ul style="list-style-type: none"> The thickness of the front/rear bumper and radiator grille of the new Spacia and new XBEE was reduced. In addition, for the new compact passenger car XBEE, the thickness of the front/rear fender splash guard, side sill splash guard, and front/rear door splash guard was also reduced.
			Motorcycles	<ul style="list-style-type: none"> With respect to BURGMAN 400, exterior resin parts were extensively reviewed in terms of their structures, and by reducing the number and size of parts, a weight reduction of 7.7kg was realised compared to the conventional model.
			Outboard motors	<ul style="list-style-type: none"> Rivets, insert nuts, and bolts used for securing were changed to screws in order to simplify disassembly and to reduce the number of parts.
Promotion of 3Rs (Reduce, Reuse, Recycle)	Development/design considering recycling	Increase the use of thermoplastic resin components.	Automobiles	<p><Exterior parts></p> <ul style="list-style-type: none"> Easily recyclable thermoset resin was used for the front/rear bumper, radiator grille and garnish of the new Spacia and the new XBEE. In addition, for new XBEE, easily recyclable thermoplastic resin was also used for the front/rear fender splash guard, side-sill splash guard, and front/rear door splash guard. <p><Interior parts></p> <ul style="list-style-type: none"> Easily recyclable thermoplastic resin was used for the instrument panel, door trim, and interior trim of the new Spacia, and the new XBEE.
			Outboard motors	<ul style="list-style-type: none"> With respect to DF350A, thermoplastic resin was used for the resin parts with a large external shape such as an oil pan cover.

Concrete implementation/target		Major implementation in FY2017														
Promotion of 3Rs (Reduce, Reuse, Recycle)	Effective use of resources	[Japan] Maintain 70% or higher ASR recycling rate.	<ul style="list-style-type: none"> ASR recycling rate: 98.1% (70% or higher rate has been achieved since FY2008.) 													
		[Japan] Promote collection/recycling of used bumpers.	<ul style="list-style-type: none"> Collection and recycling of bumpers for disposal have been continued. Collected bumpers were recycled to make automobile components such as battery holders, engine under covers, and head rests. <table border="1"> <thead> <tr> <th></th> <th>FY2016</th> <th>FY2017</th> </tr> </thead> <tbody> <tr> <td>No. of bumpers collected in the market</td> <td>60,231</td> <td>68,240</td> </tr> </tbody> </table>		FY2016	FY2017	No. of bumpers collected in the market	60,231	68,240							
			FY2016	FY2017												
		No. of bumpers collected in the market	60,231	68,240												
	[Japan] Promote collection/recycling of used lithium-ion batteries.	<ul style="list-style-type: none"> Collection of used lithium-ion batteries from automobiles for recycling was started when WagonR equipped with a lithium-ion battery for ENE-CHARGE was launched in 2012. 1,610 used lithium-ion batteries were collected and recycled up to FY2017. <table border="1"> <thead> <tr> <th>FY2012</th> <th>FY2013</th> <th>FY2014</th> <th>FY2015</th> <th>FY2016</th> <th>FY2017</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>21</td> <td>105</td> <td>356</td> <td>397</td> <td>731</td> <td>1,610</td> </tr> </tbody> </table>	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	Total	0	21	105	356	397	731	1,610
	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	Total									
	0	21	105	356	397	731	1,610									
	[Overseas] Conform to local automobile recycle laws.	<ul style="list-style-type: none"> EU: Promotion of collection and recycling of scrapped cars, batteries, etc. in accordance with local regulations and circumstances. Vietnam: Promotion of the collection and recycling of oil, tyres, batteries, motorcycles and automobiles in accordance with local regulations and circumstances. 														
Reduction of the weight of packing materials such as corrugated cardboard for shipment of service parts	<ul style="list-style-type: none"> Increase the use of returnable containers. Reduce the weight of packing materials for shipment of service parts by 5% compared to FY2015. 	<ul style="list-style-type: none"> The quantity of corrugated cardboard used for the shipment of service parts in Japan was reduced by employing returnable containers instead of packaging boxes made of corrugated cardboard. 														
Reduction of disposable packing materials for shipment of service/KD parts	<ul style="list-style-type: none"> Increase the use of returnable materials. Reduce the use of disposable materials by improving the packing style and filling rate. (Reduce the weight of packing materials for the shipment of KD parts by 9% compared to FY2015.) 	<ul style="list-style-type: none"> The use of the returnable rack was promoted for the shipment of KD parts. Brazil was added to the list of countries to which the returnable rack was sent in FY2017, and the returnable rack was used for approximately 60% of the total delivery of KD parts. It is planned to further promote the use of returnable racks by adding Myanmar to the list of countries for delivery by the returnable rack in FY2018. Weight of packaging materials for the shipment of KD parts: +6% compared with FY2015 														
Reduction of the use of containers/package for products	Maintain the 15% level of reduction relative to FY2015 for the use of containers/package and corrugated cardboard for each component sale.	<ul style="list-style-type: none"> Reduced by 43.0% 														
Waste materials	[Suzuki] Continue the zero-level landfill waste. Maintain the level of less than 0.5% (compared to FY1990).	<ul style="list-style-type: none"> Continue the level less than 0.5%. (Zero level) 														
	[Group] Continue the zero-level landfill waste. Maintain a level of less than 0.5% (compared to FY2002).	<ul style="list-style-type: none"> Continue the level less than 0.5%. (Zero level) 														
Water resources	Thoroughly save water at plants and offices.	Plant in Japan	<ul style="list-style-type: none"> Water savings were realised by employing an airtight cooling tower, air-cooled compact air conditioners, water-conserving faucets, circulation of cooling water, etc. 													
		Office	<ul style="list-style-type: none"> Ongoing efforts to raise awareness of water-reduction strategies, such as by announcing detailed measures, in addition to posting water-reduction awareness posters in washrooms, toilets, kitchens, etc. Promotion of the use of automated faucets in washrooms. 													

Concrete implementation/target		Major implementation in FY2017	
Reinforcement of environmental management	Globally reinforce environmental management	<ul style="list-style-type: none"> Global acquisition of ISO14001 certificate is being promoted. Suzuki Motorcycle India Private Ltd. (SMIPL), which is an Indian corporation that manufactures motorcycles, acquired the ISO14001 certificate. 	
	Reinforcement of management of substances of concern	Globally conform to regulations concerning chemical substances.	<ul style="list-style-type: none"> The measure to prohibit the inclusion of DecaBDE (bromine-type flame retardant) into parts that are listed by the POPs Convention as an abolition substance is to be completed by the end of March 2018. The measure to prohibit the inclusion of phthalate substance (plasticiser), which is specified as a limited substance in REACH (EU), is being implemented.
		Build the global system to manage substances of concern.	<ul style="list-style-type: none"> An explanatory meeting related to regulations for substances of concern was held in Japan and overseas. An operational audit was conducted at bases that had established and operated the Green Procurement Guideline.
	Implementation of LCA (Life Cycle Assessment)	[Automobile] Implement LCA for new model and model change vehicles in Japan.	<ul style="list-style-type: none"> LCA was conducted for the new Swift HYBRID, new Spacia, and new XBEE, and the calculation results were published on the company homepage.
	Environmental conservation through tie-up/cooperation with suppliers	Promote environmental conservation activities for suppliers based on "Suzuki Green Procurement Guideline".	<ul style="list-style-type: none"> The trends for chemical substance regulations in Japan, EU and UN were carefully observed, and suppliers were advised to perform research/action into the use of substances that have been examined for consideration in future regulations.
Expansion of environmental communication	Efforts for biodiversity	Globally promote the activity based on "Suzuki Biodiversity Protection Guidelines" to realise protection of biodiversity and its sustainable use.	<ul style="list-style-type: none"> The activities of Suzuki were introduced in "Japan Business & Biodiversity Partnership", which is issued by the Japan Business Federation as sample cases. The range of information presented for the publication of environmental information of products and business activities was expanded, such as the disclosure of Suzuki's global CO₂ emission data in "Suzuki CSR & Environmental Report 2017". Participated in "FSC certification program" and "Corporate Forest Preservation Program" at the Shimokawa Proving Grounds. Suzuki's "forest environmental contribution" was published.
		Continue and promote local community cleanup activities, volunteering for environmental conservation (Suzuki Manner Improvement Activities, Forest Conservation Activities in "Suzuki Forest", tree planting project at storm surge barrier in coastal zone of Enshuhama, cleanup activities at individual offices, etc.).	<ul style="list-style-type: none"> With respect to the "Suzuki Manner Improvement Activities", in-house volunteer members clean the periphery of the office from 8:10 to 8:40 in the morning on the third Tuesday of every month. The activities were conducted 162 times up to FY2017, and a total of 12,213 employees participated in these activities. The "FY2017 Governor's Award as humane association of river, coast, and road" was received in 2017. With respect to "Suzuki's Forest" forest conservation activities, there was a planting project (planting of 100 nursery trees and inoculation of mushroom) on 15 April 2017, and 44 in-house volunteers participated. (This event has been held 27 times and 1,396 persons participated in total.) A planting project was conducted at the storm surge barrier in the Iwata coastal zone on 24 February 2018, and 41 in-house volunteers participated.
	Enhancement of environmental education	Promote environmental education for employees including new employees and overseas trainees.	<ul style="list-style-type: none"> A lecture about "environmental activities required for automobile companies" was held for new engineers. A lecture about "environmental efforts by Suzuki" was held at two universities in Shizuoka Prefecture. We cooperated with the local community establishment support (NPO) "Lake Hamana Environmental Network", and participated in "Lake Hamana Environment College", which is an event aimed at providing environmental education to employees' families.
		Continue the in-house eco-driving education.	<ul style="list-style-type: none"> An eco-driving seminar was conducted primarily for new employees. A total of 5,818 employees participated in this seminar. Awareness in eco-driving was promoted by recording values of fuel efficiency in the operation record book of company cars.
Participate in and cooperate on environment-related events held by environmental NPO and local communities.		<ul style="list-style-type: none"> We cooperated with the local community establishment support (NPO) "Lake Hamana Environmental Network", and participated in the "eelgrass regeneration project" and "bamboo resources utilisation project". 	
Disclosure of environmental information	Prepare "Suzuki CSR & Environmental Report" (in Japanese and English) to transmit the information about environment conservation activity to societies.	<ul style="list-style-type: none"> The "Suzuki CSR & Environmental Report 2017" (in Japanese and English) was prepared and published on the Web. The digest version (in Japanese) was distributed as booklets. 	

Introduction of Environmental Management System

Suzuki is promoting introduction of “Environmental Management Systems” including ISO14001 as part of environmental conservation activities by its domestic plants and the Group’s domestic manufacturing companies.

The ISO14001 is an international standard of environmental management system. By obtaining the ISO14001 certificate, Suzuki intends to follow the relevant regulations and reduce the environmental impact substances. Also, through periodical environmental audits, we verify the effectiveness of our environmental management system.

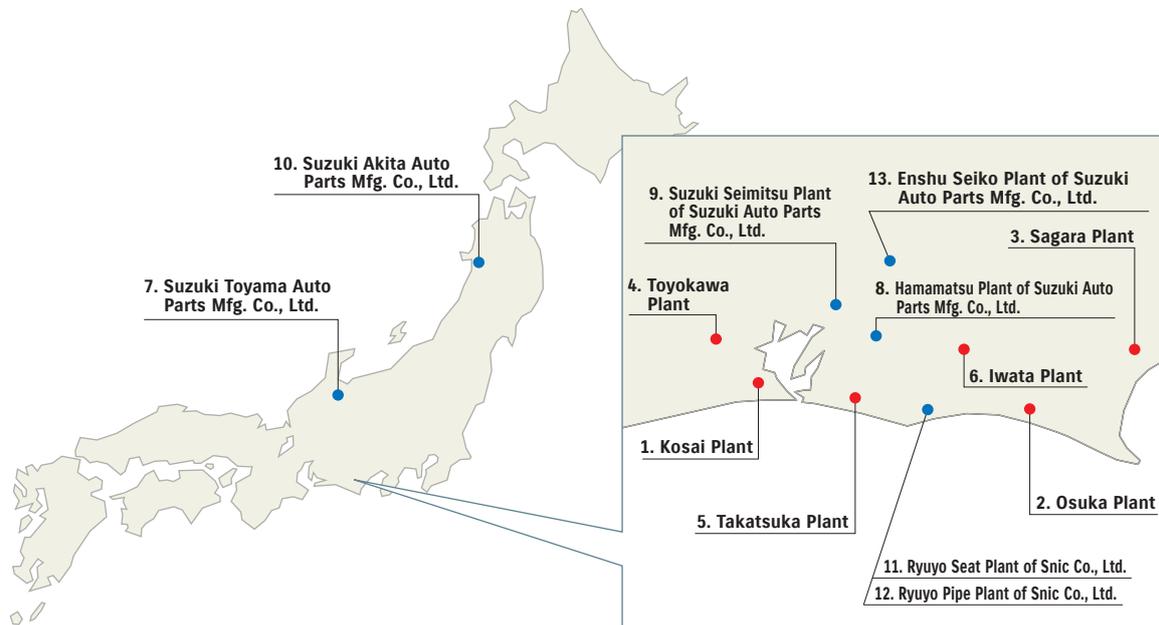
Suzuki has already completed acquiring ISO14001 certifications in bases that account for 97.1% of CO₂ emerged from global production. We will introduce the way of environmental management at all plants, and promote ISO14001 at plants that have not yet acquired its certification.

Efforts at manufacturing sites (Japan)

● Introduction situation in domestic plants and Group companies

All domestic plants already acquired the ISO14001 certificate before March 2003. As for the Group’s manufacturing companies, three manufacturing plants (a plant of Suzuki Toyama Auto Parts Mfg Co., Ltd., Suzuki Akita Auto Parts Mfg Co., Ltd. and Suzuki Auto Parts Mfg Co., Ltd.) and two plants of Snic Co., Ltd. have been certified (as of 1 April 2018). We are also promoting to have two uncertified plants (Hamakita Trim Plant and Sagara Plant) of Snic Co., Ltd. to acquire certification. We plan to promote environmental preservation activities throughout the Suzuki Group as a whole by promoting to have non-manufacturing departments such as engineering department to acquire ISO14001.

ISO 14001-certified domestic plants and Group’s manufacturing companies

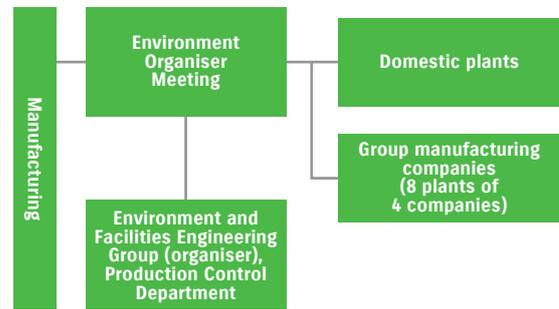


●Manufacturing: Environment Organiser Meeting

Suzuki holds Environment Organiser Meeting” in order to improve environmental management of domestic plants and Group manufacturing companies.

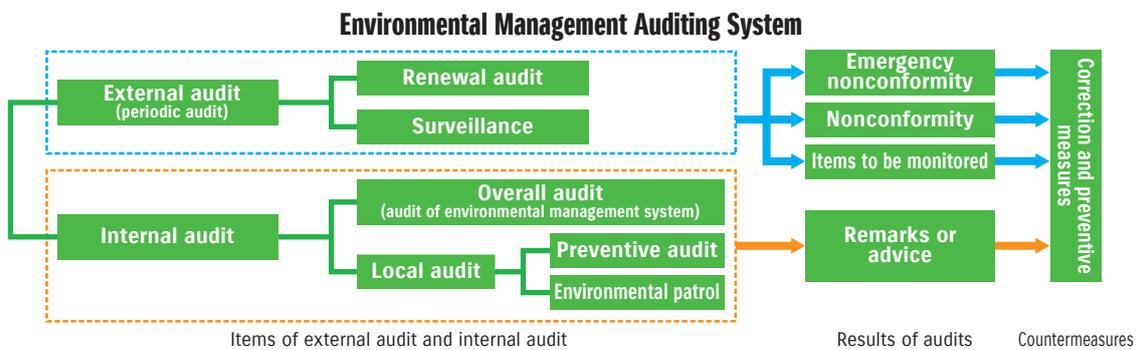
At this meeting, engineering managers and members of domestic plants and Group manufacturing companies (eight plants of four companies) get together to discuss improvements for environment conservation plan and matters related to domestic plants and Group manufacturing companies while seeing actual systems on actual sites.

Decisions made at the meetings are rolled out to domestic plants and Group manufacturing companies, contributing to environmental management activities.



●Environmental audit

At Suzuki’s domestic plants and the Group manufacturing companies, an external audit is conducted once every year by an external auditing agent. In addition, an internal audit is conducted to double-check our environmental management system.



External audit

Auditing of documents and on-site auditing are carried out by third party organisation in regard to the validity and adequacy of our environmental management system, to determine whether or not measures are being properly implemented. Auditing results are corrected and countermeasures are put into place for continuous improvement, and they are shared among domestic plants and Group manufacturing companies to enhance environmental management level.

Internal audit

For internal audits, two kinds of audits are conducted: one is an overall audit, and the other is a local audit. We select auditors that have no direct association with the section being audited, and they examine whether environmental management is being properly carried out or not. All auditing results are addressed for continuous improvement.

Overall audit

To determine whether or not environmental management is being properly implemented, document and on-site auditing are conducted.

Local audit

●Preventive audit

Thorough on-site observations are carried out while auditing in areas that possess potential for accidents such as drainage disposal facilities, space for using and storing harmful substance, and waste yard facilities.

●Environmental patrol

Areas that possess potential for accidents undergo regular patrol by the plant manager to prevent environmental accidents.

Improvement process through internal audit



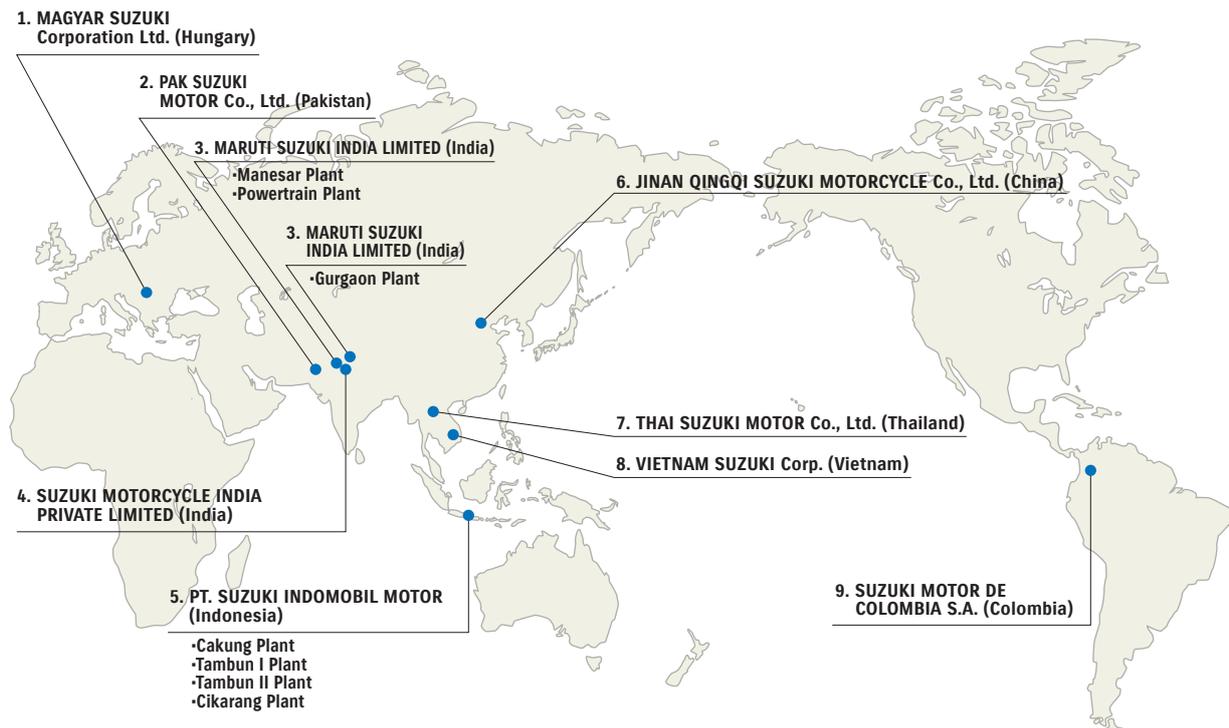
Efforts at manufacturing sites (overseas)

● Situation of certification in overseas plants

As for overseas manufacturing companies, MAGYAR SUZUKI Corporation Ltd. obtained the certification in April 1998 for the first time in our Group. As of the end of June 2018, 9 overseas manufacturing companies (14 plants) have obtained the ISO14001 certificate. Other Group companies are also making best efforts to acquire the certificate.

We will introduce environmental management policies to all overseas plants and promote to have uncertified plants to acquire ISO14001 certification.

ISO 14001-certified overseas Group companies



Measures for domestic sales distributors

In order to roll out actions concerning environment in business operations to Group companies, we introduced the Suzuki Environmental Management System from April 2017 to affiliate automobile sales distributors in Japan. This environmental management system unique to Suzuki is part of our initiative in reducing environmental load (energy consumption and amount of wastes) and complying with environmental laws/regulations through PDCA recycling. Sales distributor that introduced this system is progressively promoting the activity centreing on the designated environment manager and office.

Environmental education

● Education according to managerial hierarchy

As part of our employee education program, we provide new employees with awareness-raising workshops concerning such basic environmental subjects as Suzuki's environmental philosophy, policy, issues, and eco-drive concept. Also, we provide other employees with environmental training according to their job functions. In addition, training is provided to management level employees. In our domestic plants and die plants, special educational programs to prevent environmental accidents are carried out especially for employees working in environmentally-important processes. Also various kinds of environment-related educational programs are provided to new employees, management level employees, and all factory employees.

● Education to obtain special qualifications

We also encourage employees to obtain some environment-related qualifications. The Company holds employees with such qualifications such as, 154 employees as pollution prevention managers, 40 as energy managers, and 177 as internal environment system auditors.

domestic and overseas Group manufacturing

Emergency training

We look for locations and operations that have potential of causing an environmental accident* and hold emergency drills with employees and other related suppliers at domestic plants and domestic and overseas Group manufacturing companies.

* "Environmental accident" refers to accidents that may affect environment such as leakage of chemicals.

Situation concerning environmental laws, regulations, etc.

In FY2017, there were 12 cases of significant spills* and 2 cases of complaints concerning environment, which were properly taken care of. There was no administrative guidance or payment of penalty due to these significant spills.

* Significant spills: Spills that are recorded as spills from organisation such as exceeded amount of wastewater, emission gas, odour, chemical substances (including oil), and wastes that are restricted by laws and regulations, as well as soil and groundwater contamination.

Community information exchange meeting

We regularly carry out information exchange meetings with local residents to ask their views and opinions for further environmental improvement. In FY2017, such meetings and events took place six times at domestic plants and five plants in Japan. Also, 356 plant tours were conducted at domestic plants.



Plant/community exchange meeting

Influence and initiatives to environment caused by business operations

INPUT at domestic offices of Suzuki Motor Coporation

	Unit	FY2015	FY2016	FY2017
Electricity	1 million kWh	473.2	481.9	506.3
Fossil fuel	10,000 GJ	158.4	186.3	204.4

INPUT at domestic manufacturing plants*1 of Suzuki Motor Coporation

	Unit	FY2015	FY2016	FY2017
Supply of fuel etc.				
Purchased power		391.2	398.7	420.2
Wind power (Kosai Plant)	1 million kWh	1.52	1.75	1.43
Small-scale water power		0.053	0.062	0.039
LPG	1,000 t	16.8	20.0	21.2
City gas	1 million m ³	12.7	15.7	18.5
Kerosene	1,000 kL	0.263	0.179	0.130
Fuel oil A		0.5	0.70	0.62
Light oil		8.6	7.6	9.4
Petrol		147.0	145.4	145.1
Supply of water				
Industrial waterworks	1 million m ³	1.78	1.80	1.97
Waterworks	1,000 m ³	31	66.3	84.2
Well water	1 million m ³	1.33	1.32	1.26
Supply of raw materials				
Iron		507.1	513.9	573.9
Aluminum		46.3	47	46.1
Resin	1,000 t	29.2	33.6	37.2
Copper		8	8.2	9.0
Lead		5.6	5.9	6.7
Supply of chemical substances				
PRTR substance	t	3,409	3,710	3,911

Business operations

Design/development

- Improvement in fuel efficiency
- Development of eco-drive support system
- Development of next-generation vehicles
- Reduction of emission gas
- Reduction of VOC in car interior
- Reinforcement of management of substances of concern
- Reduction of noise
- Recycling design

Procurement

- Promotion of green procurement

Production

- Actions for ISO14001
- Reduction of CO₂ emissions
- Reduction of VOC in the painting process
- Management of SO_x/NO_x emissions
- Management of chemical substances
- Reduction of noise and odor
- Reduction of wastes
- Zero-level landfill waste
- Reduction of water consumption

OUTPUT at domestic offices of Suzuki Motor Coporation

	Unit	FY2015	FY2016	FY2017
CO ₂ emissions amount	1,000 t	319.7	339.9	359.8

OUTPUT at domestic manufacturing plants*1 of Suzuki Motor Coporation

	Unit	FY2015	FY2016	FY2017
Release to atmospheric air				
CO ₂	1,000 t	275	294	313
SO _x	t	12	15	15
NO _x	t	79	100	102
PRTR substance	t	889	1,006	1,060
VOC emissions	t	3,085	3,164	3,625
Ozone-depleting substance*2 (CFC-11 conversion) ³	t	0.004	0.005	0.003
Release to sewer etc.				
Displacement to rivers, lakes and reservoir	10,000 m ³	620	538	548
Displacement to sewers	10,000 m ³	0	0.02	0.2
PRTR substance	t	1.8	2.1	2.1
Treated as waste materials				
Recycling amount	1,000 t	93	93	114
(PRTR substance in the above)	t	12.8	15.7	14.7
Landfill	t	0	0	0

*1: [Area subject to totalisation]
Takatsuka, Iwata, Kosai, Toyokawa, Osuka, Sagara, and die Plants (PRTR substance includes output at the headquarters, Motorcycle Technical Center, and Marine Technical Center)

*2: As for ozone-depleting substance, HCFC-22 (chlorodifluoromethane) was extracted from the total results based on "Act on Rational Use and Proper Management of Fluorocarbons".

*3: The ozone depleting potential conforms to "Law Concerning the Protection of the Ozone Layer through the Control of Specified Substances".

INPUT

	Unit	FY2015	FY2016	FY2017
Supply of fuel etc.				
Fuel (light oil, etc.)	10,000 GJ	57.6	56.4	57.7

Transportation

- Reduction of CO₂ emissions
- Reduction/recycling of packing materials
- Reuse of disposal materials

OUTPUT

	Unit	FY2015	FY2016	FY2017
CO ₂ emissions amount	1,000 t	39.6	38.8	39.7

RECYCLE

Collection of ELVs (automobiles)

<ASR>	Unit	FY2015	FY2016	FY2017
Total weight of collection	1,000 t	50.6	50.6	55.4
Total No. of collected vehicles	1,000 units	399.4	393.0	423.4
Weight of recycled materials	1,000 t	48.1	48.3	53.0
Recycling ratio**	%	97.3	97.7	98.1
<Airbags>	Unit	FY2015	FY2016	FY2017
Total weight of collection	1,000 kg	59.4	68.4	87.5
Total No. of collected vehicles	1,000 units	211.4	234.4	289.4
Weight of recycled materials	1,000 kg	55.4	64.0	82.1
Recycling ratio**	%	93.2	93.5	93.8
<CFCs>	Unit	FY2015	FY2016	FY2017
Weight of collection	1,000 kg	86.9	83.8	90.6
No. of collected vehicles	1,000 units	346.6	345.2	394.1

Recycling implementation ratio of automobiles

	Unit	FY2015	FY2016	FY2017
Recycling ratio**	%	99.5	99.5	99.6

Collection of ELVs (motorcycles)

	Unit	FY2015	FY2016	FY2017
Recycling ratio**	%	98.0	98.0	98.0

*4: The recycling ratio is calculated on weight basis.

Sales and after-market service

- Promotion of Suzuki Environmental Management System
- Sales of eco-car and rebuilt parts.
- Collection and recycle of used bumpers and batteries
- Cleanup activities
- Participation in local environment-related events

Use

- Support for eco-drive

Collection and recycling of ELVs

- Collection and recycling of ELVs (automobiles, motorcycles, and FRP boats)

Sales and Registration

No. of sold/registered vehicles in domestic market

<Sales of automobiles>	Unit	FY2015	FY2016	FY2017
No. of automobile sales		630	639	668
No. of hybrid vehicle sales	1,000 units	202	287	350
Sales ratio of hybrid vehicle	%	32.1	44.9	52.4
<Sales of motorcycles>	Unit	FY2015	FY2016	FY2017
No. of motorcycle sales	1,000 units	61	62	60
No. of fuel cell motorcycle registrations*5		0	0	18
No. of electric motorcycle sales	units	7	27	8

*5: Registration by the manufacturer

Reference:

<Global sales of automobiles>	Unit	FY2015	FY2016	FY2017
No. of automobile sales		2,861	2,918	3,224
No. of hybrid vehicle sales**	1,000 units	249	389	462
Sales ratio of hybrid vehicle	%	8.7	13.3	14.3

*6: Hybrid vehicles include Mild Hybrid, S-ENE CHARGE, and SHVS

Environmental accounting

● Cost of environmental conservation

(Unit : ¥100 million)

		Change			FY2017		
		FY2014	FY2015	FY2016	Investment	Expenses	Total
Business area costs	Pollution prevention	6.6	5.0	4.8	2.6	1.7	4.3
	Environmental conservation	2.5	2.7	4.6	0.3	4.1	4.4
	Recycling of resources	-0.6	3.1	1.9	1.9	-2.2	-0.2
	Total	8.5	10.8	11.3	4.9	3.6	8.4
Upstream/downstream costs		0.2	0.1	0.2	0.0	0.2	0.2
Managerial costs		4.0	4.2	3.8	0.0	4.7	4.7
Research and development costs		498.8	504.9	519.8	71.0	458.6	529.7
Social activities costs		1.2	1.1	1.2	0.0	0.9	0.9
Environmental damage costs		0.7	0.3	0.4	0.0	2.5	2.5
Total		513.4	521.4	536.7	75.9	470.4	546.3

● Effectiveness of environmental conservation

(Unit: ¥100 million)

Item		FY2014	FY2015	FY2016	FY2017
Economical effect	Energy cost reduction	3.4	4.1	3.8	3.6
	Waste management cost reduction	0.1	0.4	0.1	0.2
	Resource saving (including recycle and valuable resource disposal)	29.4	24.4	26.5	23.6
	Total	32.9	28.9	30.4	27.4

(Note) These are non-consolidated environmental figures.

Expansion of environmental communication

Efforts for biodiversity

Suzuki introduced the environmental brand **SUZUKI GREEN** to realise the philosophy of Suzuki Global Environment Charter and announced the Suzuki Biodiversity Protection Guidelines as the environmental policy in the Charter.

Suzuki Biodiversity Protection Guidelines will be the guiding principle for us to recognise the possibility of business activities etc. giving unavoidable influences to biodiversity, which has provided our life with enormous natural blessings (ecosystem service) since the birth of human, as well as for us to try to reduce such influences, and make efforts to ensure sustainable usage.

Suzuki has conducted many actions to reduce influences to biodiversity in our business or social contribution activities, and participated in Japan Business & Biodiversity Partnership*.

Through the release of the Guidelines, we aim to raise awareness about the biodiversity throughout the entire Suzuki Group, and to develop a sustainable society that can coexist with the nature, while keeping good relations with our customers and the local communities.

* Partnership that wide varieties of companies mainly from the economic world make efforts voluntarily for conservation and sustainable usage of biodiversity and share related information in order to accomplish the purpose of the Convention of Biological Diversity

● Suzuki Biodiversity Protection Guidelines http://www.globalsuzuki.com/corporate/environmental/green_policy

Under the slogan of Smaller, Fewer, Lighter, Shorter, and Neater, Suzuki Group thoroughly conducts wasteless, efficient business operations and promotes production of small cars by pursuing environmental technologies in order to reduce influences to biodiversity and contribute to sustainable usage of resources in future.

Based on such activity philosophy, Suzuki Group will try to cooperate with various stakeholders as a member of the society and to develop the society harmonised with beautiful natural environment.

【Emphasised efforts for biodiversity】

•Reduction of environmental loads generated through business operations and products.

- ①Promote energy saving, resource saving, and 3Rs at business steps from product development to recycling.
- ②Promote improvement in fuel efficiency and R&D of next-generation automobiles in order to reduce greenhouse effect gas.
- ③Work on reducing the use of substances of concern through the supply chain.

•Expansion of environmental communication

- ①Promote environmental beautification and environment conservation activities under cooperation with local communities.
- ②Work on making appropriate recognition and behaviour for biodiversity to penetrate into all employees.
- ③Work on announcing environmental information and self-conservation activities widely to the society.



Observation of aquatic creatures in the forest of Ochibano Sato Water Park under Lake Hamana Environment College 2017 in Kosai

Concrete actions

Reduction of environmental loads generated through business operations and products.		Expansion of environmental communication	
①	Internal publication on results of the reduced CO ₂ emission from individual plants Effective utilisation of resources through recyclable design Continuation of zero level of landfill waste and enhancement of water saving consciousness Improvement of transportation efficiency and reduction of packing materials Increase of recycling rate of end-of-life products Promotion of solar power generation	①	Participation in local community cleanup activities Cleanup activities around plants Suzuki's Forest volunteer planting project Shimokawa Proving Grounds: Continuation of FSC certification program Participation in Corporate Forest Preservation Program Research and publication of Suzuki's "forest environmental contribution"
②	Global improvement of average fuel efficiency Development of next-generation vehicles suitable to small cars Development of a lightweight and low-cost air-cooled fuel cell Compliance with Act on Control of Freon Emission Compliance with various countries' emission regulations	②	Improvement of in-house environmental awareness through internal website Education about global warming and Suzuki Green Policy in introductory workshops and on-the-job training for new employees Continuation of in-house seminar on eco-driving Participation in and cooperation for local community environmental events organised by NPO
③	Compliance with various countries' regulations for usage of substances of concern Development of technology for VOC reduction in car cabin and painting process Promotion of green procurement Close cooperation with suppliers based on "Suzuki Green Procurement Guideline" Environmental consideration for plant location, etc.	③	Publication of "Suzuki CSR & Environmental Report" Publication of various environmental information about production and products Participation in environment-related fairs and events Introduction of our eco-friendly production process through plant tour Friendship with local residents through an exchange party or meeting Setting up an environmental section in Suzuki Plaza

● Suzuki Manner Improvement Activities

Suzuki was registered in "Hamamatsu City Road/River Foster-parent System"* in September 2004 for improvement in manners and environment/beautification awareness of employees, and conduct voluntary cleanup activities as "Suzuki Manner Improvement Activity".

For those activities, in-house volunteers clean roads around the headquarters and the Takatsuka under-path every month. A total of 12,213 participants have conducted the cleanup activities 162 times until FY2017 and collected 69 mini-truckloads of flammable and non-flammable garbage.

In 2017, the activity was acknowledged by the Shizuoka Prefecture and the company received the FY2017 Governor's Award as humane association of river, coast, and road

* Groups that hope to be foster-parents decide the area and activities, report them to the Mayor, and conduct cleaning on roads, etc.



Suzuki Manner Improvement Activities

● **Activities for “CLEAN-UP THE WORLD CAMPAIGN”**

The Marine Operations of Suzuki always acknowledges that both of our lives and our outboard motor business are made up of water, and our employees voluntarily clean rivers, sea, lakes, etc. where outboard motors are used.

Such clean-up activities were first held in December 2010 at Sanaru Lake, and it is the 8th in this year.

Since the 2nd time, we expanded the clean-up activities to the world as “CLEAN-UP THE WORLD CAMPAIGN”, called for our overseas dealers and held the campaign 6 times (7 times for cleaning activities at the headquarters) by FY2017.

At the headquarters, in FY2017, we conducted the clean-up activity at Lake Sunaru (Nishi-ku, Hamamatsu City) with 82 participants. In addition, those activities were conducted also at sales bases in Japan and overseas dealers, and 101 employees of 11 sales bases in Japan and 1,060 employees of overseas dealers in 14 countries participated.

The 7th CLEAN-UP THE WORLD CAMPAIGN is also planned from July to October in FY2018, which is planned to be implemented at 12 locations in Japan, and approximately 15 countries in overseas.

We will develop these activities further and contribute to local communities in all over the world through cleaning in waterfront areas.



Philippines



USA



Maldives



Japan

● **Forest Conservation Activities**

Suzuki Forest (Hamamatsu City)

Suzuki concluded a Volunteer Forest agreement with Tenryu Forest Administration Department of Forestry Agency and started the forestry preservation activities in March 2006 at Suzuki Forest located in Inasa-cho, Kita-ku, Hamamatsu City.

Our employees and their family members conduct the forestry activity every year such as planting trees, clearing away the undergrowth, and fungus planting/harvesting operations.

This activity was conducted 27 times in total until FY2017 (11 times of planting and 16 times of undergrowth clearing), and participated by 1,396 volunteers.



"Suzuki's Forest" planting project

Participation to the tree planting project at storm surge barrier

On 29 November 2015, members of the Suzuki Green Club participated in the storm surge barrier tree planting project in coastal zone of Hamamatsu City held by Shizuoka Prefecture and Hamamatsu City. In FY2017, we participated in a tree planting event held in Iwata City for the first time. Total of 5 activities were held by FY2017 with 223 participants, and 730 nursery trees of pine trees, etc. were planted. The Suzuki Green Club will continue forest conservation and greening activities through activities in "Suzuki's Forest" and storm surge barrier.



Forest of Suzuki Shimokawa Proving Grounds (Hokkaido)

Suzuki Proving Grounds is located in Shimokawa Town (Kamikawa County) on the north of Hokkaido, where the forest accounts for about 90% of the total land area. In 2003, the Shimokawa Town acquired the international FSC®*1 Forest Management Certificate (FSC®C015134) as the first forestry cooperative in Hokkaido, and in 2011, it was designated as an Environmental Future City**2 featuring effective utilisation of abundant natural resources. Now it aims to become a "future city with best harmonisation between people and forests" (FSC® C015134).

Moreover, a 300-ha forest located in the Suzuki Shimokawa Proving Grounds was also recognised to satisfy the strict forest stewardship standards according to the FSC® certification program, so the area was additionally registered in the FSC® Forest Group Certificate for Shimokawa Town in 2006.

At the same time, Suzuki will continuously promote co-existence and co-prosperity with the local society who takes great care of the nature through participation of events and sales of agricultural products.

*1 FSC®: Forest Stewardship Council

**2 The "Environmental Future City" is a governmental project to create the world's most ideal city where everybody wishes to live. Under this program, high potential regions are selected and financially supported for realising such an ideal city.



Shimokawa Proving Ground
(Hokkaido)

Participation in "Corporate Forest Preservation Program" (Hokkaido)

As part of environmental preservation and social action programs, we cooperate in silvicultural environment protection by participating in "Corporate Forest Preservation Program", which is conducted under the Profit-Sharing Afforestation agreement with the government (Forestry Agency) for the period from 1996 to 2028.

For approximately 4.3-ha national forest (containing approximately 3,000 trees) in Shimokawa Town, we conduct the profit-sharing afforestation by entrusting the work to the local forestry cooperative through Hokkaido Regional Forest Office. Also, for many years, we have contributed to preservation of national land through watershed conservation, sediment discharge prevention and CO₂ absorption and fixation. The shared profits coming from the program will be used for further afforestation activities.

* Forestry Agency's "Corporate Forest Preservation Program" and "Profit-Sharing Afforestation" (in Japanese language only)
http://www.rinya.maff.go.jp/j/kokuyu_rinya/kokumin_mori/katuyo/kokumin_sanka/hojin_mori/index.html

The Suzuki's forest environmental contributions in FY2016 are evaluated as follows.

Suzuki's environmental contribution through forest conservation (FY2016)

Measurement item	Shimokawa Proving Grounds:	"Corporate Forest Preservation Program" Regional Forest Office of Forestry Agency
① Contribution to water yield	156,140m ³ /year	1,409m ³ /year
② Contribution to prevention of sediment discharge	5,576m ³ /year	51m ³ /year
③ Contribution to absorption/fixation of carbon dioxide	3,397.7CO ₂ t/year	17.3CO ₂ t/year

* Calculated by the project evaluation method employed by the Forestry Agency

The above equal to the below units:

- ① 78.77 million bottles of 2-L PET bottles
- ② 1,023 truckloads of 10-t dump truck (5.5m³/truck)
- ③ 10,672 persons of annual CO₂ emission from one person (320g/year)

Participation in environment-related fairs

● Participation in environment-related fairs

Suzuki participated in the following environment-related fairs in FY2017.

Events / Reports	Period	Location	Major organiser
Automotive Engineering Exposition 2017 (Yokohama)	24 to 26 May 2017	Pacifico Yokohama	Society of Automotive Engineers of Japan
Automotive Engineering Exposition 2017 (Nagoya)	28 to 30 June 2017	Port Messe Nagoya	Society of Automotive Engineers of Japan
Eco & Safety Kobe Car Life Festa 2017	11 and 12 November 2017	Kobe Meriken Park	Ministry of the Environment, Kobe City



Automotive Engineering Exposition 2017 (Yokohama)



Automotive Engineering Exposition 2017 (Nagoya)



Eco & Safety Kobe Car Life Festa 2017

● Participation in Light Down Campaign

We participated in “CO₂ Reduction / Light Down Campaign” held by the Ministry of Environment. We participated as a group and turned off the light of light-up facilities all over the country together with households that assented to this campaign on 21 June and 7 July 2017 for enlightenment of prevention of global warming.



Disclosure of environmental information

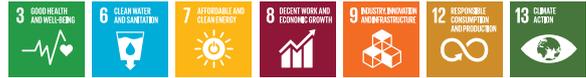
In order to disclose our views and initiatives on the environment, we are sending out such information through booklets (in Japanese language only) and websites, etc.



Website



Booklet (Digest in Japanese)
Website (in detail)



Design, Development, and Procurement

We will promote development of vehicles with the top-class low fuel consumption and next-generation vehicles in order to reduce CO₂ emission, which is regarded as the cause for global warming. In addition, we will thoroughly conduct energy-saving in production and distribution, and promote efficient business operations.

Reduction in amount of CO₂ emitted

Efforts for climate change

Problems with global environment are the big theme for sustainable development of human, and Suzuki believes that we must cope with these problems as a global enterprise. In particular, we must work on global warming as an important theme.

● Suzuki's responsibilities and efforts for global warming

Discussions on global warming have been promoted internationally and the international rule to reduce the use of fossil fuel that causes CO₂ emissions, "Paris Agreement" was established.

In addition, the Suzuki Global Environment Charter determines "Environmental Concept" as "In order to hand over the beautiful earth and affluent society to next generations, we must all realise that the actions of each and every one of us have a great effect on our earth's future, so we must make every effort to preserve our environment."

Suzuki has an important task that we must be always aware of that we manufacture products using fossil fuel and emit CO₂ also during our business operations, and have to make efforts to reduce CO₂ emissions.

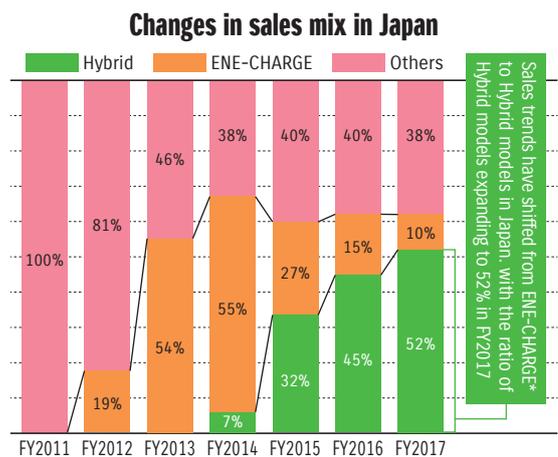


Efforts for products

Under the slogan "Small cars for a big future", Suzuki works toward manufacture of eco-friendly products. We promote reduction of CO₂ emissions by promoting downsizing, weight reduction, improvement in combustion efficiency, and reduction in resistance for all products.

We promote reduction of CO₂ emissions also by introducing the next-generation technology such as development of mild hybrid technology to compact/mini passenger cars, development of a hybrid vehicle adopting Suzuki's original AGS mechanism, and sales of electric scooters.

In order to reduce CO₂ emissions furthermore and realise zero emissions in future, we promote the test of a fuel cell motorcycle on public roads and development of compact EVs suitable for daily life.



* ENE-CHARGE: Technology that enhances fuel efficiency by reducing the engine load to generate electricity through charging the battery with regenerative braking.

Efforts for business operations

The target of global CO₂ reduction is set in the Suzuki Environmental Plan 2020, and we promote reduction of global CO₂ emissions per production volume* at all of our manufacturing bases in the world by 10% from FY2010 by 2020.

* Value converted to global automobile production units based on CO₂ emissions ratio per unit of automobile, motorcycle and outboard motor in Japan.

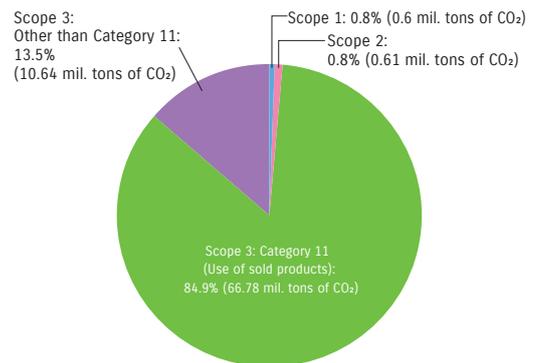
Disclosure of GHG emissions occurred in the entire value chain

Suzuki believes that for reducing greenhouse gas (GHG) emissions released through the overall business activities including procurement of materials/parts, manufacturing of vehicles and sale of final products, it is important to know and disclose the amount of emission from those activities. Therefore, we have been making efforts to quantify the emissions of greenhouse gases not only resulting from major business activities, but also from a wider scope of the value chain*1 since FY2013.

The amount of CO₂ emissions generated through the entire value chain during FY2017 stood at 78.62 million tons, of which the emissions falling under Scope 3 (other indirect emissions than those classified into Scope 2)*1 were 77.42 million tons that include 66.78 million tons of CO₂ emissions classified into "Category 11 (Use of products sold by Suzuki)"*2 accounting for as much as 84.9% of the total emissions through the overall value chain.

Recognising that it is very important to reduce the CO₂ emissions released through the use of our products for reducing the total GHG emissions in the entire value chain, we will make continuous efforts to place emphasis on improvement of fuel efficiency at the time of product development and improvement.

Breakdown of FY2017 GHG emissions



Total amount of GHG emissions released from the entire value chain: 78.62 mil. tons of CO₂
 [Calculation range] 66 domestic and 32 overseas companies
 [Calculation period] From April 2017 to March 2018

*1 Value chain: This is the whole series of business activities that create and build values at every step. Calculations are composed of Scope 1, Scope 2, and Scope 3 in accordance with "GHG Protocol"*3. The business activities in a value chain includes parts/materials procurement, manufacturing, delivery, sales and customer services, as well as administrative work and engineering development work that support these activities. We have been participating in Green Value Chain Platform*4 operated by the Ministry of the Environment and the Ministry of Economy, Trade and Industry since FY2014 and introducing our efforts in quantifying the emissions of greenhouse gases.

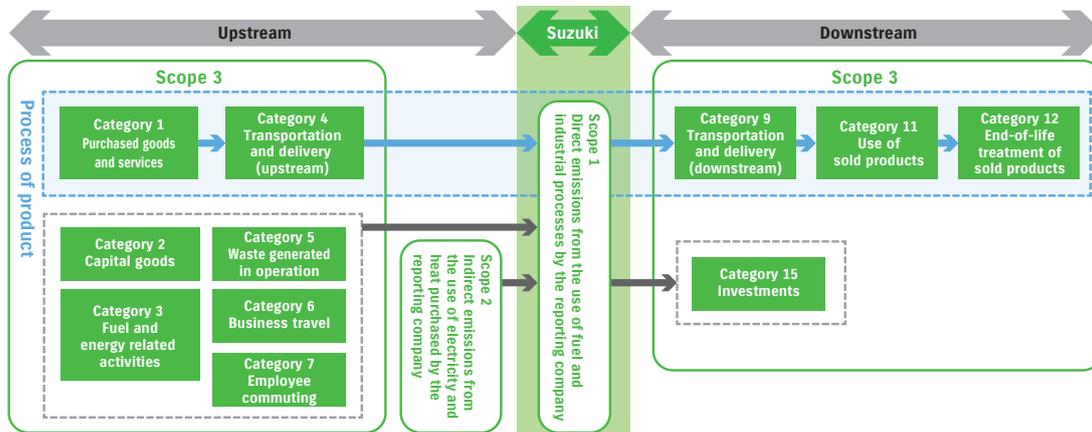
*2 Category 11: This indicates the life cycle GHG emissions from Suzuki's products sold in the fiscal year.

*3 GHG Protocol: This is a collaboration of the World Resources Institute (WRI), a global environmental think tank based in the United States, and the World Business Council on Sustainable Development (WBCSD). It is the most widely used international accounting tool to quantify and manage greenhouse gases (GHG).

*4 Green Value Chain Platform: This is a website operated by the Ministry of the Environment and the Ministry of Economy, Trade and Industry to provide various kinds of global warming and GHG emissions related information such as internal and external trends, calculation methods, etc.

Homepage: http://www.env.go.jp/earth/ondanka/supply_chain/gvc/en

Classification of Scopes 1 and 2 and Categories of Scope 3 quantified by Suzuki



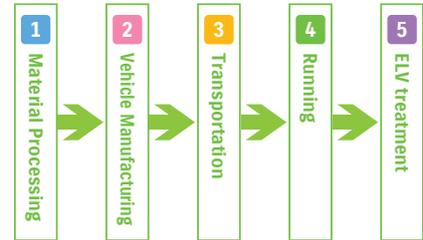
Classification	Items	Descriptions
Scope 1	Direct emissions	Direct emissions from the use of fuel and industrial processes by the reporting company
Scope 2	Indirect emissions from energies	Indirect emissions from the use of electricity and heat purchased by the reporting company
Scope 3*	Other indirect emissions	
Category 1	Purchased goods and services	Emissions from activities up to manufacturing of raw materials, parts, purchased goods, sales-related materials, etc.
Category 2	Capital goods	Emissions from construction and manufacturing of the reporting company's capital goods
Category 3	Fuel and energy related activities	Emissions from procurement of fuel used in power generation, etc., for electricity and heat procured from other entities
Category 4	Transportation and delivery (upstream)	Emissions from distribution of raw materials, parts, purchased goods, sales-related materials, etc., up to delivery to the reporting company
Category 5	Waste generated in operations	Emissions from transportation and processing of waste generated by the reporting company
Category 6	Business travel	Emissions from business travel by employees
Category 7	Employee commuting	Emissions from transportation of employees when commuting to and from the place of business
Category 9	Transportation and delivery (downstream)	Emissions from transport, storage, cargo handling, and retail sales of products
Category 11	Use of sold products	Emissions from use of products by users (consumers and companies)
Category 12	End-of-life treatment of sold products	Emissions from transportation and processing of products upon disposal by users (consumers and companies)
Category 15	Investments	Emissions from operation of investments

*Category 8 (Leased assets (upstream)), Category 10 (Processing of sold products), Category 13 (Leased assets (downstream)), and Category 14 (Franchises) are not included as they are not part of the calculation.

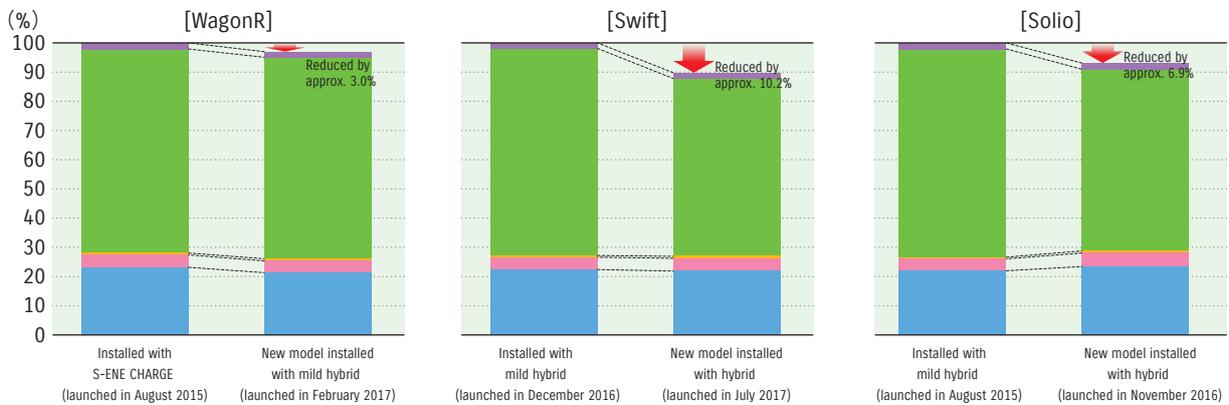
Life Cycle Assessment (LCA) aimed to reduce CO₂ emissions

In order to understand the environmental impact of our products, Suzuki adopts the Life Cycle Assessment (LCA) that assesses products with specific figures not only during their running stage but throughout their whole life cycle from material processing to ELV treatment. The Company is promoting reduction of environmental load by utilising their results to product development and business activity.

Suzuki LCA Stages



Ratio of CO₂ emission amount of conventional and new models (%)



*Result of a vehicle's lifetime running distance of 110,000km (13 years) driven in JC08 test cycle.

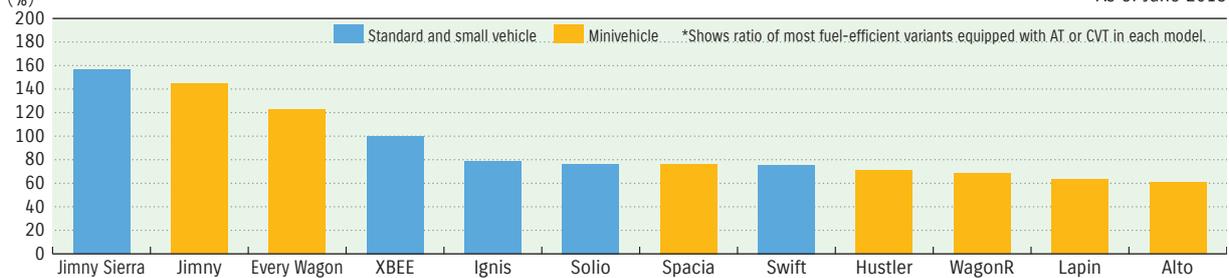
*Running stage takes replacement parts into concern including tyres, engine oil, and batteries.

*In order to check the relative environmental improvement effect, assessment results are shown in index.

Material processing Vehicle manufacturing Transportation Running ELV treatment

Ratio of CO₂ emission amount by each model (%)

As of June 2018



Improvement in fuel efficiency

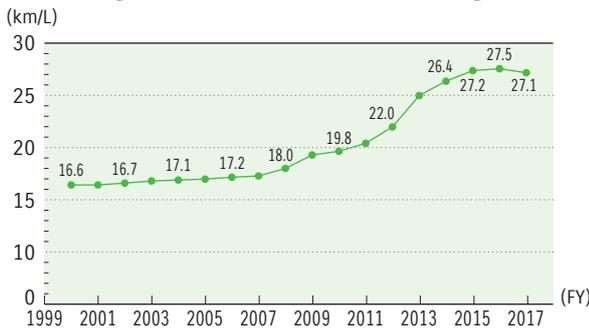
Automobiles

● Enhancement of average fuel efficiency <Product development>

In order to reduce CO₂ emissions, which is considered to be the main causes of global warming, Suzuki is making efforts in development and improvement of products by focussing on enhancing fuel efficiency.

Suzuki is globally expanding the fuel-saving development.

Average fuel efficiency in Japan (passenger car)



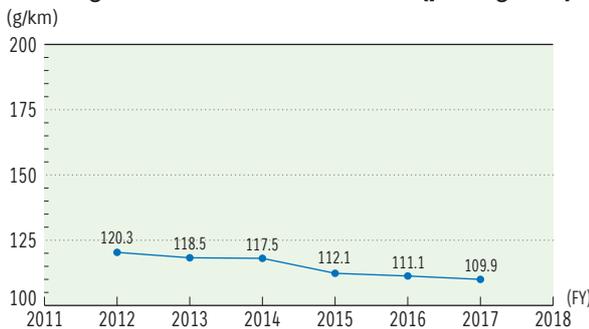
* Includes values converted from 10.15 mode to JC08 mode

Average CO₂ emissions amount in Europe (passenger car)

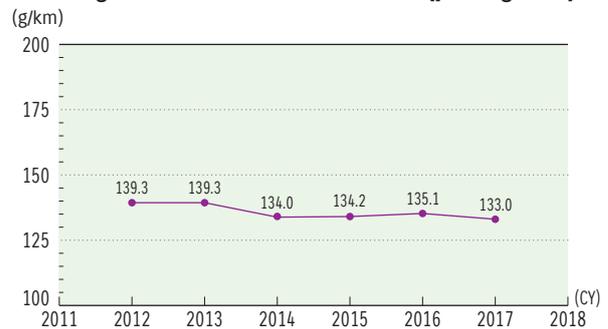


* Value for 2017 is tentative (as of July 2018)

Average CO₂ emissions amount in India (passenger car)



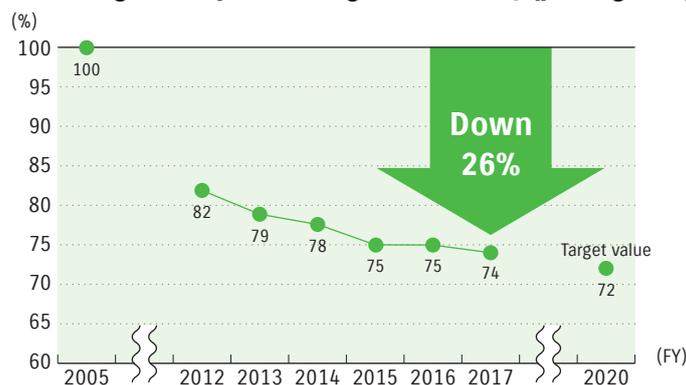
Average CO₂ emissions amount in China (passenger car)



● Global corporate average fuel efficiency

Global amount of CO₂ emitted during product use in Suzuki's main markets (Japan, India, Europe, and China) improved by 26% compared to FY2005. Suzuki is contributing in enhancing fuel efficiency of the whole motorised society by providing fuel-efficient cars to as many customers as possible.

Trends in global corporate average fuel efficiency (passenger car)



*Global average fuel efficiency is based on values in Japan, India, 28 European countries, and China.
 *Calculated based on CO₂ emissions amount (fuel efficiency) that were measured under specified method of each country.

● Major fuel efficiency improvement technology

Web : <http://www.suzuki.co.jp/car/technology/> (in Japanese language only)

Powertrain technology

- ① Hybrid system
- ② Fuel-efficient engine
- ③ Auto Gear Shift (AGS)

Weight reduction of body

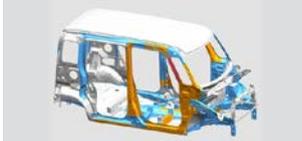
- ⑥ HEARTECT
- ⑧ Improved suspension



Image: New XBEE



⑨ Super-high tensile steel plate



- Super-high tensile steel plate (1,180MPa)
- Super-high tensile steel plate (980MPa)
- High-tensile steel plate (440MPa, 590MPa, 780MPa)

Image: New Spacia

Others

- ④ Cool-storage air-conditioning system (ECO-COOL)
- ⑤ Idle-stop
- ⑦ Eco-driving assistance system



Image: New XBEE

⑩ Reduction of air resistance



Image: New Swift Sport

As of June 2018

Fuel efficiency improvement technology		Outline	Major new models launched in FY2017/2018
①	Hybrid system	Compact system that realises motor assistance and EV driving System that realises both high fuel efficiency and strong driving	
	Mild hybrid system	Hybrid system that realises further improvement in fuel efficiency by generating electricity during deceleration and assisting the engine with such electricity upon acceleration	
②	BOOSTERJET Engine	Direct-injection turbo engine that realises high output and torque	
	DUALJET engine	Engine that realises both power and environmental performances by increasing thermal efficiency	
③	Auto Gear Shift (AGS)	Newly-developed transmission that has adopted the electrically-operated hydraulic actuator which automatically operates the clutch and gearshift based on MT	
④	Cool-storage air-conditioning system (ECO-COOL)	System that freezes the freezable substance built in the air-conditioning unit with cold air emitted while operating the air-conditioner, and maintains cold wind even while sending air in idle-stop mode	
⑤	Idle-stop	System that stops the engine automatically when the vehicle speed decreases to the specific level or lower	
⑥	HEARTECT	New platform designed by totally changing the major structure and component layout. This realises an improvement in the basic performance and weight reduction.	
⑦	Eco-driving assistance system	Device provided for the meter to support eco-driving so that everyone can experience excellent fuel efficiency	
⑧	Improved suspension	Shapes of the platform, parts, etc. have been optimised, maintaining the excellent design. Style that reduces air resistance by making smooth air flow around the body.	
⑨	Super-high tensile steel plate	Use of steel plate structure with strong and light body, contributing to excellent collision safety and fuel-efficiency performance	
⑩	Reduction of air resistance	Use of suspension that realises stable and comfortable ride as well as both high rigidity and light weight	

* Photographs shown above are an image. * Descriptions in green are technologies categorised as SUZUKI GREEN Technology.

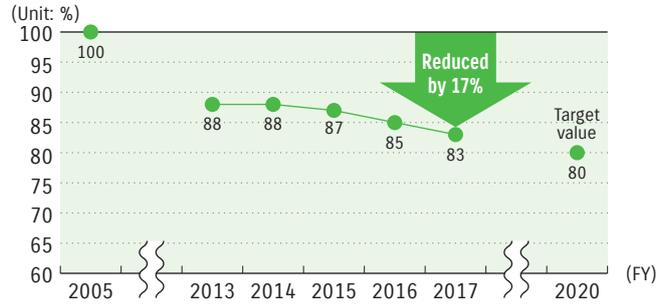


Motorcycles

● Average fuel efficiency of global companies

We are trying to improve fuel efficiency through the improvement in the combustion and reduction of friction loss and weight reduction.

Trends in global corporate average fuel efficiency



● Major fuel efficiency improvement technology

Powertrain technology

① SEP engine



② Dual spark technology



③ Injection system



Reduction of body weight

④ Improvement in frame



RM-Z450

Others

⑤ Eco-driving assistance system



⑥ LED headlight
LED tail lamp



Technologies and actions for fuel efficiency improvement		Outline	Major new models launched in FY2017
①	SEP engine	Realised engine with better fuel efficiency without loss of power by improving fuel economy and reducing friction loss.	Address 125
②	Dual-spark technology	Developed mechanism equipped with two spark plugs per cylinder that contributes to smooth output characteristics, high fuel-efficiency performance, and reduction of exhaust gas emissions by high combustion efficiency.	SV650X ABS
③	Injection system	Injection system equipped with six sensors* and designed to realise optimum control under various conditions and realise both powerful performance and high fuel efficiency * O2 sensor, water-temperature sensor, intake air-temperature sensor, throttle position sensor, intake air-pressure sensor, and crank position sensor	GSX-S125 ABS
④	Improvement in frame	Optimisation of wall thickness and cross-sectional shape of main frame	RM-Z450
⑤	Eco-driving assistance system	Equipped with the fuel-efficiency indicator and the eco-drive indicator that allows the driver to check operation for better fuel efficiency at a glance.	BURGMAN 400 ABS
⑥	LED headlight LED tail lamp	Reduce power consumption and increase the service life.	GSX-R125 ABS

* Photographs shown above are an image. * SEP: Suzuki Eco Performance * SCEM: Suzuki Composite Electrochemical Material

Outboard motors

● **Major fuel efficiency improvement technology**

Engine technology

① Lean burn control system



② Direct intake system

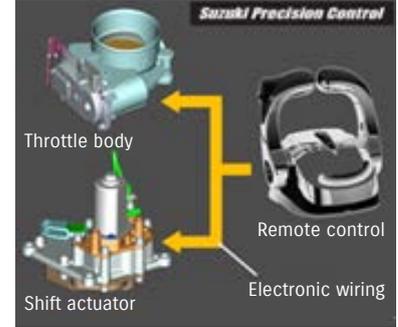


③ Dual injector system



Others

④ Precision control



⑤ Dual prop system



Technologies and actions for fuel efficiency improvement		Outline	Major new models launched in FY2017	
①	Lean burn control system	System to improve fuel efficiency by automatically producing lean air-fuel mixture in accordance with the engine output so that highly-efficient combustion can be achieved.	DF350A	DF100B
②	Direct intake system	System to effectively take cold air outside the engine cover into the engine so that combustion of high output, high compression ratio, and high efficiency can be achieved.	DF350A	
③	Dual injector system	System equipped with two fuel-injection units per cylinder that realises the optimum amount and time of fuel injection in order to promote the atomisation of fuel and reduce combustion temperature.	DF350A	
④	Precision control	System to control throttle operation and shift operation by remote control. In this system, a conventional cable connection is replaced with electronic wiring, which eliminates mechanical factors such as friction and resistance.	DF350A	
⑤	Dual prop system	Output from the engine is more effectively converted to the driving force by combining inverting two propellers back and forth. In addition, the downsized gear case of this system reduces resistance in water, and high driving performance and straight-line stability are realised.	DF350A	

* Photographs shown above are an image. * Descriptions in green are technologies categorised as SUZUKI GREEN Technology.

Development of next-generation vehicles

● Efforts for fuel cell vehicles

BURGMAN Fuel Cell equipped with compact, lightweight and low-cost air-cooled type fuel cell system, the first fuel cell motorcycle that acquired type certification in Japan, started driving on public roads from March 2017 in Japan. It expanded its range to London in January 2018.

Taking the vehicle characteristic of a motorcycle that differs from that of an automobile into consideration, we are collecting data to verify the marketability



BURGMAN Fuel Cell



Air-cooled type fuel cell unit



Hydrogen filling at Hamamatsu Hydrogen station (mobile)
(Actual operation started in March 2017)

TOPICS

Development of electric vehicles (EVs)

In November 2017, Suzuki and Toyota Motor Corporation concluded a memorandum of understanding on moving forward in considering a cooperative structure for introducing electric vehicles (EVs) in the Indian market in around 2020.

Specifically, Suzuki is to produce EVs for the Indian market and will supply some to Toyota, while Toyota is to provide technical support. Additionally, Toyota and Suzuki intend to conduct a comprehensive study of activities for the widespread acceptance and popular use of EVs in India. Such activities encompass the establishment of charging stations, human resources development that includes training for after-service technicians employed throughout sales networks, and systems for the appropriate treatment of end-of-life batteries.

Reduction of Freon

Since such fluorocarbon refrigerant as HFC-134a currently used in car air-conditioners has a high global warming potential, we are now making efforts to reduce the amount of it used in our vehicles. At the same time, we are now developing a next-generation air-conditioning system using an environmentally-friendly refrigerant HFO-1234yf that has an extremely low global warming potential.

Efficient use of resources

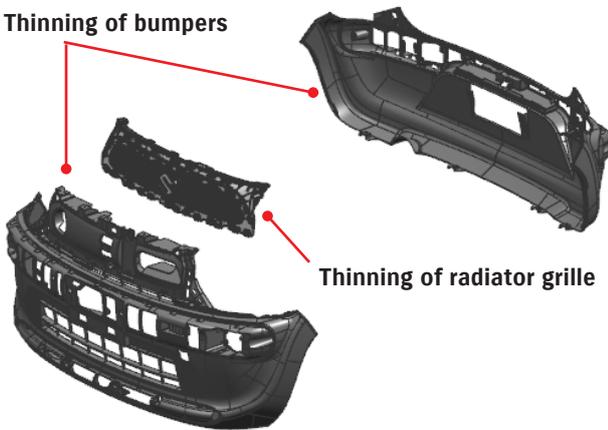
Automobiles

Continuation of design aimed for reducing materials

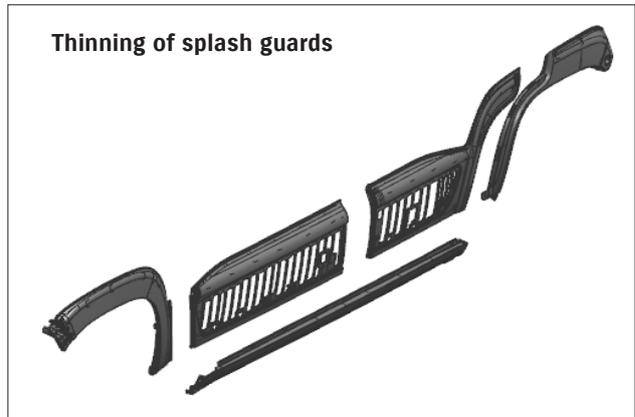
Among 3Rs, the first priority should be “Reducing (emission reduction)”. Under the policy of making parts Smaller, Fewer, Lighter, Shorter, and Neater, Suzuki is promoting reduction of emission by thoroughly reducing materials to be used and weight saving.

For example, in addition to front and rear bumpers and radiator grille, front and rear fender, splash guard, side sill splash guard, and front and rear door splash guard of XBEE launched in December 2017 have been slimmed.

Thinning of bumpers



Thinning of splash guards



Expanding adoption of thermoplastic resin parts

Recyclable design (automobile)

Recyclable vehicle design is an important factor to allow for easy recycling of end-of-life cars.

Suzuki always tries to produce eco-friendly vehicles by employing easy-to-recycle materials for exterior and interior resin parts.

Major components using recyclable resinous materials (example: exterior of new XBEE)

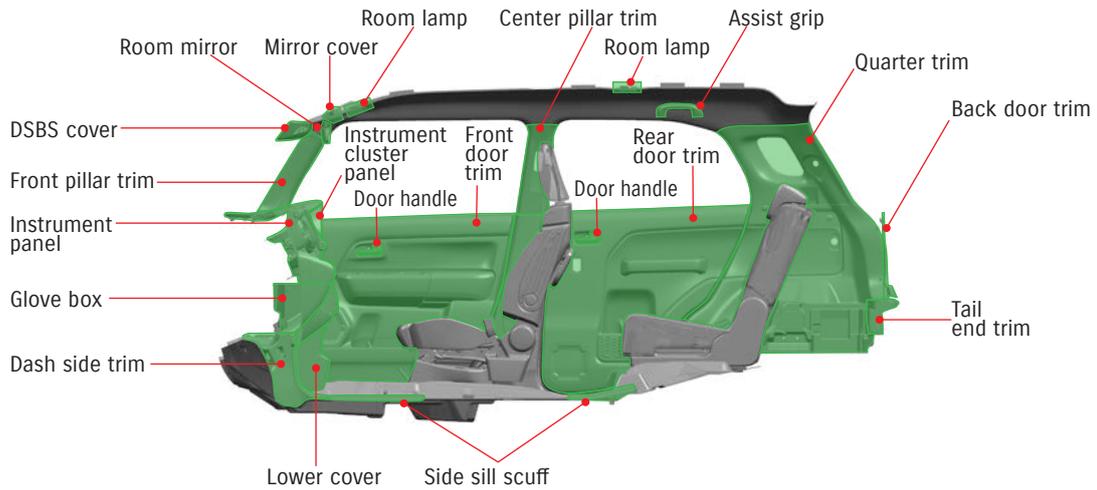


Use of easily recyclable resinous materials

Plastic is roughly divided into two types: "Thermoset resin"*1 and "Thermoplastic resin"*2.

By applying the thermoplastic resin to almost all plastic parts, Suzuki is promoting environmentally-friendly vehicle manufacturing.

Major components using recyclable resinous materials (example: interior of new XBEE)



Component names

Room mirror	Housing
	Stay
Room lamp	Housing
	Lens
DSBS cover	
Mirror cover	
Front pillar trim	
Center pillar trim	Upper
	Lower
Assist grip	

Quarter trim	Upper
	Lower
Instrument panel	
Instrument cluster panel	
Glove box	Box
	Lid
Lower cover	
Dash side trim	
Side sill scuff	
Door handle	

Door trim	Front	Board
		Ornament
		Arm rest
	Rear	Pocket
		Board
		Grip cover
Back	Pocket cover	
Tail end trim	Board	

*1 Thermoset resin

This is a resin material that will not be softened or melted after being hardened by heat and pressure even when reheated.

*2 Thermoplastic resin

This type of resin material can be softened or melted by reheating even after being formed, and will be solidified by cooling. It is reusable through repetitive melting and solidifying.

Major components using in-mold resin materials (interior of new Spacia)



Upper box Center upper panel Driver upper panel

TOPICS

**Suzuki received the Contribution Prize of the 49th Ichimura prizes in industry.
~ Development of resin material with superb appearance and application to pre-coloured interior parts ~**

“Development of resin material with superb appearance and application to pre-coloured interior parts”, for which Suzuki received the award, was acknowledged because Suzuki had developed the resin material (polycarbonate) that provides the glossy appearance and durability against light, heat, and shock as the material for sections requiring particularly high quality from among other resin parts for automobiles. We also plasticised it for automobile interior parts by combining it with material colouring technology and structure design technology. While it is a technology for colouring materials, it creates a glossy and high-quality appearance equivalent to coating, and also contributes to a reduction of the environmental impact compared to normal coating, such as a reduction in the emissions of volatile organic compounds (VOC). Suzuki is expanding the application of this technology to interior parts, including the instrument panel garnish of Hustler and the audio garnish of WagonR.

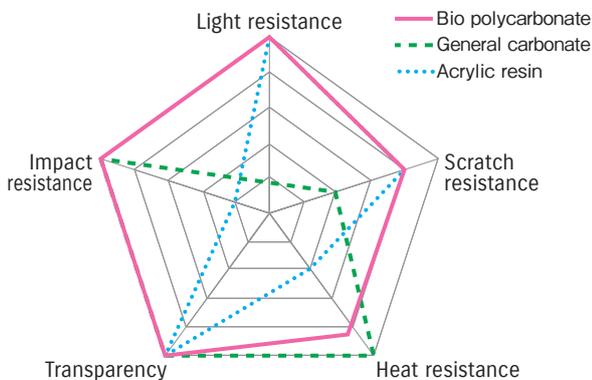
[Structure of resin material with superb appearance]

- A clear resin material with high resistance against light, scratch, heat, impact, and other necessary performance parameters has been developed by compounding bio polycarbonate (bio PC), which is mainly made from plant-derived isosorbide, and special styrene-base rubber (Figure 1). This conforms to the new regulation for automobile interior parts, UN-R21. This material proves its worth as the base material of the technology for colouring materials that Suzuki has developed, and results in resin parts for the interior with excellent appearance without depending on coating.

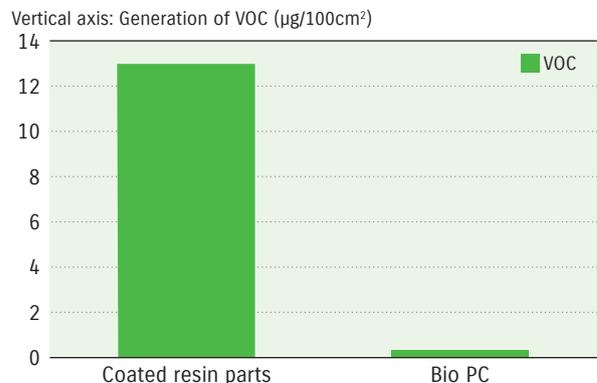
* UN-R21: Legal standard that applies to the type approval for automobiles in order to protect occupants in cabin.

[Effects of resin material with superb appearance]

- New decorative styles with various colours have been provided for instrument panels of automobiles which used to be black in most cases.
- As a result of the elimination of coating, there is reduced emission of volatile organic compounds (VOC) included in paints (Figure 2), and cost savings have also been realised.



<Figure 1: Performance of resin material with superb appearance>



<Figure 2: VOC generation from parts in cabin>

[Major application]

- Instrument panel garnish (Hustler, Alto, Lapin)
- Audio garnish (Swift, WagonR)



Hustler instrument panel garnish



Swift audio garnish

Motorcycles

Continuation of design for reducing materials

Suzuki is trying to reduce the number of parts/materials and realise thinning, downsizing, etc. of parts in order to promote the effective use of resources.

For “BURGMAN 400 ABS” launched on 4 August 2017, we aimed to reduce the weight of materials by examining the number, size and structure of all exterior resin parts, including the seat. As a result, we have realised weight reduction of 7.7kg compared to the conventional model.



Expansion of adoption of thermoplastic resin parts

Suzuki is making efforts to incorporate recycling in the design and development of motorcycles.

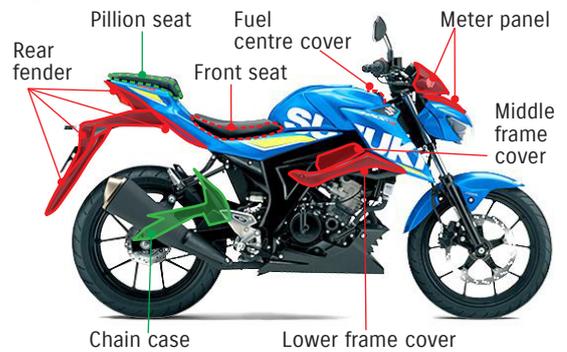
We employed recycled in-mold resin material (PP) and recyclable in-mold resin material (PP) for GSX-R125 and GSX-S125.

* PP: Polypropylene

Usage of in-mold resin parts (PP) (example: GSX-R125)



Usage of in-mold resin parts (PP) (example: GSX-S125)

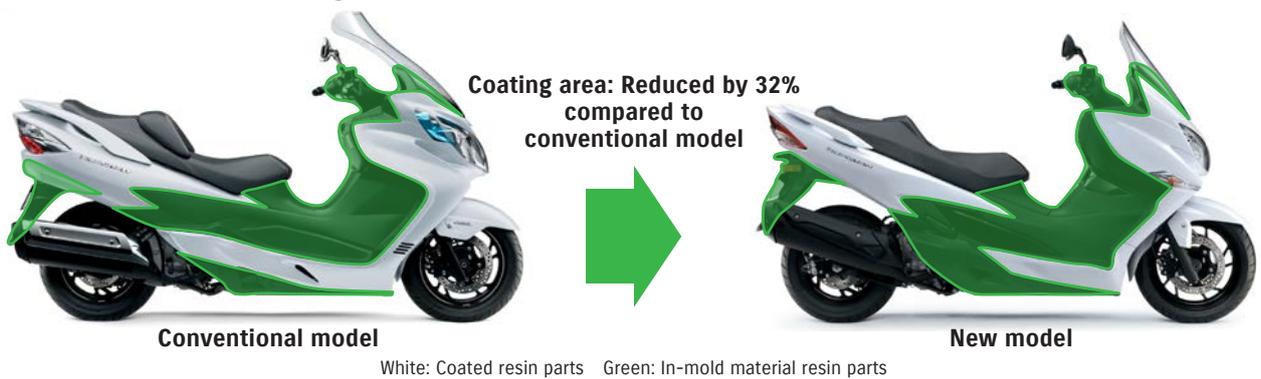


— Recycled in-mold resin material (PP) — Recyclable in-mold resin material (PP)

With respect to BURGMAN 400 ABS, the coating area has been reduced by 32%, and the ratio of recyclable in-mold resin material (PP, PMMA) has increased.

* PP: Polypropylene, PMMA: Poly Methyl Methacrylate

Usage of in-mold resin parts (PP) (example: BURGMAN 400 ABS)



Outboard motors

Expansion of adoption of thermoplastic resin parts

Recyclable design

Recyclable design is an important factor to allow for easy recycling of end-of-life outboard motor. Suzuki always tries to produce eco-friendly outboard motors by employing easily recyclable materials for covers and other components and increasing the use of easily-disassembled tapping screws.

Major components using recyclable resinous parts (example: DF350A exterior)



Efforts for environmental conservation

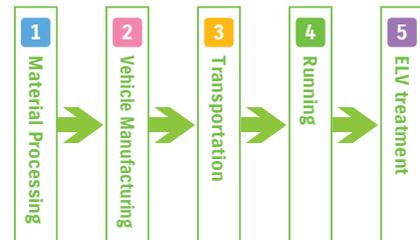
Control of air pollution

Automobiles

● Life Cycle Assessment (LCA) aimed to reduce emissions of air-polluting substances

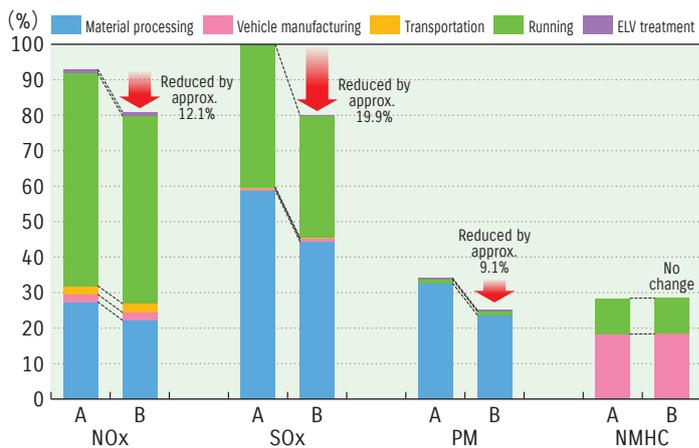
In order to understand the environmental impact of our products, Suzuki adopts the Life Cycle Assessment (LCA) that assesses products with specific figures not only during their running stage but throughout their whole life cycle from material processing to ELV treatment. The Company is promoting reduction of emissions of air-polluting substances by utilising their results to product development and business activity.

Suzuki LCA Stages



Ratio of emission amount of air-polluting substance (%)

Example: Swift (ratio of SOx amount with the conventional model as 100%)



A: Conventional model (launched in December 2016)
B: New model (launched in July 2017)

NOx: Nitrogen Oxide
SOx: Sulfur Oxide
PM: Particulate Matter
NMHC: Non Methane Hydrocarbons

● Reduction exhaust gas Catalyst technologies

It is indispensable to reduce emissions including when the engine is cold, in order to satisfy emission control regulations that are getting more stringent in all over the world. While reducing emissions from engines, we have been promoting improvement in performance of catalysts for exhaust-gas purification. We optimise the design of precious metal and rare earth used for catalysts, and concentrate precious metal effective for the performance of cold engines at the front section of the catalyst. Such zone-coated catalyst is adopted for strict emission control regulations in Japan, Europe, etc. In addition, we also adopt a thin-wall, high-cell-density catalyst excellent for purification of cold engines, hexagonal cell catalyst that performs excellent purification during high-speed driving, newly-developed catalyst that saves precious metal by highly dispersing iron and cerium in micro size etc. in order to clean exhaust gas all over the world.



Zone-coated catalyst

Palladium (Pd) which is excellent in purification of hydrocarbon emitted by a large amount when the engine is cold, is concentrated at the front section, and platinum (Pt) which is effective in purification of nitrogen oxides generated during high-speed driving at the rear section.

Motorcycles

● Reducing exhaust gas

We are working on reinforcement of purifying performance as exhaust gas reduction technology to meet the 2016 exhaust gas restriction in Japan.

Improvement in catalyst (tandem honeycomb)

Tandem honeycomb was adopted for the BURGMAN 400 ABS launched in August 2017. Purifying performance is reinforced by changing from the conventional single honeycomb to a tandem honeycomb structure, in which two honeycombs are positioned inline with space in between the two honeycombs.



Outboard motors

● Reducing exhaust gas

Suzuki four-stroke outboard motors satisfy the year 2008 emission regulation values set by California Air Resources Board (CARB), the secondary regulation values set by the U.S. Environmental Protection Agency (EPA), and the year 2011 marine engine emission voluntary regulation values (secondary regulation) set by Japan Marine Industry Association.

Reinforcement of environmental management

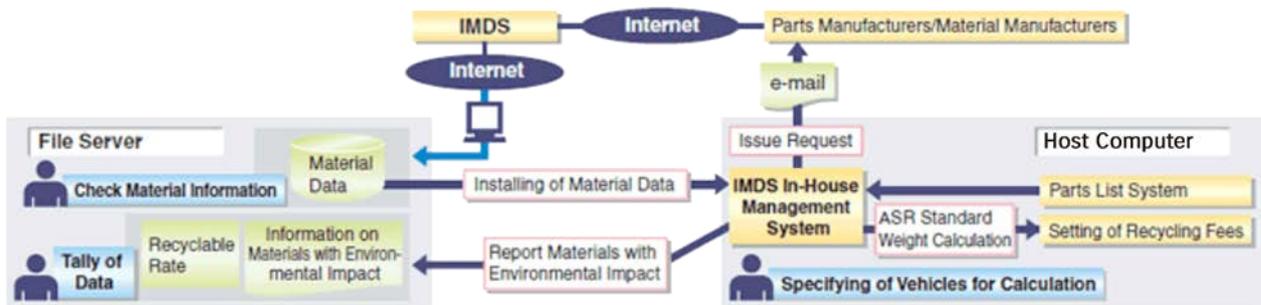
● Management of substances of concern

Based on the IMDS (International Material Data System) we introduced in 2003, which is an automobile industry-related material data collection system, we have established an in-house management system concerning substances of concern (see the chart below). This system enables us to control not only the four heavy-metal substances (lead, mercury, hexavalent chromium, and cadmium) targeted by European ELV Directive, but also substances of very high concern (SVHC*) specified in the REACH regulation (Registration, Evaluation, Authorisation and Restriction of Chemicals). Also, recyclability for receiving type approval of motor vehicles in the European Union is calculated by using this system.

So far, we have identified compliance with laws and regulations related to substances of concern on all products produced by domestic plants and Magyar Suzuki Corporation Ltd. (Hungary), some products of Maruti Suzuki India Ltd. and Suzuki Motor (Thailand) Co., Ltd., and some motorcycles of P.T. Suzuki Indomobil Motor (Indonesia) by using this system. We are promoting introduction of IMDS globally, such as starting preparation for introducing IMDS to Suzuki Motorcycle India Private Limited. Through such efforts, we verified the compliance with laws and regulations related to substances of concern on additional 32 models of automobiles, motorcycles, and outboard motors in FY2017.

We will promote reduction management of substances of concern through applying the system for automobiles sold and motorcycles manufactured in India.

*SVHC: Substance of Very High Concern



IMDS training

● Strengthening thorough prohibition of use of asbestos in Suzuki Group

The use of asbestos is thoroughly prohibited in Suzuki's technical standards. Last year, we newly established the "Asbestos Control Rules" in order to further enhance prohibition of the use of asbestos. The rule requires establishing management rules of asbestos at our overseas production plants, announcing complete prohibition of use of asbestos to our business partners, and implementing periodical education to persons concerned in the company. Implementations of these requirements are audited by Suzuki.

● Conformance to regulations concerning chemical substances

Shift to materials that do not contain decabromodiphenyl ether (DecaBDE: brominated flame retardants) specified as an additional abolition substance in the POPs Convention has completed by March 2018. We are also promoting the shift in European-specification products to materials that do not contain 4 substances of phthalate type plasticiser (DEHP, DBP, BBP, and DIBP) specified as a limited substance (prohibition) in REACH (EU) under cooperation with our suppliers.

● Promotion of establishment of the system to control substances of concerns in overseas bases

As a pillar for management of substances of concerns, we established the "Suzuki Green Procurement Guideline" and are starting its operation accordingly at major overseas production bases since 2011. We have also started the audit aimed to check its operation.

Plus, we are promoting a scheduled introduction of the "Suzuki Green Procurement Guideline" to bases that have not started its operation.

● Reducing VOC (Volatile Organic Compounds)*1 in Car Interior

In order to provide safe and secure products to customers, we are making efforts in reducing the amount of VOC by using materials, bonding agents, etc. that emit less VOC for interior parts. For all new domestic automobile models sold since January 2006, we have successfully achieved lower cabin VOC levels than the target set by the Ministry of Health, Labour and Welfare, which is deemed as the automobile industry's voluntary goal*2. In FY2017, we achieved the target for the new Spacia, XBEE, Swift Hybrid, and Swift Sport.

In addition to reduction of VOC, we are making efforts in reducing cabin odour to promote making of more comfortable interior environment.

Models achieving better values than the cabin VOC concentration guideline values in FY2017



New Spacia



New Spacia Custom



New XBEE

*1 VOC is deemed as a cause of sick building syndrome (bringing about a headache and/or sore throat) and is known as a danger substance to public health.

*2 Japan Automobile Manufacturers' Association (JAMA) takes a voluntary approach to reducing the vehicle cabin VOC on 13 different substances defined by Japan's Ministry of Health, Labour and Welfare by imposing its voluntary targets, all of which are stricter than the government targets, on new passenger car models marketed from April 2007 and new commercial vehicle models sold from April 2008.

Reducing noise

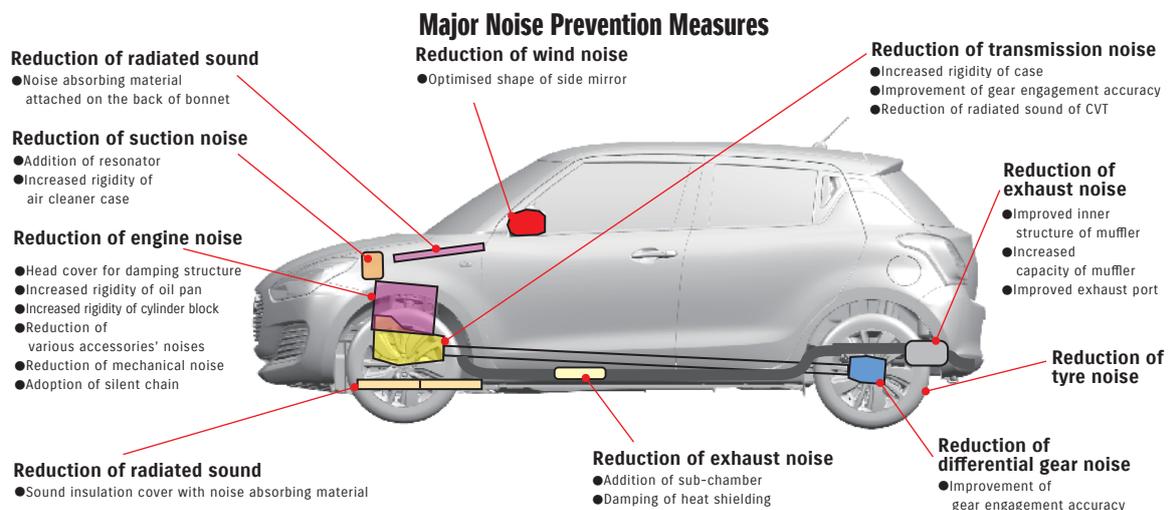
Automobiles

● Vehicle exterior noise

We are trying to reduce noise generated from automobiles in order to solve road traffic noise which is one of environmental problems. As for concrete actions, we are reducing various kinds of noises from the noise source in an automobile such as the engine, transmission, air-intake and exhaust systems, and tyres. At the same time, we are optimising the design of the sound insulation cover that is used to prevent the inside noises from being released to the outside of vehicle.

We are taking actions for the vehicle exterior noise regulations in Japan and other countries on all automobiles manufactured and sold by Suzuki.

The company also meets the new exterior noise restriction (R51-03) introduced in October 2016 in Japan for all of our new models.



● Vehicle interior noise

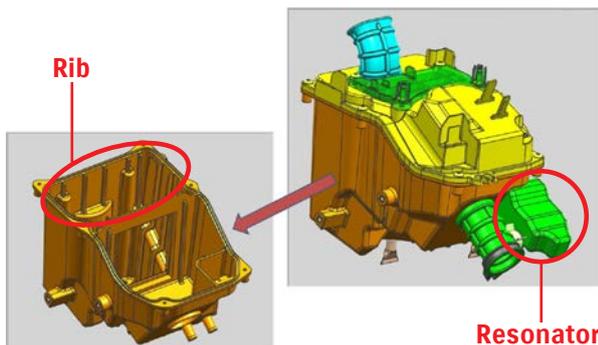
Also, to provide comfort and quiet interior environment to users, we are promoting reduction of vehicle interior noise by improving noise sources and taking sound absorption, sound insulation, and vibration damping measures.

Motorcycles

● Example of applied product

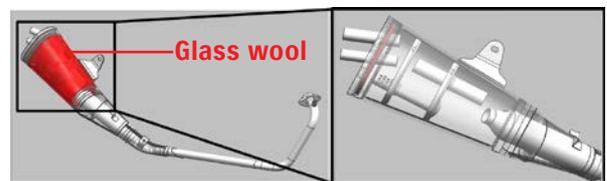
The following describes our noise reduction efforts, taking an example of GSX-R125 ABS.

To conform to the domestic noise regulation, while maintaining styling and output character, GSX-R125 ABS adopts a number of structures with high noise reduction.



① For air cleaners, intake noise has been reduced by securing enough volume and placing a resonator in an outlet pipe.

Also by making its inner wall into a rib structure for securing rigidity, radiated sound from air cleaner wall is reduced.



② As for mufflers, exhaust noise has been reduced by securing enough volume and making a structure with high noise reduction. Also, by placing glass wool inside the muffler wall, radiated sound from muffler wall is reduced and damping performance is improved.

Promotion of green procurement

We have established “Suzuki Green Procurement Guideline” that indicates our policy to purchase eco-friendly parts and materials from suppliers who agree to our guideline and submit “Suzuki Green Procurement Promotion Agreement” to us.

We partially revised this guideline in October 2013 to phrase the matter related to establishment of the substances of concern control system of partner companies, and prepared/added the self-check sheet for substances of concern control system. (We are requesting new and existing suppliers to submit check sheets thereafter. More than 50% of suppliers of production parts have attained outside certifications including ISO14001.)

Also, we are going hand-in-hand with our suppliers to conform to not only existing regulations, such as European ELV Directive and European Regulation concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), but also various future environmental laws and regulations.

* Suzuki Green Procurement Guideline: http://www.globalsuzuki.com/corporate/environmental/green_policy/pdf/suzukiGreenGuideline.pdf



Efforts in Production and Offices

In order to make sustainable growth, we are making efforts in business activities by having common value and interacting with the society. Various initiatives made in production and offices include: promoting reduction and control of CO₂ emissions through promoting energy-saving activities and expanding the use of alternative energy; efficiently using resources such as recycling wastes (raw materials and office papers) and water; and preventing contamination by setting and managing restriction values higher than those required in laws and regulations for emission gas, wastewater, chemical substances, etc. emitted from plants.

Reduction in amount of CO₂ emitted

Reduction of CO₂ emission in manufacturing activity

● CO₂ emissions amount per global production units

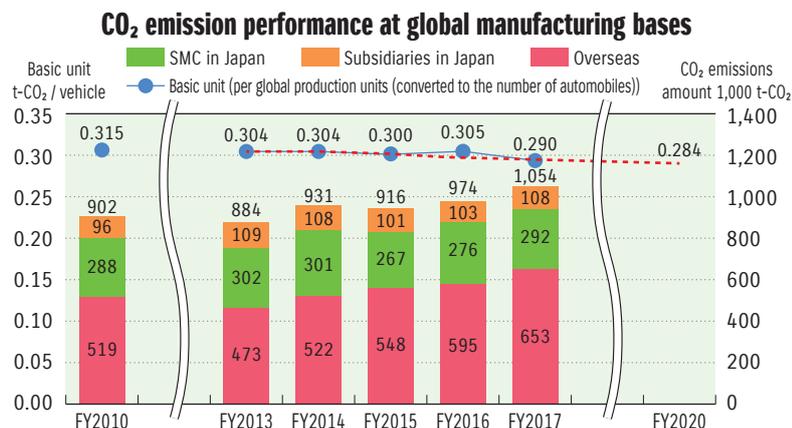
The "Paris Agreement", which is a new international framework aimed at reducing greenhouse effects gas to suppress global warming, has been enacted, and governments of various nations and companies worldwide are promoting actions to reduce the emission of greenhouse gases in order to realise the target of controlling the rise of global average temperature to "less than 2°C".

Suzuki has checked its global CO₂ emissions, including those of our subsidiaries, in order to reduce the effects of greenhouse gas generated from our business operations. The ratio of emissions from our overseas production bases is 55.5%, more than a half of the entire global emissions (FY2017). In addition, when categorising the emissions according to source, such as from the plant and places other than the plant (experiment facilities, offices, sales distributors, etc.), emissions from the plants accounted for 89.0% of the total (FY2017).

Therefore, we consider that it is important to globally promote a reduction of CO₂ emissions from plants in order to reduce the effects of greenhouse gas emissions, and we are making efforts to reduce the amount of CO₂ emissions per production unit (converted to the number of automobiles) at Suzuki Group's manufacturing companies in Japan and overseas by 10% (against FY2010) by 2020 in accordance with the "Suzuki Environmental Plan 2020".

The total amount of CO₂ emissions in FY2017 from all Suzuki Group manufacturing companies was 1,054,000t-CO₂/year (up by 17% compared to FY2010, and by 8% compared to the previous fiscal year), that from Suzuki Group's manufacturing companies in Japan was 401,000 t-CO₂/year (up by 4% compared to FY2010 and by 6% compared to the previous fiscal year), and that from overseas manufacturing companies was 653,000t-CO₂/year (up by 26% compared to FY2010 and by 10% compared to the previous fiscal year). The amount of CO₂ emissions per production unit of all Suzuki Group's manufacturing companies was 0.290t-CO₂/vehicle (down by 8% compared to FY2010 and by 5% compared to the previous fiscal year). That of Suzuki Group's manufacturing companies in Japan was 0.396 t-CO₂/vehicle (up by 1.9% compared to FY2010 and down by 6.7% compared to the previous fiscal year), and that of overseas manufacturing companies was 0.249 t-CO₂/vehicle (down by 10.0% compared to FY2010 and by 3.8% compared to the previous fiscal year).

Solar power-generation equipment was installed in Japan in 2015. Since then, we have changed the calculation method and reviewed CO₂ emissions by subtracting the portion equivalent to sold electricity from the amount of CO₂ emissions, considering said portion to be contribution to reduction of CO₂ emissions. We will continue to promote energy-saving and the introduction of solar energy power-generation systems and will continue to make efforts to reduce CO₂ emissions.



CO₂ emissions by plant

Plant	CO ₂ emissions by plant (1,000 t-CO ₂)
Takatsuka Plant	6.5
Iwata Plant	50.7
Kosai Plant	95.7
Toyokawa Plant	11.2
Osuka Plant	54.1
Sagara Plant	94.9

[Area subject to totalisation]

- Suzuki: Takatsuka Plant, Iwata Plant, Kosai Plant, Toyokawa Plant, Osuka Plant, Sagara Plant, die plant
- Group manufacturing companies in Japan: Suzuki Auto Parts Mfg. (Suzuki Seimitsu Plant, Enshu Seiko Plant, Hamamatsu Plant, Hamamatsu Branch Plant), Suzuki Toyama Auto Parts, Suzuki Akita Auto Parts, and SNIC (Ryuyo Pipe Plant, Ryuyo Seat Plant, Trim Plant, and Sagara Plant) (10 plants of 4 companies)
- India: Maruti Suzuki India Ltd., Suzuki Motorcycle India Private Ltd., Suzuki Motor Gujarat Private Ltd. (since FY2016) (5 plants of 3 companies)
- Indonesia: PT. Suzuki Indomobil Motor (2 plants in Cikarang are since FY2014) (4 plants of 1 company)
- Thailand: Suzuki Motor (Thailand) Co., Ltd., Thai Suzuki Motor Co., Ltd. (2 plants of 2 companies)
- Hungary: Magyar Suzuki Co., Ltd. (1 plant of 1 company)
- Spain: Suzuki Motor Espana, S.A (till FY2012) (1 plant of 1 company)
- Pakistan: Pak Suzuki Motor Co., Ltd. (2 plants of 1 company)
- Vietnam: Vietnam Suzuki Corp. (2 plants of 1 company)
- Philippines: Suzuki Philippines Inc. (1 plant of 1 company)
- Myanmar: Suzuki (Myanmar) Motor Co., Ltd. and Suzuki Thilawa Motor Co., Ltd. (2 plants of 2 company)
- Cambodia: Cambodia Suzuki Motor Co., Ltd. (1 plant of 1 company)
- America: Suzuki Manufacturing of America Corp. (1 plant of 1 company)
- Malaysia: Suzuki Assemblers Malaysia Sdn. Bhd (till FY2015) (1 plant of 1 company)
- Colombia: Suzuki Motor de Colombia S.A (1 plant of 1 company)

[CO₂ conversion factor]

Fuel (excluding city gas) conforms to IPCC_2006 guidelines and city gas conforms to the values published by Chubu Gas.

Electric power conforms to the Act on Promotion of Global Warming Countermeasures (values published by the power company) in Japan and to the values of each year from 2010 to 2014 of IEA2016 in other countries.

●Energy-saving activities at plant

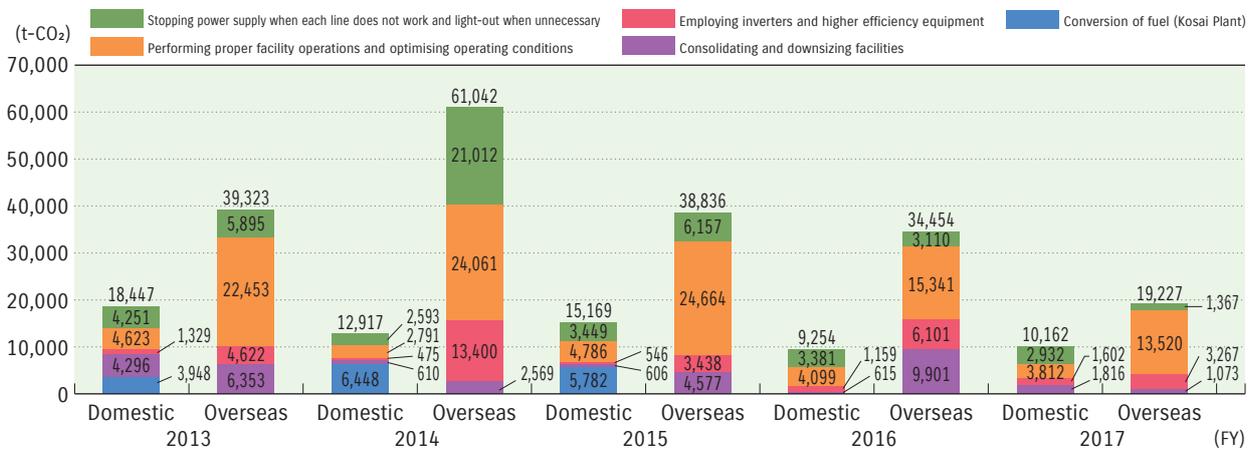
Large energy-saving effects were acquired by remodeling various processes according to production volume, such as reduction of pre-painting process into a single line at Kosai Plant, reduction of machine downtime rate per operation in the cast process of Osuka Plant, and reduction of defect within the cast process of Sagara Plant.

Also, when upgrading the deteriorated production equipment or introducing new equipment for production of new models, we promote to build a more effective energy-saving plant by utilising gravity, downsizing and reducing weight of equipment, and adopting high-efficient devices such as LED light and top-runner devices (motors, transformers).

Besides energy-saving countermeasures requiring equipment investments, all workers perform steady activities such as reducing air leakage and turning off the light during non-operating time.

CO₂ reduction amount of domestic plants and reduction amount by activities are as per below.

Total CO₂ reduction amount and reduction amount by activities of domestic plants and overseas group manufacturing companies



●Promoting the use of alternative energies

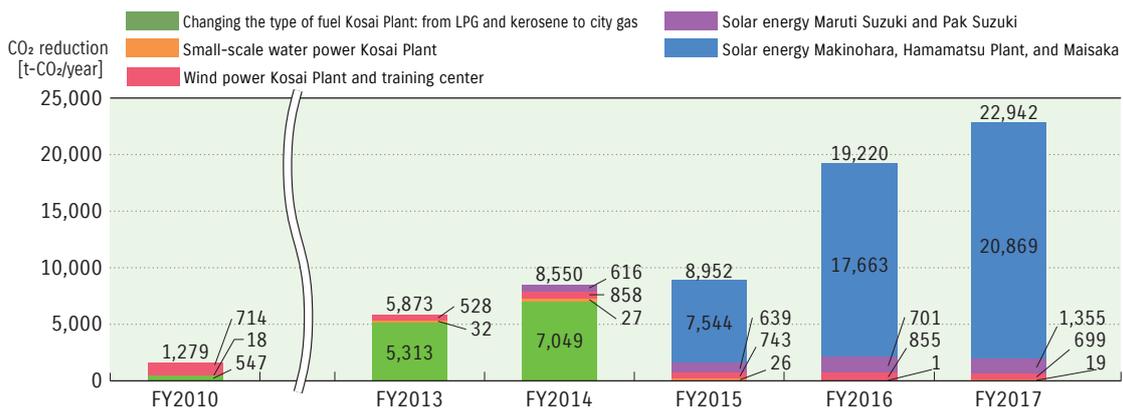
As part of global warming countermeasure, Suzuki is promoting the use of alternative energy in Japan by introducing two wind force power generation systems and a small-scale hydraulic power generation system (using industrial water receiving pressure) into Kosai Plant, installing one wind force power generation system in a training center and solar power generation system at a site next to Sagara Plant, Maisaka, roof-top of Hamamatsu Plant, Maruti Suzuki, and Pak Suzuki.

We will actively promote use of alternative energies, both in Japan and overseas.

Electric power generated by alternative energies

Alternative Energy Source	Electric power generation [kWh]
Wind power (Kosai Plant, training center)	1,441,229
Small-scale water power (Kosai Plant)	39,051
Solar energy generation (Maruti Suzuki and Pak Suzuki)	1,756,849
Solar energy generation (Makinohara, Hamamatsu Plant, and Maisaka)	43,028,160

CO₂ reduced by alternative energies



Reduction of CO₂ emission from non-manufacturing activity

●Energy saving efforts at data center

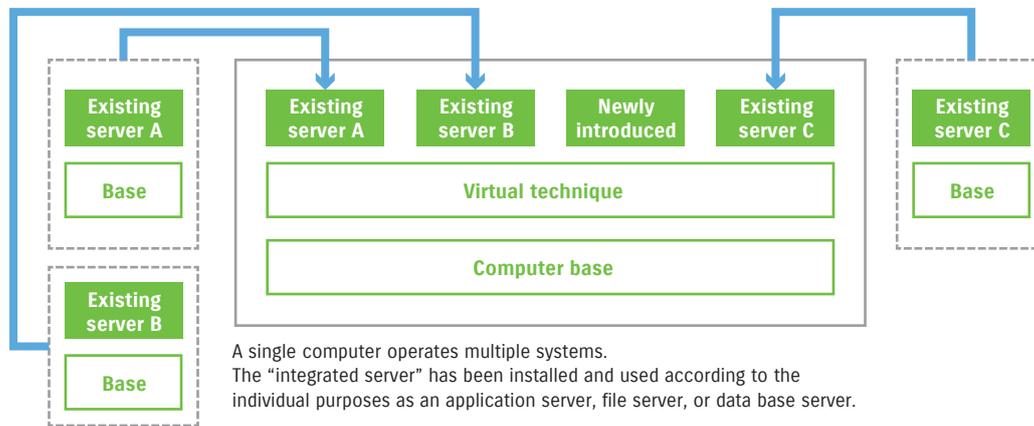
At Suzuki's data center, the following efforts and activities have been implemented to reduce the yearly increasing power consumption.

Integration of servers

Previously, individual departments procured servers respectively. As a result, a lot of similar servers exist in the data center. In FY2015, procurement of servers by individual departments was stopped, and all arrangements are now done by the Global IT. A large server called "integrated server" is installed and segmented with the use of "virtual technique", and necessary server functions are distributed according to the requests from individual departments.

At the same time, the existing servers are being integrated into the integrated server step by step. Integration rate as of the end of FY2017 was 96.23%

We will conduct this measure continuously.



Shift to highly efficient air-conditioning system ... Energy saving by approximately 18.23%

Recently, there has been significant technical progress and changes to efficiency improvement for air-conditioning systems in the data center, and energy savings can now be realised simply by replacing air-conditioning systems, even though the operation environment and handling conditions remain the same. We replaced two old-type reheat air-conditioning systems, which had reached the end of their service lives, to the inverter-type highly efficient all-year cooling air-conditioning system (FMACS®-V) in FY2017. As a result, power consumption was reduced by 18.23% per system.

We are planning to replace four reheat air-conditioning systems to FMACS®-V in FY2018.

* FMACS is the registered trademark of NTT Facilities.

Automation of control for the effective operation of air-conditioning systems

The operation of the air-conditioning system and temperature settings was conducted by the staff in accordance with their intuitions and experience. However, we investigated various solutions in order to realise automatic and effective operation of the air-conditioning system that does not depend on skill levels or manual intervention.

From the results of our trial calculations, we found that the energy required for air conditioning would be reduced by 10-15%. This will be adopted in FY2018.

Other efforts

We are trying to make more efficient energy-saving measures by actively adopting the energy-saving diagnosis by a local government or professional vendor to clarify problems.

We also examine to use solar power and exhaust heat for the data center.

●Promotion of CO₂ emission reduction at offices

We determined the standard of employee behaviour in FY2008, and all of our employees are getting together to promote energy saving at offices and reduction of CO₂ emissions. In addition, we put the progress of each activity in relation to the standard of employee behaviour on the in-house homepage so that individual employee can check the result of their activities.

Standard of employee behaviour

We have established a standard of employee behaviour (for In-house Cost Cutting Activities), which covers a wide range of activities, for the purpose of promoting energy saving and CO₂ reduction by individual employees.

[Standard of Behaviour for In-house Cost Cutting Activities (Excerpt)]

- | | |
|---|---|
| ① Follow the predetermined temperature settings of air conditioner (cooling at 28°C and warming at 20°C). | ④ Implement eco-drive. |
| ② Turn off unnecessary electric lights. | ⑤ Computerise documentary forms and minimise printout of electronic data. |
| ③ Save electricity of electric appliances. | |

Visualisation of energy consumption specified in the standard of employee behaviour

To allow individual employees to check the effect of energy saving activities, we put the changes in electric consumption at each of major offices and plant buildings, consumption of printing paper, and energy consumption specified in the standard of behaviour on our in-house homepage.

Introduction of energy saving facilities

We are promoting introduction of LED lighting since FY2012 to promote energy saving at offices.

We changed up to approximately 77% of the light in offices to LED in FY2017.

Promotion of eco-driving

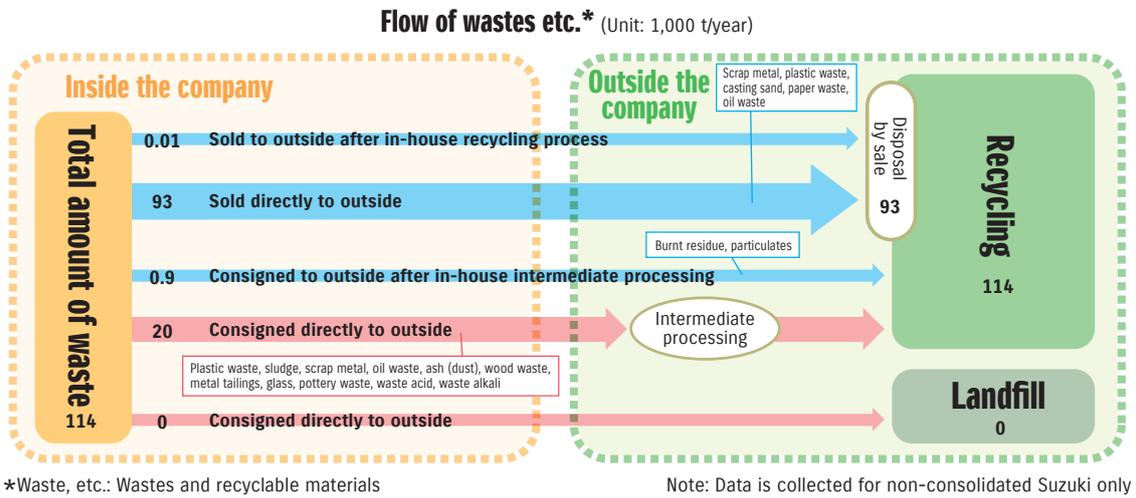
It was in FY2007 that we started the eco-drive education as part of our environmental education programs. And since FY2009, we have held special seminars focussing on eco-drive at the headquarters and each plant/office on an as needed basis. So far, 5,818 persons in total participated in the seminar.



Introduction of LED lights

Effective use of resources

Effective use of resources in production activities

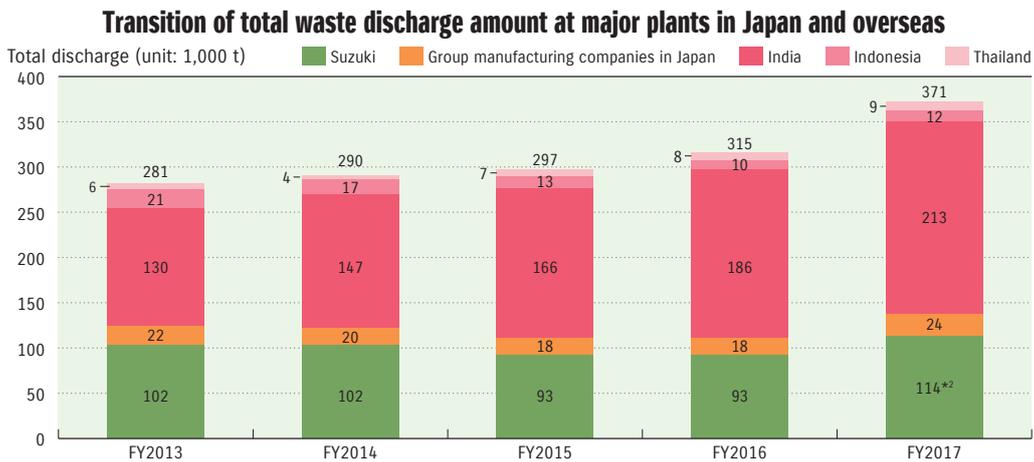


● Reduction of waste materials

Total waste discharge amount

The total waste discharge amount at Suzuki plants and group manufacturing companies in Japan was 137,000 tons (up 23% from the previous year), and the global total waste*¹ including Japan was 371,000 tons. Also, there are no exports/imports of hazardous wastes specified in the Basel Convention.

*¹ The waste related data of major overseas plants have been publicised since FY2013.

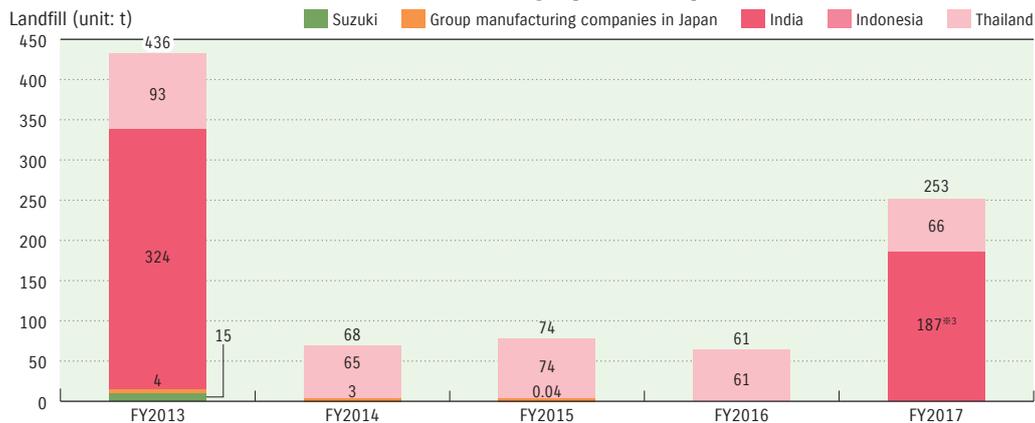


*² Unnecessary facilities and sold scrap metal increased due to transfer of process, etc.

Reduction of landfill amount

The amounts of landfill of wastes from Suzuki plants and group manufacturing companies plants in Japan are 0t, both of which consecutively indicate the zero level*¹. The global quantity of landfill*² (including Japan) was 253t (up 315% from the previous year). Also, in Maruti Suzuki India, wastewater treatment sludge and other wastes from the plants used to be kept at a managed landfill within the company's premises according to the India's waste disposal law. But from 2010, as a result of making efforts in making sludge and other wastes into cement materials, landfill keeping ended with 324t of landfill as the final waste in FY2013. Zero landfill has been continued since FY2014, and wastes kept from the past are gradually sent to cement company. As for domestic group manufacturing companies, as a result of promoting recycling such as making into cement materials, we were able to make landfill amount to 0t, with landfill of 0.04t in FY2015 as the final amount.

Transition of landfill amount at major plants in Japan and overseas



*1 Definition of the zero level

Plants and die plant in Japan: The total amount of landfill is less than 1% of the amount in 1990 (24,675t).

Group manufacturing plants in Japan: The total amount of landfill is less than 1% of the amount in 2002 (1,370t).

*2 Data of major overseas plants is provided for FY2013 and later.

*3 Since FY2017, due to start of production at Suzuki Motor Gujarat Private Limited, general wastes from the company has been treated as landfill by local treatment company according to the local law.

[Area subject to totalisation]

Suzuki: Takatsuka Plant, Iwata Plant, Kosai Plant, Toyokawa Plant, Osuka Plant, Sagara Plant, die plant

Group manufacturing companies in Japan: Suzuki Auto Parts Mfg. (Suzuki Seimitsu Plant, Enshu Seiko Plant, Hamamatsu Plant),

Suzuki Auto Parts Toyama, Suzuki Auto Parts Akita, and SNIC (Ryuyo Pipe Plant, Ryuyo Seat Plant, Sagara Plant, and Hamakita Trim Plant) (9 plants of 4 companies)

India: Maruti Suzuki India Ltd., Suzuki Motorcycle India Private Ltd., and Suzuki Motor Gujarat Private Limited (6 plants of 3 companies)

Indonesia: P.T. Suzuki Indomobil Motor (4 plants of 1 company)

Thailand: Suzuki Motor (Thailand) Co., Ltd. and Thai Suzuki Motor Co., Ltd. (2 plants of 2 companies)

● Early disposal plan of PCB (Polychlorinated Biphenyl)

The Act on Special Measures concerning Promotion of Proper Treatment of PCB Wastes requires appropriately disposing of PCB wastes contained in old capacitors etc. by 31 March 2027.

In order to completely dispose of PCB wastes now stored in house as soon as possible, Suzuki has made a waste disposal consignment contract with a waste disposer authorised by the Ministry of the Environment. At Suzuki's domestic plants, PCB wastes equivalent to 557 units of vehicles have been disposed by the end of March 2018.

Reduction of wastes from offices

Under the policy of making parts Smaller, Fewer, Lighter, Shorter, and Neater, Suzuki is making efforts for paper reduction and material recycling.

● Paper reduction

For the purpose of reducing the amount of paper used, Suzuki has been aggressively conducting company-wide paperless and paper reduction activities by promoting computerisation of various documentary forms, duplex printing, use of backing paper, and reduction of documents used at meetings.

● Promotion of material recycling of paper waste

At Suzuki head office, paper wastes were previously burnt for thermal recycling (reused as heat energy). Since July 2005, however, material recycling has been conducted, instead of the thermal recycling, through separate collection of office documents, newspapers and magazines, cardboard boxes, etc. In FY2017, 891 tons of paper wastes were recycled.

Efficient use of water resources in production activities

● Reduction of amount of water used

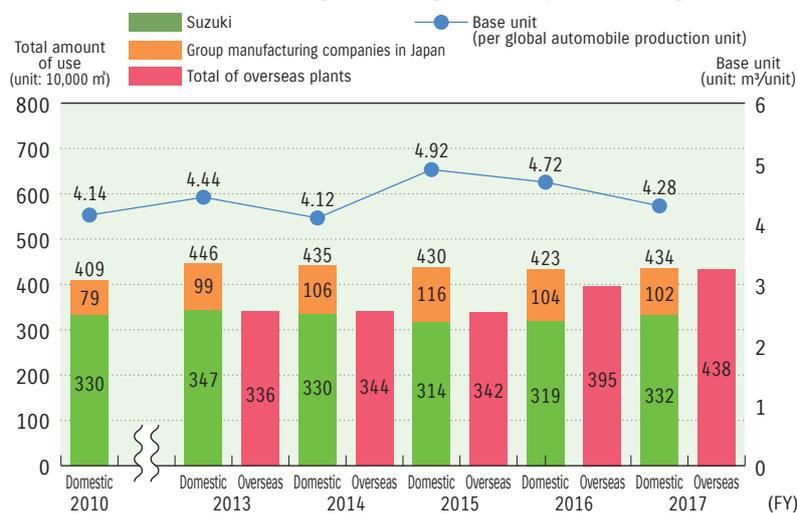
Previously, we had not been setting reduction target for amount of water used, but since FY2016, we made a target to reduce base unit amount of water used by 10% by FY2020, with FY2010 as the base year, and global production units (converted to the number of automobiles) as the base unit denominator.

For this purpose, we are adopting airtight cooling towers, and utilising air-cooled system and cooling water for compact air conditioners.

At Maruti Suzuki India and Suzuki Motor Gujarat in India, where they have severe problem with water shortage in particular, they accomplished "zero" drainage discharge to outside by reusing wastewater for gardening in the company, while introducing air-cooling system for equipment to reduce use of water.

The amount of water used by Suzuki and group manufacturing companies in FY2017 in Japan increased by 2.7% compared to the previous year, resulting in 4.34 million m³, but base unit decreased by 9.3% year-on-year from 4.72m³/unit to 4.28m³/unit.

Amount of water used at plants in Japan and major overseas plants



[Area subject to totalisation]

Suzuki: Takatsuka, Iwata, Kosai, Toyokawa, Osuka, Sagara, and die Plants

Domestic group manufacturing companies: Suzuki Auto Parts Mfg. (Suzuki Seimitsu Plant, Enshu Seiko Plant, and Hamamatsu Plant), Suzuki Toyama Auto Parts, Suzuki Akita Auto Parts, and SNIC (Ryuyo Pipe Plant, Ryuyo Seat Plant, Trim Plant, and Sagara Plant) (10 plants of 4 companies)

India: Maruti Suzuki India Ltd., Suzuki Motor Gujarat Private Limited (from FY2016), and Suzuki Motorcycle India Private Ltd. (5 plants of 3 companies)

Indonesia: PT. Suzuki Indomobil Motor (2 plants in Cikarang started from FY2014) (4 plants of 1 company)

Thailand: Suzuki Motor (Thailand) Co., Ltd. and Thai Suzuki Motor Co., Ltd. (2 plants of 2 companies)

Hungary: Magyar Suzuki Corporation Ltd. (1 plant of 1 company)

Pakistan: Pak Suzuki Motor Co., Ltd. (2 plants of 1 company)

Vietnam: Vietnam Suzuki Corp. (2 plants of 1 company)

Philippines: Suzuki Philippines Inc. (1 plant of 1 company)

Myanmar: Suzuki (Myanmar) Motor Co., Ltd. and Suzuki Thilawa Motor Co., Ltd. (2 plants of 2 companies)

Cambodia: Cambodia Suzuki Motor Co., Ltd. (1 plant of 1 company)

USA: Suzuki Manufacturing of America Corporation (1 plant of 1 company)

Malaysia: Suzuki Assemblers Malaysia SDN. BHD. (until FY2015) (1 plant of 1 company)

Colombia: Suzuki Motor De Colombia S.A. (1 plant of 1 company)

Thorough water-saving at offices and employee dormitories

In order to aggressively reduce water usage, we are making efforts in awareness of water-saving such as by announcing detailed measures, in addition to posting water-saving awareness posters in toilets and kitchens. We are also making efforts in reducing water usage such as by automating faucets and introducing water-saving models in toilets.

Efforts for environmental conservation

Control of chemical substances

● Purchasing new substances

Before our domestic plants adopt new materials of paints, oil, detergents, etc., the environmental management section examines the toxicity of chemical substances contained in the materials and the planned amount of use, as well as how to use and store them, and determines whether they are allowed to be used or not. The data collected through the research are managed as the Pollutant Release and Transfer Register (PRTR) data, which will be used for reducing the volume of those materials. Also, for raw materials, our SDS* is kept up-to-date to provide the latest chemical data.

*SDS (Safety Data Sheet): Sheet listing names, physical chemistry behaviour, hazards, and handling cautions, etc. of chemical substances

● PRTR (Pollutant Release and Transfer Register) targeted substances

To reduce materials with environmental impact, we are working to reduce PRTR targeted substances. The amount of emissions and transportation of them was 1,077 tons in FY2017.

Amount of PRTR materials that are handled, emitted, and transported

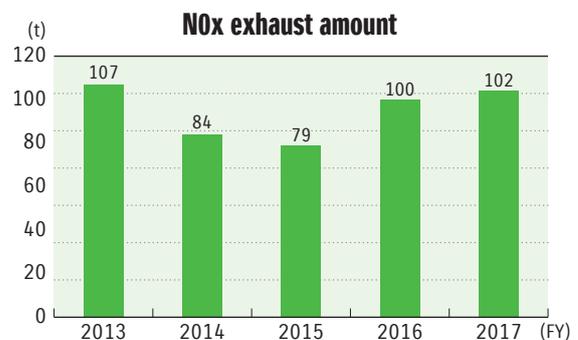
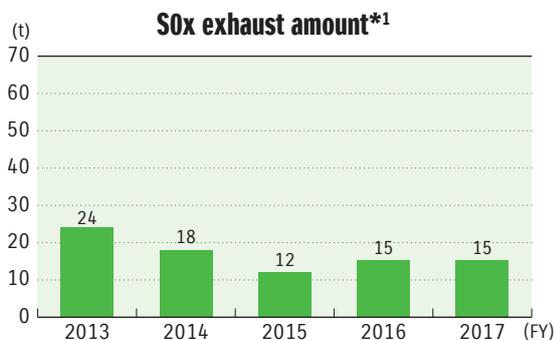


[Area subject to totalisation] Headquarters, our domestic plants, Motorcycle Technical Center, Marine Technical Center

Control of air pollution

● Control of SOx and NOx emissions

In order to prevent air pollution, we are making efforts in maintaining and controlling SOx (sulfur oxides) and NOx (nitrogen oxides) emission amounts that are emitted from boilers, etc. by setting higher voluntary standards.



*1 SOx emission amount is calculated according to fuel consumption from January to December.
[Area subject to totalisation] Domestic plants, die plant

VOC reduction in the painting process

Great efforts are made to reduce emissions of VOC (solvent) used in the painting process.

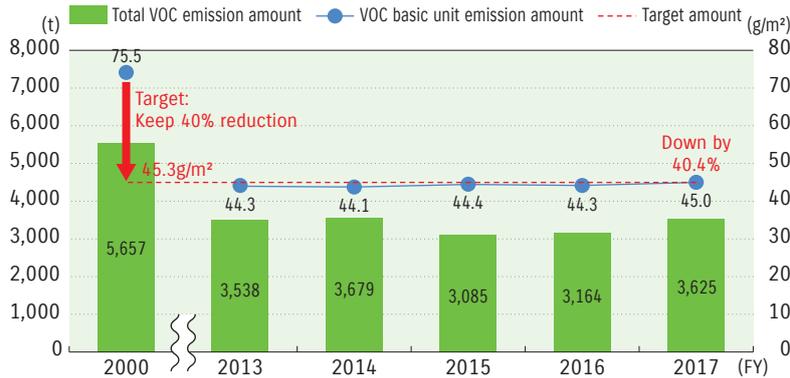
The total emission in FY2017 including painting of automobile bodies, bumpers, and motorcycles was 3,625t/year.

VOC base unit emission amount was 45.0g/m², down by 40.4% from FY2000, while the target is 40%.

We will continue to improve the painting method etc. to reduce VOC emissions.



VOC emission amount in painting process



[Area subject to totalisation] Automobile body, motorcycle, domestic plants with each painting process of bumpers (Iwata, Kosai, Toyokawa, and Sagara Plants)

Control of water and soil contamination

Purification of plant effluent

Production wastewater and sewage produced in plants are purified at the company's wastewater treatment facility before being released to rivers or public sewerage. Efforts are made in reducing substances of concern upon releasing, by setting individual standards stricter than the wastewater standards specified in laws and restrictions.

Trends in amount of wastewater of domestic and major overseas manufacturing plants



[Area subject to totalisation]

Suzuki: Takatsuka, Iwata, Kosai, Toyokawa, Osuka, and Sagara Plants and die plant
 Domestic group manufacturing companies: Suzuki Auto Parts Mfg. (Suzuki Seimitsu Plant, Enshu Seiko Plant, Hamamatsu Plant), Suzuki Toyama Auto Parts, Suzuki Akita Auto Parts, and SNIC (Ryuyo Pipe Plant, Ryuyo Seat Plant, Hamakita Trim Plant, and Sagara Plant) (10 plants of 4 companies)
 India: Maruti Suzuki India Ltd. Suzuki Motorcycle India Private Ltd., and Suzuki Motor Gujarat Private Limited (from FY2016) (5 plants of 3 companies)
 Indonesia: PT. Suzuki Indomobil Motor (Cikaran Plant is from FY2014) (4 plants of 1 company)
 Thailand: Suzuki Motor (Thailand) Co., Ltd. and Thai Suzuki Motor Co., Ltd. (2 plants of 2 companies)
 USA: Suzuki Manufacturing of America Corporation (1 plant of 1 company)
 Hungary: Magyar Suzuki Corporation Ltd. (1 plant of 1 company)
 Malaysia: Suzuki Motorcycle Malaysia SDN.BHD. (til FY2015) (1 plant of 1 company)
 Philippines: Suzuki Philippines Inc. (1 plant of 1 company)
 Pakistan: Pak Suzuki Motor Co., Ltd. (2 plant of 1 company)
 Cambodia: Cambodia Suzuki Motor Co., Ltd. (1 plant of 1 company)
 Vietnam: Vietnam Suzuki Corp. (2 plants of 1 company)
 Colombia: Suzuki Motor De Colombia S.A. (1 plant of 1 company)
 Myanmar: Suzuki (Myanmar) Motor Co., Ltd. and Suzuki Thilawa Motor Co., Ltd. (2 plants of 2 companies)

● Preventing the leakage of sewage

For the purpose of water quality management and maintenance, our analysis department periodically conducts analysis on plant effluent, groundwater, water used in factory processes, and industrial water to check the possibility of sewage leaking from any plant. If any abnormality should be found in the water quality, the relevant section will be immediately informed, and proper measures will be systematically carried out.

We were registered as the “Environmental Measurement Certification Business (Concentration)” of the Measurement Act in FY1994. Since then, we have continued to conduct field measurements and verify the measured industrial wastewater/wastes, while promoting the group-wide activities for prevention of contaminant outflow.



Analysis

● Soil and Groundwater Protection

Efforts for prevention of the proliferation of soil contamination

From FY2015 to FY2016, all 16 facilities in our domestic plants and group manufacturing companies investigated geography and history in order to record the information about risks of soil contamination due to chemical substances etc. used in the past. Based on this investigation, upon making changes to character of land with risk of soil contamination, we conduct soil survey, and are making efforts in purifying and removing contamination appropriately when soil contamination is found.

In FY2017, we conducted soil survey 5 times in plants in Japan, and one soil contamination was found. Soil contamination was appropriately treated by excavation and removal.

Efforts for cleanup of groundwater

Since the organic chlorine compounds (trichloroethylene and cis-1, 2-dichloroethylen) were discovered in the groundwater at Takatsuka Plant in January of 1999, we have continued the groundwater cleanup efforts and have conducted measurements along the plant's site boundaries. In addition, we started a biological remediation in March 2015 for groundwater cleanup by using microorganisms to complete the sanitisation as early as possible. Groundwater is being cleaned up owing to the effect of this bio-remediation. We will aim to complete the cleanup of organic chlorine compounds by continuing the bio-remediation.

● Reduction of odour and noise

Although we strictly follow the relevant regulations or laws, the odour and noise released from our plants may make local residents uncomfortable. Compliance with the laws and regulations is the minimum required CSR (corporate social responsibility). Aiming to be fully trusted by the local community, we will continuously promote necessary measures for prevention of noise and odour and elimination of the potential sources of them.



Transportation

Suzuki implements environment-friendly transportation of products in cooperation with transportation companies. Efforts are made to reduce CO₂ emissions by considering optimum route and ways of transportation. Also, resources are efficiently used by actively implementing the use of returnable containers in transporting spare parts and knock-down parts, as well as the use of disposal materials as cushioning materials.

CO₂ reduction in domestic transportation

Enhancement of transportation efficiency by reviewing transportation route and packing style

● Discontinuing transportation for outsourcing

Until March 2017, because modifications for some welfare minivehicles were outsourced, after the models were produced at the Kosai Plant, they had to be transported for their modifications. From April 2017, the modification process was moved to the Kosai Plant. By producing and modifying the model in one plant, transportation needed for outsourcing was discontinued.



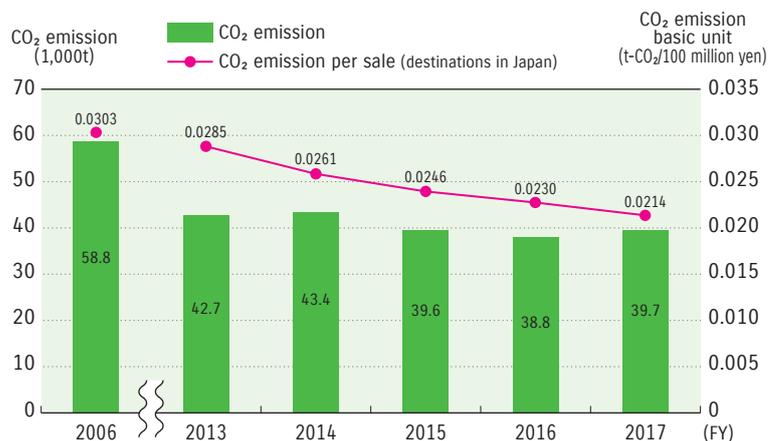
● CO₂ reduction in domestic transportation

We are trying to reduce transportation distance, improve transportation efficiency, promote modal shift, increase fuel efficiency of transportation vehicles, etc. in order to reduce CO₂ emissions in domestic transportation.

CO₂ emission in FY2017 was reduced by 32% compared to FY2006, and up by 2% year-on-year to 39,700t-CO₂.

CO₂ emission basic unit per sales was improved by 29% compared to FY2006.

Trends in CO₂ emissions from domestic transportation



Effective use of resources

Reduction of packaging materials

● **Use of returnable containers <Reduction in weight of packaging materials such as corrugated cardboard used for shipment of spare parts>**

We are pursuing the use of returnable containers in our domestic shipping of spare parts. In FY2017, returnable containers were used in 30% of the whole shipping, which reduced approximately 125t of corrugated cardboard.



● **Promotion of using returnable containers for packaging materials <Reduction in weight of disposal packaging material used for shipment of KD components>**

We are promoting the use of returnable rack for shipment of KD components. In FY2017, approximately 60% of the total deliveries were transported with returnable racks, reducing 3,873t of disposable steel materials.

For FY2018, we plan to introduce the use of returnable racks in unused destinations.



Reuse of mirror mat



Reuse of corrugated Cardboard

Reuse of disposal materials

In order to prevent damages to spare parts during transportation, we reuse disposal material produced in plants to make cushioning materials. We reused approximately 1.2t of disposal mirror mat and 1.1t of disposal corrugated cardboard in FY2017.

TOPICS

Suzuki received “Director of General, Manufacturing Industries Bureau, Ministry of Economy, Trade and Industry Award” of “JAPAN STAR” at the 2017 Japan Packaging Contest.
 ~ Improving assembly packaging specifications of engines with general-purpose returnable racks ~

Suzuki received the “Director of General, Manufacturing Industries Bureau, Ministry of Economy, Trade, and Industry Award” of “JAPAN STAR” for “improvement in assembly packaging specifications for engine”, which we had aimed for at the “2017 Japan Packaging Contest”, which was sponsored by Japan Packaging Institute.

In the “improvement in assembly packaging specifications for engine” that received this award, we developed a new packaging style by combining corrugated cardboard as a receiving material to secure the engine with a general-purpose returnable rack that can be used repeatedly, and which is widely used for the transportation of components when exporting engines manufactured in Japan.

We used to employ a returnable rack dedicated for the transportation of engines, and when racks became unavailable owing to production fluctuations, we used a disposable steel case only for engines. However, this steel case was expensive and required several days for manufacturing. Therefore, by adopting a new packaging style using a general-purpose returnable rack and corrugated cardboard materials, which are inexpensive and can be prepared within a short period, we could reduce packaging costs relative to the conventional disposal steel case for engines and quickly correspond to production fluctuations.

This packaging was developed by Oji Container Co., Ltd.



General-purpose returnable rack

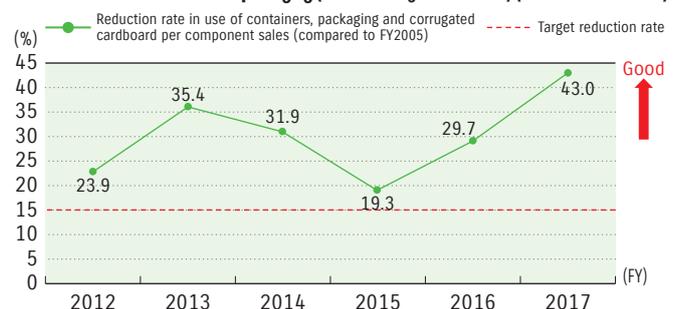


Receiving material made of corrugated cardboard to secure engine

Initiative in reducing the use of containers and packaging for products

We are promoting to reduce the use of containers and packaging (including corrugated cardboard) for spare parts, components, outboard motors, etc. In FY2017, we reduced the use of containers and packaging (including corrugated cardboard) per component sales by 43.0% compared to FY2005 (continuously achieving the target reduction rate of more than 15% since FY2010).

Trends in the use of containers and packaging (includes corrugated cardboard) (from FY2012 to FY2017)





Efforts by Sales Distributors

Suzuki Group including the consolidated subsidiaries conducts environment management. Efforts made by sales distributors include: reducing CO₂ emissions through energy-saving in offices and promoting eco-driving; efficiently using resources of end-of-life vehicles as a contact for various recycling systems; and conserving environment by cooperating in local clean-up activities and environment events.

CO₂ reduction

Energy-saving activities of non-manufacturing domestic subsidiaries of the Suzuki Group

Directly-managed domestic sales distributors*¹ and non-manufacturing companies*² of the Suzuki Group have a common energy-saving goal “Aggressively promote energy-saving activities toward suppressing global warming by introducing energy-saving facilities”, and are actively promoting specific energy-saving activities and environment contribution activities in each region.

Goal

Aggressively promote energy-saving activities toward suppressing global warming by introducing energy-saving facilities

*1 55 companies including Suzuki Motor Sales Tokyo Inc., Suzuki Motorcycle Sales Inc., and Suzuki Marine Co., Ltd.

*2 6 companies including Suzuki Transportation & Packing Co., Ltd., Suzuki Business Co., Ltd., and Suzuki Engineering Co., Ltd.

Effective use of resources

Automobiles

Efforts for recycling law in Japan

● Efforts for Automobile Recycling Law

In accordance with Automobile Recycling Law*¹ enforced in January 2005, Suzuki has exercised its duty to collect and/or recycle shredder scraps (ASR*²), airbags, and CFC of end-of-life vehicles.

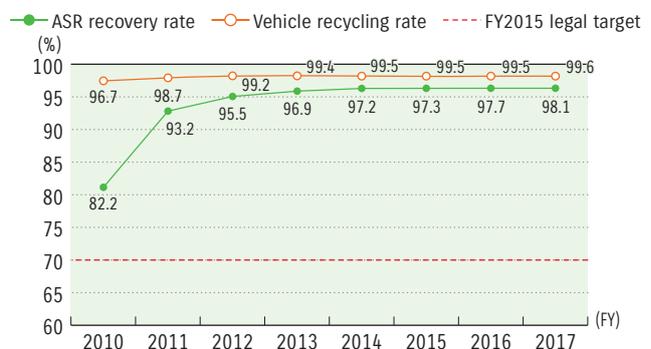
Implementation in FY2017 (from April 2017 to March 2018) is as below.

Collection and recycle of ASR

Our ASR recycling rate was as high as 98.1% in FY2017, continuously achieving or surpassing the legal target for FY2015 or later (70% or higher) since as early as FY2008. Vehicle recycling rate reached 99.6%*³.

We are promoting collection and recycling of ASRs through ART*⁴ organised by 13 domestic automobile manufacturers (as of 31 March 2018), including Nissan Motor Co., Mazda Motor Corporation, and Mitsubishi Motors Corporation, for working together with nationwide recycling companies for the purposes of conforming to the relevant regulations, properly disposing of waste, increasing the recycling rate, and reducing the disposal cost.

Trends in ASR recovery rate and vehicle recycling rate (from FY2010 to FY2017)



Collection and Recycle of Air Bags and Freon

In FY2017, our airbag recycling rate was 93.8%, continuously achieving or surpassing the legal target (85% or higher) since as early as FY2004. The amount of CFCs that we collected and disposed of was 90,562.1kg.

For collection and recycle of air bags and collection and disposal of Freon (HFC) materials, Suzuki and other auto makers organised the Japan Auto Recycling Partnership for working together with recycling companies throughout the nation.

We will make continuous efforts to promote the recycling activities, while designing easy-to-recycle products, saving and effectively using resources, reducing the amount of wastes, reducing the cost of recycling, and establishing a stable recycling system.

*1 Automobile Recycling Law: Formal name "Act on Recycling, etc. of End-of-Life Vehicles"

*2 Automobile Shredder Residue

*3 Calculated by adding to the percentage recycled and recovered up to the dismantling and shredding processes (approximately 83%, quoted from the May 2003 joint council report) the remaining ASR rate of 17% × ASR recovery rate of 97%

*4 Abbreviation for Automobile shredder residue Recycling promotion Team

Please refer to the following website concerning our automobile recycling initiative and recycling results (only in Japanese language)
<http://www.suzuki.co.jp/about/csr/recycle/index.html>

Efforts for recycling abroad

In the European Union, according to the End-of-life Vehicle Directive (ELV Directive: 2000/53/EC), we are promoting collection and recycling of ELVS and batteries, etc. in accordance to laws, regulations, and conditions of each country.

In addition, we are obliged to provide disposal companies with the timely dismantling information on new model automobiles, and we give such information through the international information system IDIS (International Dismantling Information System) jointly organised with other automobile manufacturers.

Moreover, in accordance with the RRR (Reusability, Recyclability, and Recoverability) Directive 2005/64/EC, it is required that new vehicles shall be reusable and/or recoverable to a minimum of 95% by weight as a condition for receiving the type approval of motor vehicles in the European Union. To satisfy that condition, we were audited by an authorised auditing agency on our systems for collecting material data and verifying environmental impact substances. As a result, we acquired the certificate of conformance (COCCom) in August 2008 and the Whole Vehicle Type Approval based on the RRR Directive for all of our vehicles sold in Europe. Then, due to the revision of European RRR Directive (2009/1/EC), we were audited again by another authorised organisation and obtained a new COCCom in October 2013, which was updated in October 2013 and October 2015, and our new models have received the type approval based on the revised Directive.

Promotion of voluntary recycling efforts

● Efforts for recycling of bumpers

In an effort to use resources more effectively, we have been collecting and recycling used bumpers that have been removed from automobiles by distributors at the time of repair or replacement.

Initially, used bumpers were collected from distributors in the original form. Since 2000, however, they have been collected after being shredded by a shredding machine, which has been installed in almost all of our distributors (with some exception). Additional bumper shredding machine were introduced or added in FY2012.

As a result, the cubic volume of the (shredded) bumpers for transportation was reduced to 1/6 of the previous volume, allowing for reduction of CO₂ emission during transportation due to efficient transfer and handling of the downsized materials.

The collected bumpers are recycled and reused to produce such automotive parts as side deck insulator cover, fuel filler hose cover, battery holder, engine undercover, head rest, etc. Number of collected bumpers in FY2017 increased by 13% year-on-year to 68,240 units.

Examples of parts using recycled materials



Fuel filler hose cover of Carry



Side deck insulator cover of Carry

Recycling of batteries

● Collection and recycling of used lithium-ion batteries in Japan

Lithium-ion batteries are employed by the low fuel consumption technologies of ENE-CHARGE, S-ENE CHARGE, Mild Hybrid, and Hybrid which are introduced in WagonR, Spacia, Alto, Hustler, Solio, Swift, XBEE, etc. Suzuki has established and is operating a system to collect and properly dispose of the used lithium-ion batteries when disposing of those vehicles at the end of their lives. In FY2017, 1,610 units were collected.

For more details of collection and recycling of the used lithium-ion battery, access the following website.
(only in Japanese language)

<http://www.suzuki.co.jp/about/csr/recycle/battery/index.html>

● Collecting and recycling of used lithium-ion batteries in Europe

We launched the Baleno equipped with SHVS mild hybrid system installed with the lithium-ion battery in Europe in April 2016, and subsequently launched the Ignis and the Swift. We are promoting to build the network for collecting used lithium-ion batteries according to the EU "Directives for used batteries (2006/66/EC)", laws/regulations and conditions of each country.

Rebuilt parts (reused parts) for repair*

For effective use of natural resources and reduction of customers' economic burden, Suzuki deals in rebuilt parts for automatic transmission (including CVT).

* Rebuilt parts are the aftermarket parts that are removed and collected at the time of repair, reproduced with the damaged or worn portions replaced, and finally inspected.

Motorcycles

Regarding voluntary recycling of motorcycles

We have voluntarily operated the "motorcycle recycling system" together with four domestic motorcycle manufacturing companies and 12 import business operators since October 2004 in order to ensure proper disposition and recycling of discarded motorcycles. We started the free-of-charge service to taken back end-of-life motorcycles in October 2011.

End-of-life motorcycles are taken back at "EL motorcycle dealers" and "designated collection centers" throughout the nation for convenience of our customers. These discarded motorcycles are then collected at 14 scrapping/recycling facilities, and disassembled, shredded, and sorted. Those that can be used as recycled materials are reused, while other waste materials are properly disposed of.

The recycling rate in FY2017 is 98.0% of the weight basis, achieving the recycling rate target of 95%.

For more details, access the following websites.
(In Japanese language only)

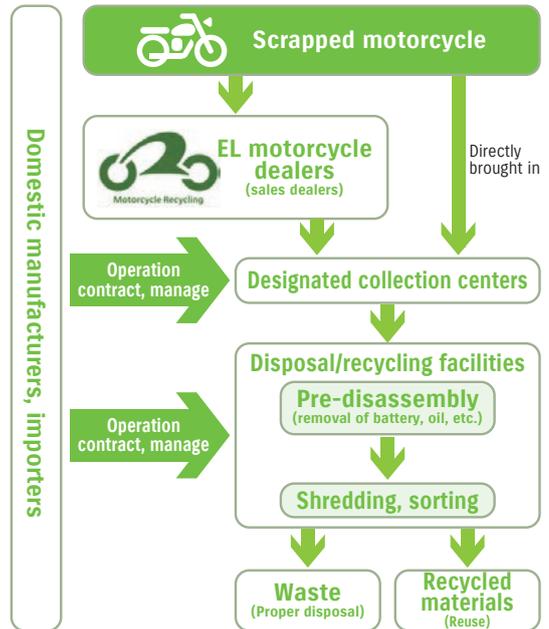
For more details on Voluntary Motorcycle Recycling Efforts by Suzuki, access the following website.

<http://www1.suzuki.co.jp/motor/recycle/index.html>

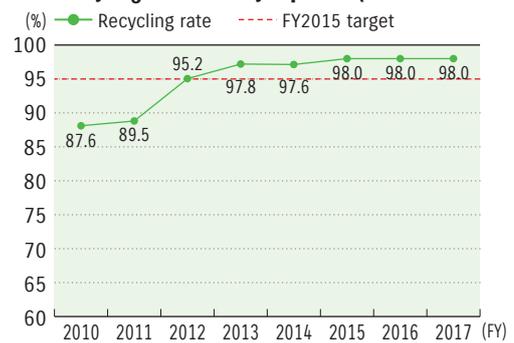
For the details of Japan Automobile Recycling Promotion Center, access the following website.

(for motorcycle recycle)

<http://www.jarc.or.jp/motorcycle/>



Trends in recycling rate of motorcycle products (from FY2010 to FY2017)



Outboard motors

Voluntary efforts for recycling FRP* boats

Suzuki aggressively participates in a program called the "FRP Boat Recycling System" voluntarily promoted by the Japan Marine Industry Association together with other six major manufacturing companies.

The "FRP Boat Recycling System" was developed to the whole country in 2007 in order to prevent inappropriate scrapping of boats due to product characteristics (such as high strength, long durability, and widely and shallowly used) and to facilitate such scrapping for users.

In the "FRP Boat Recycling System", scrapping FRP boats collected at the specified location are roughly disassembled.

Then, FRP scraps are transported to an intermediate processing plant, further crushed, sorted, and finally baked to make cement (material thermal recycling).

This system is certified by verification tests of the Ministry of Land, Infrastructure, Transport and Tourism, and realises the recycling system at low cost by collecting, disassembling, and crushing FRP boats in wide area.

*FRP (fiber-reinforced plastic)

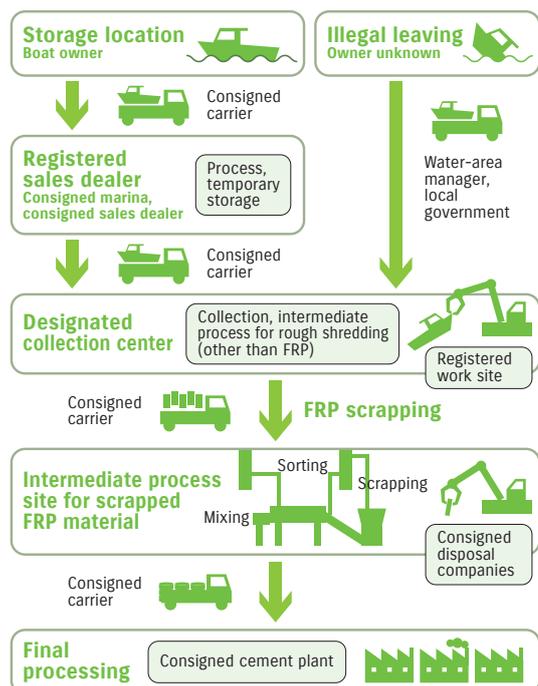
For more details, access the following websites.
(In Japanese language only)

Suzuki Voluntary Actions for FRP Boat Recycling System
(Details)

<http://www1.suzuki.co.jp/marine/marinelife/recycle/index.html>

Japan Marine Industry Association
(Guide for FRP Boat Recycling System)

<http://www.marine-jbia.or.jp/recycle/index.html>



CSR Initiatives

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Efforts for Product Quality

Suzuki Group is making efforts to give “the first priority to quality” as the most critical matter for “strengthening of manufacturing”. We are aiming at becoming a trusted brand by giving top priority to the safety and security of our customers, developing and manufacturing quality products that our customers can use with security, and quickly responding to feedback from our customers during after-sales services.

Suzuki’s quality policy

In order to have our products used by our customers safely and securely, all departments involved in the entire process, including product development and design, manufacturing at production plants, sales to customers at markets, and the provision of after-sales services, are promoting actions cross-functionally to improve the quality from the viewpoint of customers.



Quality management system

Suzuki Group has adopted the international standard ISO9001 as its quality-management system. In addition to six plants in Japan, major overseas plants in India, Thailand, Hungary, etc., have also adopted the ISO9001.

Suzuki Motor Gujarat Private Limited, which is a subsidiary that manufactures automobiles in India, also acquired the certificate in FY2017. As a result, the ratio of production at plants certified by ISO9001 against the entire global production of automobiles in the Suzuki Group in FY2017 (3,338,000 vehicles) reached approximately 93%.

In addition, Pak Suzuki Motor in Pakistan acquired the ISO9001 certificate in June 2018. We will promote the quality management in the entire Suzuki Group, and continue to make efforts to realise quality improvement.

Acquisition of ISO9001

	Country	Plant
1	Japan	Suzuki Motor Corporation: Kosai Plant
2		Osuka Plant
3		Sagara Plant
4		Toyokawa Plant
5		Takatsuka Plant
6		Iwata Plant
7	India	Maruti Suzuki India Limited
8		Suzuki Motor Gujarat Private Limited
9		Suzuki Motorcycle India Private Limited
10	Pakistan	Pak Suzuki Motor Co., Ltd.

	Country	Plant
11	Indonesia	PT Suzuki Indomobil Motor
12	Thailand	Suzuki Motor (Thailand) Co., Ltd.
13		Thai Suzuki Motor Co., Ltd.
14	Vietnam	Vietnam Suzuki Corp.
15	Hungary	Magyar Suzuki Corporation
16	Colombia	Suzuki Motor de Colombia S.A.
17	China	Jinan Qingqi Suzuki Motorcycle Co., Ltd.
18		Changzhou Haojue Suzuki Motorcycle Co., Ltd.



With Our Customers

Customer Relations Office

Suzuki's Customer Relations Office receives approximately 86,000 calls of customer inquiries for one year (based on the data of FY2017).

The Customer Relations Office, as a "window allowing for direct contact with customers", always keeps in mind to put ourselves in our customers' place and to provide quick, correct, and generous actions for various customer inquiries, and constantly makes efforts to improve customer services that assure customer satisfaction.

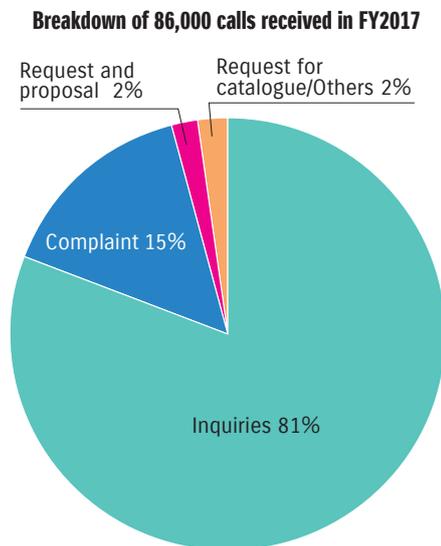
Improving correspondence quality

Automobile structures are getting more and more complex, such as with environment and safety technologies including hybrid system, lightweight high-rigidity platform HEARTECT, collision-mitigating braking system and lane departure prevention system, and on-board information device linked with network. The Customer Relations Office responds to various kinds of inquiries including obvious questions from beginner drivers, consultations regarding recall repairs, and questions about new technologies, and always tries to give clear and concise explanations. In addition, we are enhancing the customer support system to assure quick and appropriate actions for customers. In the case where on-the-spot customer services are required for purchase, maintenance, etc. of our products, we use the nationwide Suzuki Network to provide appropriate supports.

Improving products and service quality

We recognise that the voices of customers are "very important information" to improve the quality and services, and distribute those opinions and suggestions to related departments in order to develop better products and improve manufacturing, quality, sales, and after-sales services. Such important information are carefully handled and collected into a data integration system for efficient information management and posted on our intranet system, with the personal data carefully protected. Also, we have established a system enabling such information to be promptly fed back to the relevant persons in charge depending on the criticality of the information. While not only collecting users' requests and opinions, but also fully examining the collected information, we often summarise potential customer needs and inform the relevant departments.

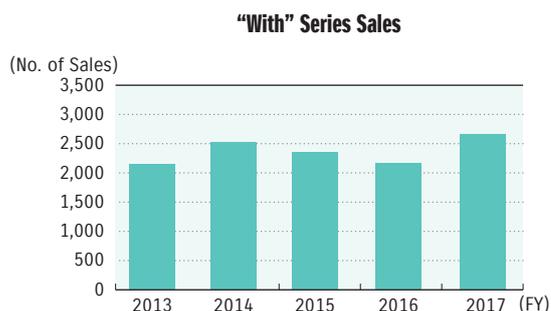
For providing more reliable and convenient services, the Customer Relations Office will continuously make efforts for further improvement of operations.



Welfare vehicles (“With” Series)

Sales of our “With” series welfare vehicles began in 1996. These vehicles are designed to provide seniors and the disabled with greater ease of entry and exit of the vehicle.

At present, there are two types, “Courtesy Type” and “Lifting Seat Type”, and four models are available. We are working to develop a lineup of welfare vehicles so that customer can select a vehicle suitable for specific needs and situations.



Wheelchair courtesy vehicle

Wheelchair courtesy vehicles make it easy for persons requiring special care to get into and out of the rear of the vehicle while seated in the wheelchair. The low floor vehicle allows the helper to easily support the passengers who require special care during getting on and off. This vehicle can accommodate either a manual wheelchair or motor chair. Spacia, Every Wagon, and Every has a wheelchair courtesy variant.



Spacia wheelchair courtesy vehicle

Lifting seat type vehicle

This type of vehicle enables the passenger seat for the person requiring nursing care to be moved up, rotated and moved down by remote control. Since the seat can be brought into a position that makes it easy for the person requiring nursing care to get in and out of, the stress on the assistant is reduced. The WagonR has a variant equipped with the lifting passenger seat.



WagonR lifting seat type vehicle

Motorised wheelchairs and electro senior vehicles

Our line of motorised wheelchairs and electro senior vehicles are designed to meet the purpose and needs of seniors and the disabled.

*Motorised wheelchairs and electro senior vehicles (Suzuki Senior Car and Motor Chair) are regarded as pedestrian traffic. A driver’s license is not needed.

Senior Car

The electric wheelchair equipped with a user-controlling steering wheel began to be sold in 1985. This electric wheelchair is mainly designed to enable senior citizens to easily go out. It is capable of moving at adjustable speeds ranging from 1km/h to 6km/h.



ET4D



ET4E

Town Cart

The compact type of the senior car, "Town Cart", is capable of moving at adjustable speeds ranging from 1km/h to 6km/h. With the turning radius of 1.1 metres, it can provide small turns.



Town Cart

Motor Chair

This is a standard user-controlling type electric wheelchair, which began to be sold in 1974. Specially designed for the persons with impairment, this electric wheelchair is controlled by means of a joystick for direction and speed and is propelled by the two rear wheels, which enables 360-degree turning without moving back and forth. Since it can be used both indoors and outdoors, it expands the user's field of activities.



MC 3000S

Safe Driving Training Program "For Preventing Accidents"

In order for people to use our electric wheelchair in a safe manner, Suzuki is making efforts to promote better understanding of operation method by conducting face-to-face sales and showing how to operate an actual wheelchair. Furthermore, we conduct the "Suzuki Electric Wheelchair Safe Driving Program", which is a training session for the people who are currently using our electric wheelchair, working in conjunction with local police departments, traffic safety committee, etc. We try to improve the trainee's awareness of traffic safety and prevention of traffic accidents etc. through seminars and practical training.



Furthermore, to enhance safety driving of first-time users of electric wheelchairs, Suzuki is promoting awareness of safety driving by handing out brochure and DVD for the safe usage of those products.

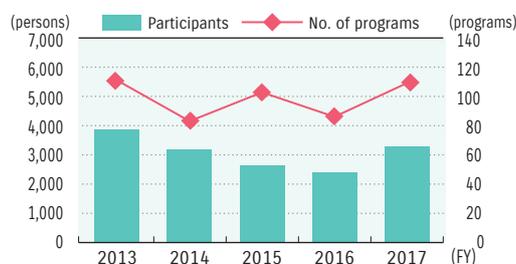
Number of brochure and DVD handed out

	FY2014	FY2015	FY2016	FY2017	4-year Total
Brochure	12,477	10,000	8,153	8,000	38,630
DVD	3,280	5,958	4,772	5,160	19,170

Detail of brochure and DVD can be seen at the homepage of Electric Wheelchair Safety Promotion Association (in Japanese language only)

<http://www.den-ankyo.org>

Trends in Safe Driving Training Programs Conducted



Activities of Electric Wheelchair Safety Promotion Association

The Electric Wheelchair Safety Promotion Association was established by manufacturers and dealers to promote safe and proper use of electric wheelchairs for users. Program workshops contribute to smoother and safer traffic flow and help putting the electric wheelchairs to practical use. As a member of the association, Suzuki is promoting activities for using electric wheelchairs with ease.

Electric Wheelchair Safety Instruction Commendation System

Sponsored by the Traffic Bureau of the National Police Agency (NPA), the Electric Wheelchair Safety Instruction Commendation System promotes traffic safety public education and recognises and commends concerned parties that take an active role in the prevention of wheelchair related traffic accidents. Suzuki takes an active part in this commendation system as an organiser of the Electric Wheelchair Safety Promotion Association.

NPA Electric wheelchair Safety Instruction Commendation Result

FY2017	Category	Recipient
FY2017	Excellent	Gifu Suzuki Motor Sales Inc.
	Great	Suzuki Motor Sales Kagoshima Inc.
		Suzuki Motor Sales Kumamoto Inc.



Efforts for safety

Suzuki reinforces “efforts for safety technologies” and actively improves the safety so that every single person including pedestrian and bicycle, motorcycle, and automobile drivers can live in a safe mobility society with each other.

Suzuki Safety Support

Suzuki Safety Support was born from our wish to have everyone enjoy their cars safely.

In order to prevent accident and secure customer's safety in case of an accident, we will make our utmost effort to minimise even near-miss accidents through various driving-support technologies.



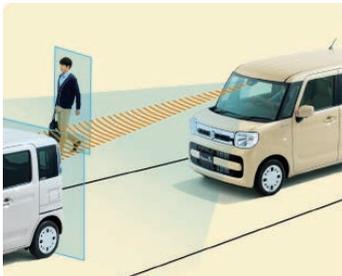
● **Products installed with Suzuki Safety Support**

Collision-mitigation braking	Dual Sensor Brake Support	Dual Camera Brake Support	Radar Brake Support	Radar Brake Support II	—
Models	 Spacia/Spacia Custom  WagonR/WagonR Stingray  Jimny (mini)/Jimny Sierra (compact)  XBEE  Swift/Swift Sport	 Hustler  Solio/Solio Bandit  Ignis	 Alto/Alto Works/Alto Turbo RS/Alto van (commercial vehicle)  Lapin  Hustler  Every (commercial vehicle)/Every Wagon	 Escudo (Vitara)  Baleno	 Carry (commercial vehicle)/Super Carry (commercial vehicle)
Back-up Brake Support	Spacia/XBEE	Solio			
False Start Prevention Function	●	●	●		●
Rear False Start Prevention Function	Spacia/XBEE	Solio			●
Lane Departure Warning	●	●			
Weaving Warning	●	●			
Road Sign Recognition Function	Spacia Jimny/Jimny Sierra				
Head-up display	Spacia WagonR				
Preceding Car Departure Announcing Function	●	●	Hustler		
High Beam Assist	●	Solio			
Camera for all-direction monitor	Spacia/WagonR XBEE/Swift	●	Hustler Lapin		
Adaptive Cruise Control	Swift	Solio		Baleno	

*As of July 2018. For specific model and variant equipped with these technologies, please refer to each model's catalogue.

● Main features of Suzuki safety support (preventive safety) (Image below shows new Spacia)

Automatic braking before collision

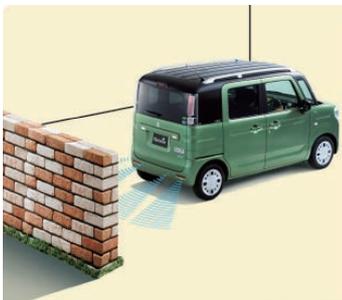


Collision-mitigating brake that reacts to both people and objects (Dual Sensor Brake Support)

The “dual sensor” installed on the front windshield detects cars and people in front of the car by combining a laser radar that excels in close-distance detection and at night time, and a monocular camera that excels in detecting middle- and long-range distances, and which can also recognise pedestrians. Unpredictable danger is detected and collisions are avoided by incorporating an automatic braking system.



Ensure “security feeling that collision is avoided” for the rear of the vehicle as well



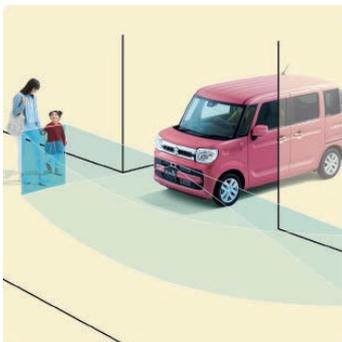
The automatic brake also operates when reversing (Back-up Brake Support)

Four ultrasonic sensors are built in the rear bumper to detect obstacles at the rear of the car. Even clear glass can be detected, and they assist the driver to avoid collisions in parking lots of convenience stores, etc.

* Spacia is the first minivehicle that has adopted this system (research by Suzuki in December 2017).



The surrounding view monitor eliminates walls from the view



Blind spots are displayed (Camera for surrounding view monitor*)

With respect to the model equipped with the camera package for the surrounding view monitor, which is a factory-installed option, four cameras are installed at the front, back, left, and right of the car. When the car navigation system that is separately available (accessory to be installed by a sales company) is installed, the surrounding view monitor shows an image as if the car is viewed from right above. The right/left check support function is also provided at the front and back. This notifies the driver that a pedestrian or other object is approaching the car at a place with poor visibility, and helps the driver to confirm surrounding situations that are difficult to detect from the driver's seat.

* Model equipped with camera package for surrounding view monitor.



Security feeling ensured by eliminating the need to look around



Transferring important information into the driver's field of view (Windshield-type head-up display)

The head-up display projects the information necessary for driving onto the windshield using different colours. The vehicle speed, shift position, warning from the Dual Sensor Brake Support, etc. are displayed in front of the driver's line of sight so that they can focus on it easily. The driver can check the information without looking at the meter panel. This reduces movements of the driver's line of sight and the need to readjust their focus, contributing to safe driving.



Indication of guide for intersection



Indication of warning for front collision



Indication of prohibition of entry

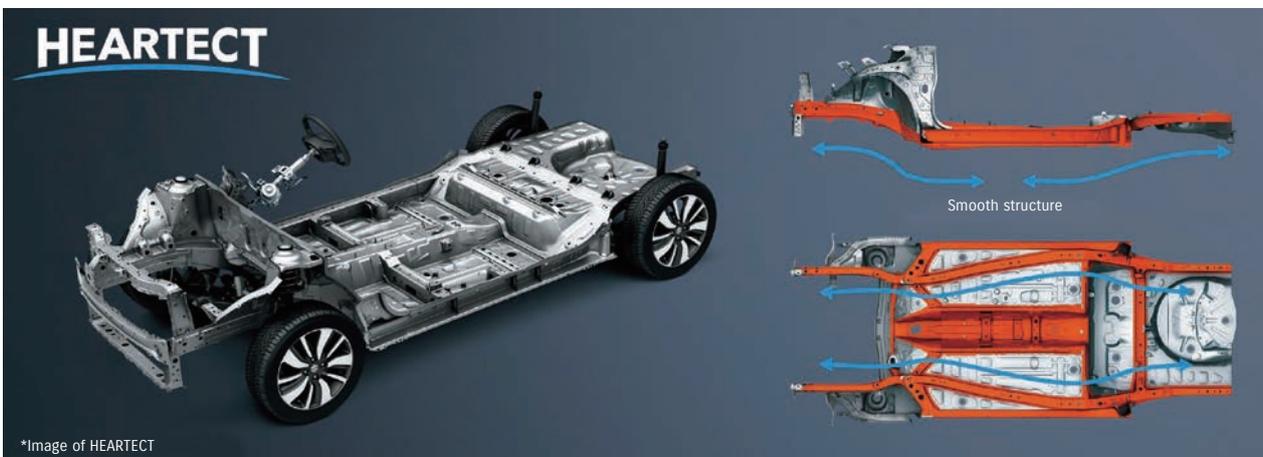
TOPICS

Five Stars for Suzuki Swift from JNCAP in Japan

Suzuki's Swift equipped with Dual Sensor Brake Support (DSBS) has earned maximum rank of Five Stars in Collision Safety Performance Assessment from the FY2017 Japan New Car Assessment Program (JNCAP) in Japan.

JNCAP is an institution in which the Japan's Ministry of Land, Infrastructure, Transport and Tourism and the National Agency for Automotive Safety & Victims' Aid (NASVA) assess and disclose a result of a vehicle's safety performance. The Collision Safety Performance Assessment assesses a vehicle's overall collision safety performance in five ranks based on assessment scores in three categories: Occupant Protection Performance Assessment; Pedestrian Protection Performance Assessment; and Seatbelt Reminder Assessment.

The Swift has enhanced safety performance upon collision by adopting light and rigid new-generation platform HEARTECT and Total Effective Control Technology (TECT) body structure. Plus, with the adoption of Suzuki Safety Support preventive safety technology including DSBS, it takes safety measures in both active and passive safety.



*Image of HEARTECT

Efforts for motorcycles

Activities on safety and crime-prevention in cooperation with motorcycle industry

As a member of Japan Motorcycle Promotion & Safety Association, Suzuki sends some instructors to various motorcycle safe riding schools and holds safe driving seminars such as "Good Rider Meeting", in cooperation with Motorcycle Safe Riding Promotion Committee. Also, we are promoting the "Good Rider Anti-theft Registration" activity for registration of motorcycles to prevent theft.

We cooperate for training of trainers and promotion of "Motorcycle Safe Riding Trainer Training Session" and "Centralised Training Workshop for Special Trainers" organised by Japan Traffic Safety Association (JTSA) by sending instructors. In addition, we are also involved in the annual "National Motorcycle Safe Riding Competition" organised by JTSA by sending judges and motorcycles for the competition in order to widely enlighten safety for motorcycles.

On August 19 determined as "the Day of Motorcycle" according to the way of reading "819 (bike)" in Japanese, we hold events for appealing enjoyment of riding motorcycles and traffic safety in cooperation with motorcycle industry such as Japan Automobile Manufacturers Association, Inc. (JAMA).



Suzuki Safety School

Since FY2008, we hold Suzuki Safety School periodically at the motorcycle school area in Ryuyo Proving Ground to teach users of Suzuki motorcycles how to enjoy riding safely.

We accept a broad range of participants including beginners, return riders (who didn't ride their motorcycles for a long time), and experienced riders (who want to learn new traffic rules).

We hold this school as a practical event enabling people to learn, with fun, not only such basic techniques as "how to run, turn and stop", but also "hazard anticipation" and "driving on highways". We held this school six times in FY2017 and 152 persons participated.



Cooperation with “Hamamatsu, the hometown of the Motorcycle”

“Hamamatsu, the hometown of the Motorcycle” is an event to spread information, attractions, and the culture of Hamamatsu, where the domestic motorcycle industry was born, nationwide. This event started in 2003 and the year 2017 was its 15th anniversary. Suzuki is contributing to foster personnel resources to those who have dreams on motorcycle and take the lead in manufacturing in new generation, and to create the town where motorcycle lovers get together through touring project and industrial tourism by cooperating this event.



In-House Safe Driving Seminars

As a manufacturer and distributor of motorcycles, we regularly hold motorcycle driving safety seminars for our new employees, motorcycle commuters, related companies, employees of distributors, etc. We held this seminar four times in 2017 and 143 persons participated.

We will continue to conduct such seminars to train them to improve their safe riding awareness, basic motorcycle operation, and riding manner, as well as to follow the traffic rules, as employees working for motorcycle companies, who must be the role models for other riders.



Sunday SRF in Ryuyo Off-Road Seminar

To promote off-road motor sports, a technical riding school for a broad range of riders, from beginners to experienced riders, who purchased Suzuki's competition model DR-Z50 and RM series motorcycles, is held at the Ryuyo Off-Road Course every year. A rider with International A License is invited as an instructor to provide one-on-one coaching session. We had the school seven times in 2017 and 257 participants in total.

Many Suzuki customers have taken part in this event and learned basic off-road riding techniques. This event will be held on a regular basis.

*SRF (Suzuki Riding Forum) is a club organisation aiming to upgrade the off-road riding technique of users of Suzuki competition model motorcycles for safe and proper use of them, as well as to familiarise the off-road motor sports in Japan through not only lessons in machine maintenance and riding technique, but also mental training.





With Our Business Partners

Suzuki intends to make a social contribution under the first paragraph of the mission statement: “Develop products of superior value by focussing on the customer”. In creating such valuable products, we believe that the procurement section’s role is to work in mutual cooperation with our business partners so that both parties may prosper. Those business partners are selected through an impartial procedure based on quality, cost, deadline delivery, and technical development capabilities. And we have an open door policy, which offers the chance of teaming up with Suzuki regardless of size, track record, or countries/regions.

Sustainable relationships

In creating trusting relationships with our business partners we aim to establish sustainable relationships. For that purpose, we regard the mutual communications as the most important factor, and are making efforts in mutual understanding by holding Procurement Policy Presentation once a year to our business partners to share Suzuki’s policy and product/production plans as well as to inform our procurement policy based on those plans.

Also, we are sharing ideas not only between the top and middle managements, but also between managements and individuals responsible for daily business operations.

Global procurement

We will accelerate global procurement activities by working with worldwide manufacturing bases. Previously, procurement activities were carried out mainly on individual local bases, but we have shifted to a more global-basis approach to obtain the most suitable parts at competitive prices. That benefits not only Suzuki, but also our business partners who can stably receive orders and accumulate various technologies. By sharing those merits we can build more confident relationships.

Business Continuity Plan

In addition to earthquake-proof reinforcing of individual office buildings, we have started compilation of a business continuity plan (BCP). We regard the preparation for earthquakes, tsunami and other wide-scale disasters as part of our responsibility to customers and local community. We also recognise our responsibility to local communities, our business partners and customers for being prepared for large-scale disasters, including earthquakes, and recommend disaster measures such as quakeproofing to our partners located in areas that are likely to experience heavy damage. We are also prepared to aid our business partners in their recovery if they should fall victim to such disaster.

Efforts for compliance with laws and regulations, respect for human rights and environmental conservation

Suzuki is complying with laws and regulations of each country and region (for example, compliance with “Act against Delay in Payment of Subcontract Proceeds, Etc. to Subcontractors” and business operations according to the five principles for procurement in “Automotive Industry Appropriate Transaction Guidelines” in Japan), respect for human rights and environmental conservation.

Also we establish Suzuki CSR Guidelines for Suppliers and request our business partners to practice efforts for compliance with laws and regulations, respect for human rights and environmental conservation.

● Basic policy regarding human rights

As stated in the “Suzuki Group Code of Conduct”, we believe that respect for human rights is the base for all corporate activities and thorough efforts are made even in the CSR activities. The Suzuki Group has no intention of taking part in any action that would lead to infringement of human rights. We will promote respect of human rights with all stakeholders.

(Initiatives concerning human rights)

- Prohibiting all types of harassments
- Safe and healthy working environment, and good employee relations
- Eliminating discrimination in employment
- Prohibiting child labour and forced labour
- Not using conflict minerals causing human rights infringement

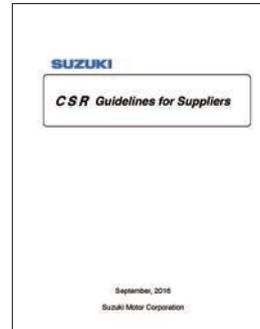
● **Suzuki CSR guidelines for our business partners**

Stakeholders including business partners of Suzuki are getting multinationalised and diversified as our business activities are developed globally. So, we are expected to fulfill social responsibilities with due considerations to other cultures and histories, as well as to follow legal and social norms of various countries.

Based on such social requests, we compiled basic concept and practices of social responsibilities that we should accomplish with our business partners as “Suzuki CSR Guidelines for Suppliers”. We are requesting our partners to comply to the guidelines upon making procurement throughout the Suzuki Group.

We kindly request our business partners to understand the purpose and cooperate with us to promote CSR activities together.

http://www.globalsuzuki.com/corporate/environmental/green_policy/pdf/SUZUKICSRGuidelinesforSuppliers.pdf



(Initiatives to maintain workable guideline)

- Efforts are made in understanding the environmental conservation initiatives of our business partners by conducting research on greenhouse gas emissions and water usage amount once a year.
- Aimed to prevent one-sided cost reduction request and delay in payment to our suppliers throughout the whole supply chain, we are holding case-by-case presentation to widely notify about proper trading.
- Quality audit are held periodically (frequency based on rank in quality) under the Supplier Quality Assurance Manual that compiles Suzuki’s basic policy, activities, and requests for quality assurance.

CSR Guidelines for Suppliers (excerpt)

<p>1.Safety / Quality</p> <ul style="list-style-type: none"> ● Providing products and services that meet customers’ needs ● Sharing appropriate information about products and services ● Ensuring safety of products and services ● Ensuring quality of products and service 	<p>3.Environment</p> <ul style="list-style-type: none"> ● Implementing environmental management ● Reducing greenhouse gas emissions ● Preventing air, water, and soil pollution ● Saving resources and reducing wastes ● Managing chemical substances
<p>2.Human Rights / Labor</p> <ul style="list-style-type: none"> ● Eliminating discrimination ● Respecting human rights ● Prohibiting child labor ● Prohibiting forced labor ● Not using conflict minerals causing human rights infringement ● Wages ● Working hours ● Dialogue with employees ● Safe and healthy working environment 	<p>4.Compliance</p> <ul style="list-style-type: none"> ● Compliance with laws ● Compliance with competition laws ● Preventing corruption ● Refusing relations with antisocial forces ● Managing and protecting confidential information ● Managing export trading ● Protecting intellectual property
<p>5.Information Disclosure</p> <ul style="list-style-type: none"> ● Information disclosure to Stakeholders 	



With Our Employees

Under the mission statement “Develop products of superior value by focussing on the customer”, Suzuki takes actions to accomplish the mission that our every single employee thinks and acts by themselves and provides customers with products that will enrich their life.

We give the first priority to assurance of stable employment. Also, we try to improve work conditions in order to build healthy and a better working environment. Employees mutually help each other and try to be a person who can contribute to the society with the spirit of “Team Suzuki”, and the management and employees band together and build a refreshing and innovative company.

In addition, we strive to create systems and environments, focussing on the following points, in order to cultivate the corporate climate that employees go for a big future with motivation and ambition.

Create a safe and healthy workplace for our employees.

Create a system that fairly evaluates and supports human resources who try the higher goal.

Create good and stable relationships between the employer and employees.

Efforts for safety, health and traffic safety

Safety and Health

Suzuki is promoting the safety and health management activities through our basic safety concept.

Basic Safety Concept

- **Make Safety as first priority. (Safety First)**

The basis of corporate activities is “human”.

The first priority must be always given to safety that protects “human”.

- **All accidents are preventable.**

Managers must lead the workplace, having the strong belief “all labour accidents can be prevented”.

- **Safety is everyone's responsibility.**

While the corporate conducts what they should do, every single person must take responsible actions to protect themselves.

Let's make the climate where everyone follows the rules and mutually warns each other in the workplace.

● Safety and health control system

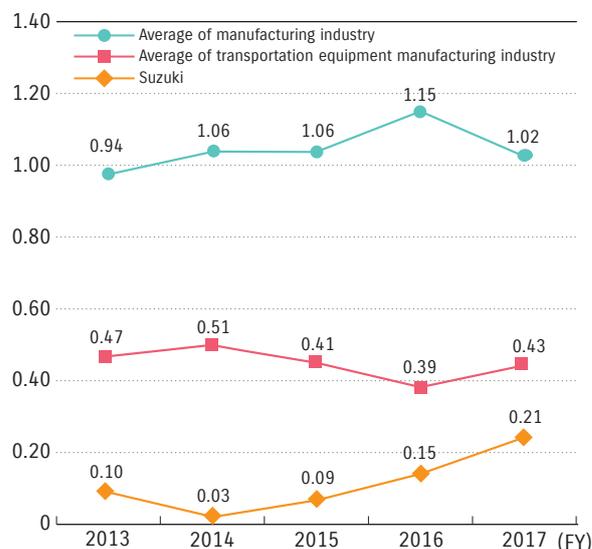
The “Central Safety and Health Committee” to which representatives from offices and labour unions attend is held twice a year to determine basic policies related to corporate “work safety”, “labour health” and “traffic safety”.

In addition, the Central Safety and Health Committee conducts the central safety patrol once a year to raise safety awareness within the company through cross-functional safety activities by inter-department cross-checks. The Departmental Safety and Health Committee is established at each office and constantly conducts activities related to safety and health based on the policy of the Central Safety and Health Committee.

● Risk assessment activities

Suzuki implements “risk assessment” mainly for prevention of risks as safety prefectch activities. Through these activities, we try to improve safety by identifying potential risks in operations and promoting countermeasures to prevent them. We have introduced risk assessment for the close call cases in 2001 and have been working on risk assessment in regular operations since 2013.

Trends in accident frequency rate



Health Management

Starting from April 1995, we require that all employees 40 years and older have medical and dental checkups for early detection and rapid cure of illness. As a follow up to health checks, we regularly carry out health education, nutrition instruction, etc.

We also provide the following programs as measurements for stress and mental health problems, which have been on the rise in recent years.

- Conduct “Stress Check” based on revised Industrial Safety and Health Act
- Provide health information on mental health and others through the corporate intranet and seminars to allow employees to perform effective self-care.
- Provide mental health seminars by external industrial physicians mainly to supervisors and managers in order for them to take care of mental health of workers at each workplace.
- To make consultation easier, we opened a mental counseling corner by psychiatrists and clinical psychotherapists in our company medical clinic.
- Conduct mental health self-care education for younger generation, based on the year they entered the company.
- In addition to self-care education, conduct line care education for newly-positioned employees.

Traffic Safety

To encourage each and every employee to set an example in their driving that befits that of a member of an automobile and motorcycle manufacturer, we have implemented a number of programs like those described below, that are aimed at preventing traffic accidents that could occur not only on the job, but also off the job.

- Create commuting route accident maps
- Training in traffic carelessness and risk prediction by small group
- Instruction on and strict control of traffic rules not only on public roads, but also within the plant site
- Traffic safety education at the jurisdictional police stations
- Individual instruction with proper driving checks
- Alert employees to traffic safety before long holidays
- Ride together or instruct driving by using driving recorders

Efforts for career advancement

Suzuki feels that setting high goals is an excellent way to grow one's self and that such trial itself is the DNA of Suzuki. In order to cope with rapid changes in the market environment, every single employee must set higher goals and strive to acquire higher technical capabilities. Suzuki implements the rich human resource development program that supports such individual challenging spirit.

Goal Challenge System

Suzuki feels that it is an excellent way to improve one's self that not simply waiting for instructions from the supervisor but voluntarily setting and striving for the goal in terms of accomplishment of the work. Our Goal Challenge System is introduced to allow employees to set and achieve higher goals. In this system, employees confer with their supervisors every half period and set specific goals to be achieved over the course of six months. Through this process, employees can clarify their own goals and improve motivation toward them. In addition, their supervisors can appropriately evaluate their goal attainment levels and recognise the training points required to further improve their capabilities.

Suzuki's personnel system places greater emphasis on occupational ability than seniority. Intended to develop professional human resources who will lead Suzuki's further growth, it is based on an objective and fair personnel evaluation system according to types of work, roles, responsibilities and results of individual employees. The performance-based personnel system and the goal setting system motivate employees' intentions to step up each rung of the corporate ladder.

Self-assessment System

This system is to grant employees opportunities to review their work and capabilities once a year, reconfirm their own strength and weakness, and lead them to further improvement in capabilities. In addition, they can clarify jobs and departments that they want to try as the career plan, and submit it to their supervisors and the Human Resources Department. The submitted contents are effectively utilised as the basic data for development and optimal assignment of human resources.

Rotation system

Suzuki implements systematic rotations of human resources by preparing the companywide personnel change plan in order to improve employees' knowledge and technical skills and activate our organisations. The goal we set in this system is to have all young employees of technical jobs, office jobs and sales jobs experience the transfer to different department(s) within 10 years after entering the company.

International training program

We have been implementing "6-month overseas training business trip expatriate" that send young employees to overseas affiliates since 2015 in order to develop global human resources.

(FY2015~2017 total 17 persons...FY2015-6 persons, FY2016-6 persons, FY2017-5 persons)

Foreign language training program

In order to improve language skills of employees, we have introduced the system to allow young employees up to 7th year at the company to set the target score of TOEIC and to take a TOEIC test for free (examination fees are paid by the company).

In addition, we support improvement in language skills by introducing correspondence courses provided by external educational organisations, as well as opening in-house language seminars of English, Spanish, Chinese, Thai, Indonesian, etc. before and after work hours by inviting external teachers to the company. Suzuki provides employees who have completed such programs with a subsidy for a part of the expenses. 692 employees took the program in FY2017.

Secure and Comfortable Working Environment

We are pursuing a working environment where employees who bear business activities can maximise their motivations and abilities in a mentally and physically fulfilling condition. Various assistant systems are employed to help employees work actively through positively adaptating to diversifying working environment. Also, a comfortable working environment will improve employee's motivation to increase productivity.

Initiatives for shortening working hours

Initiatives are made to shorten working hours by introducing various systems so not to have our employees to become ill due to long working hours.

- Strict management of overtime working hours based on total working hours
- Introduction of flexible time system that bans early and late working hours
- Introduction of interval system between working hours to secure continuous resting time

Child-care shortening hours system

We have adopted a system to shorten daily working hours based on self-application by employees who need child-care for children in the third grade or younger. In FY2017, 204 employees used this system. The employees applying for this system may be exempted from overtime work in principle. Also, they can use the dedicated company's parking area, allowing them to use cars for easy pick-up of their children.

This system enabling employees with small children to choose from various working styles creates a working environment where employees with motivation and ability can keep working. We are enhancing awareness of child-care support in the entire workplace and promoting "employee-friendly working atmosphere" which can support those short-time workers.

Child-care and family-care leave system

We provide a variety of leave of absence programs including child-care leaves and family-care leave to employees who, due to personal reasons such as child-care, nursing care, have difficulty in working even though they have the will and ability to work. This system is used by many employees regardless of gender (91 employees used this system in FY2017).

The child care leave available after the maternity leave till the day before the child becomes 1 year old (the first birthday) can be extended for up to 12 months if there is an avoidable reason such as the child cannot enter any nursery schools.

Employees are allowed to take family care leave for up to 365 days in total per subject family member. Besides paid vacations, we have introduced the family and medical leave system applicable when caring for parents and children since April 2015.

		FY2014	FY2015	FY2016	FY2017
Number of employees using child-care shortening hours system	Male	1	2	3	3
	Female	125	160	176	201
	Total	126	162	179	204
Number of employees using child-care leave system	Male	1	2	8	7
	Female	65	72	60	84
	Total	66	74	68	91
Reinstatement rate of employees using child-care leave system	Male	100.0%	100.0%	100.0%	100.0%
	Female	98.5%	100.0%	90.0%	97.1%
	Total	98.5%	100.0%	91.2%	97.3%
Number of employees using family-care leave system	Male	1	2	4	1
	Female	2	0	2	1
	Total	3	2	6	2
Reinstatement rate of employees using family-care leave system	Male	100.0%	100.0%	25.0%	100.0%
	Female	0.0%	-	100.0%	100.0%
	Total	33.3%	100.0%	50.0%	100.0%

Work and Family Balancing Support Handbook

Efforts are made to notify and promote the use of systems by making a handbook that comprehensively introduces various systems to balance work and family, including the above child-care shortening hours system and child-care and family-care leave system.



Re-employment system

Since July 1991, far earlier than the revision of the Law concerning Stabilisation of Employment of the Older Persons in April 2006, we have adopted a re-employment system for hiring people after the mandatory retirement age of 60 years old. This system offers employment to the people who are willing and able to work after retirement age of 60 years old. Now, they are using their abundant experience and acquired skills in each working place.

Consultation service, etc.

As a consultation service that specialises in human resources matters and consultations relating to safety, health, and mental health, the “Human Resources and Administration Consultation Service” is open. Plus, in addition to the consultation service, an “Improvement Proposal Box” is located at worksite cafeterias and offices, allowing every employee to easily make a proposal on work improvement or request for consultation.

We also have “Mental Consultation Room” with psychiatrist and psychotherapist.

Countermeasure for falling birthrate

In the society with declining birthrate, Suzuki actively supports employees who strive to balance the demands of work and parenting.

For example, we introduced the child-care shortening hours system in August 2018 and “child support allowance” which started in April 2015 for children of up to 6 years old was expanded to up to 15 years old in 2018.

In addition, because sudden actions may be needed during daily child care, Suzuki allows employees to take paid half-day off up to 40 times per year.

Employment of people with disabilities

Suzuki strives to create a working environment where people with disabilities can work for long time at their ease. We allocate the dedicated person in charge of employment of people with disabilities in the Human Resources Department to provide individual consultations periodically and assign a consultant also to each workplace for caring for their problems.

● Deployment of an affiliate “Suzuki Support”

Suzuki Support Co., Ltd., a special affiliate company established in February 2005, has been conducting business activities for 13 years. As of the end of May 2018, 50 disabled employees including those having severe intellectual disabilities are brightly and vigorously performing janitorial service and stationery management service at Suzuki’s main office, employee dormitories and related facilities, as well as farm work at Suzuki’s farm.

Their sincere and cheerful attitude toward work greatly encourages all the people in Suzuki.

In line with the corporate philosophy, which is intended to make a contribution to society, Suzuki Support will further provide job assistance for people with disabilities in order for them to feel happy through working and to build their experience through social participation.

【Summary of Suzuki Support】

- | | |
|------------------------|--|
| 1. Company Name | Suzuki Support Co., Ltd. |
| 2. Capital | 10 million yen |
| 3. Capital Investor | Suzuki Motor Corporation |
| 4. Location | 300 Takatsuka-cho, Minami-ku, Hamamatsu City, Shizuoka Prefecture |
| 5. Establishment | February 2005 |
| 6. Business category | Office cleaning, farming |
| 7. Representative | Takatoshi Okabe, President
(also General Manager, Administration, Suzuki Motor Corporation) |
| 8. Number of employees | 84 (50 employees with disabilities) |



Actions to promote participation by women

Suzuki established the action plan related to promotion of participation by women in order to realise the society where women can demonstrate their abilities and work successfully more. According to this action plan, we will increase hiring of women, reinforce training, improve work environment and establish the support system including child-care leave.

Suzuki Action Plan

We have been promoting creation of better work environment to build the workplace pleasant for employees. In addition to this conventional activity, we will increase hiring of women and support utilisation of and active participation by women, as well as promote improvement in work environment for women.

1. Term of plan

From 1 April 2016 to 31 March 2020

2. Our mission

Both new employment of women and the number of current female workers are less than that of male workers at Suzuki, so we need to “increase female employees”. As the first step to this mission, we will increase hiring of women and promote human resource development as a future leader.

3. Our goal

The ratio of women in regular employees fresh out of college in April of FY2020 shall be 25% or higher.

4. Actions taken

- (1) Reinforce public relations for recruitment in order to draw attentions to Suzuki from female students.
 - Distribute and post articles and movies of interviews with female employees and articles that introduce Suzuki’s “support system for a good balance between work and family” on the recruitment page of the website or recruitment brochure.
 - Participate in the program for supporting female students majoring in science and send our female employees to the lecture for supporting those female students in local high schools and junior high schools or other lecture meetings.
 - Organise the recruitment support team by female employees and send them to orientation meetings or other events for recruitment.
 - Hold the company tour for female students to provide them with opportunities for communication with our female employees.
- (2) Reinforce human resource development to support active participation by female employees.
 - Hold a private personnel interview at the training according to employment year of managerial hierarchy as an opportunity for consultation about individual career plans or the like.
 - Provide female assistant managers with the training to have them acquire necessary knowledge and skills as the next leader.
 - Hold a round-table talk between young female employees and active senior female employees.
- (3) Expand the system as the base for further active participation by female employees.
 - Hold an exchange meeting with employees taking child-care leave aimed to provide information toward reinstatement and have an exchange between employees.
 - We will flexibly take actions for support for a good balance between work and family according to individual situation of each employee.

Diversity (varieties of human resources)

Suzuki assigns a variety of human resources regardless of genders, ages and nationalities to any departments. In order to further promote diversity of human resources, we determine promotions of official positions by considering individual performance, capabilities, etc. regardless of genders. People from other countries are also employed according to the same recruitment standards applicable to Japanese workers.

We will maintain and improve our working environment so that a wide variety of human resources can work actively.

		FY2014	FY2015	FY2016	FY2017
Employees	Male	13,347	13,467	13,603	13,711
	Female	1,404	1,465	1,535	1,558
	Total	14,751	14,932	15,138	15,269
Of which managers	Male	921	957	1,004	1,037
	Female	5	8	10	12
	Total	926	965	1,014	1,049
Employment rate of people with disabilities		2.09%	2.08%	2.04%	2.02%
New employment	Male	496	532	674	541
	Female	75	103	120	101
	Total	571	635	794	642
Of which college graduates	Male	425	412	523	396
	Female	37	60	62	60
	Total	462	472	585	456
Turnover rate		4.3%	4.1%	3.8%	4.2%

In-house education system

At Suzuki, enterprise education including seminars according to management hierarchy are conducted based on the policy of our mission statement by the Training Center (Suzuki Juku), a group in charge of education. Training Center also cooperates with engineering and manufacturing departments to conduct (specialised) training for individual occupational abilities needed for execution of operation.

Also, active efforts are made to enhance employee performances by educating specific knowledge and skills in each department to nurture human resources, as well as through e-learning, correspondence course, and language seminars.

Especially in seminars according to management hierarchy, main focus is emphasising education for “enhancing abilities of young employees”, “developing leaders in each management hierarchy”, and “systematically developing management class”.

Number of training participants (Suzuki Group)

2015	33,300
2016	51,100
2017	53,600

① Training for enhancing abilities of young employees

- Trainings according to the year of joining the company are conducted every year for young employees from 2nd to 7th year employees.

② Selected trainings for systematically developing management class

- Training for young assistant managers
 - “Assistant manager leader training”, which lets the participants discuss on management challenge and make presentation to the management top
 - “Global leader training”, which is focussed on English communication
- Selected training for managers
 - “Core management training”, which educates subjects needed for the management such as “leadership” and “organisation management”.



Position	Group Training (Off-JT)		In-House Training (OJT)	Voluntary Skill Development				
	Managerial Hierarchy Training	Training for Individual Occupational Abilities		Voluntary Self-Development	Small Group Activities			
Management Position (General Manager/Manager)	New General Managers Seminar	Manager Management Skill Improvement Seminar	OJT	Correspondence Courses	Language Seminars	Proposal Activities	QC Circle Activities	
	Management Nurture Seminar							
	Line General Manager Seminar							
	Line Manager Seminar							
	Third-year Manager Seminar							
	New Manager Seminars New Expert/Technical Master Seminar							
Supervisor Assistant Manager	Assistant Manager Leader Seminar	Basic Management Orientation for Assistant Manager	Special Training	Correspondence Courses	Language Seminars	Proposal Activities	QC Circle Activities	
	Global Leader Seminar							
	Line Assistant Manager Follow-Up Seminar							
	New Line Assistant Manager Seminar							
	Assistant manager third year training course							Supervisor third year training course
	Assistant manager second year training course							
	New assistant manager training course							New supervisor training course
Foremen	Team Leader Follow-Up Seminar	New Foremen Seminar	OJT	Correspondence Courses	Language Seminars	Proposal Activities	QC Circle Activities	
	New Team Leader Seminar							Third Year Foremen Seminar
Employee	Seventh Year Employee Seminar	Outside Training	Special Training	Correspondence Courses	Language Seminars	Proposal Activities	QC Circle Activities	
	Sixth Year Employee Seminar							
	Fifth Year Employee Seminar							
	Fourth Year Employee Seminar							
	Third Year Employee Seminar							
	Second Year Employee Seminar							
New Employee	Practical Training (manufacturing/products)	Outside Training	Special Training	Correspondence Courses	Language Seminars	Proposal Activities	QC Circle Activities	
	Basic Orientation for New Employee							

Employee relations

Through mutual confidence, we have developed a good relationship with the Suzuki Labour Union, which represents Suzuki Employees. Among the labour union's goals are stable employment and maintaining and improvement of work conditions. In order to meet these conditions, stable development of the company is required. When negotiating salaries, bonuses, labour hours, etc. as distributions of the results of corporate activities, we do share the same basic vector, which aims to stable development of the company while having discussions from different standpoints: the company and labour union.

The number of the labour union members is 16,138 as of the end of FY2017, and the unionisation rate of full-time employees (excluding managers and non-union members defined in the labour agreement) is 100%.

Employee communication

We arrange frequent labour-management consultations to ensure that employee ideas are reflected in all of our departments, such as research and development, design, manufacturing, sales, etc.

In addition to discussing requirements (salaries, bonuses, labour hours, etc.) we hold monthly discussions that regularly cover a wide range of issues such as management policies, production planning, working hours, welfare, safety and health, etc., and earnestly exchange ideas on what Suzuki and the labour union can do to deliver quality products to the customer.

	Frequency
Central Labour-Management Consultation	Monthly
District Labour-Management Consultation	Monthly

Building a stable relationship with the labour union in the Suzuki Group

The Suzuki Group has 131 member companies (manufacturers, non-manufacturers, sales companies) at home and abroad. It is our hope that those 131 member companies are individually trusted by the local residents, society, and customers.

At Suzuki, seminars are given to union officials and human resource management personnel of overseas companies to make them understand the importance of cooperative relationship and smooth communication between labour and management, as well as the need for a fair and equal personnel management system, etc. We also work with the labour union to promote global personnel exchanges both domestically and abroad, and we strive to establish a work climate which allows our 65,000 employees in 131 companies to enjoy working with a highly creative and stable labour-management relationship.

● Initiatives by Maruti Suzuki India Limited

For the development of the company through labour-management cooperation, Maruti Suzuki is working to establish healthy labour-management relationship based on discussions with the union. The company is making efforts in continuously strengthening mutual labour-management communication, such as by periodically holding meetings between the union and the president, plant managers, human resource managers, and other managers. Also, the company organises various events jointly with unions such as arrangement of plant tour for family members, sports meet, family day and many other events where all employees take part.

There are independent unions in each plant as per statutory requirements. All major policy changes affecting workers are discussed with union representatives. Such changes are communicated to all the workers directly and through union representatives.

	Frequency
Managing Director Communication with Department Heads	Quarterly
Managing Director Communication with Union	Monthly
Senior Management (Production and Human Resources) Communication with Associates, Supervisors and Workers	Monthly
Human Resources Managers and Plant Managers Communication with Union	Weekly



Labour-management meeting



Plant tour for family members



Family day



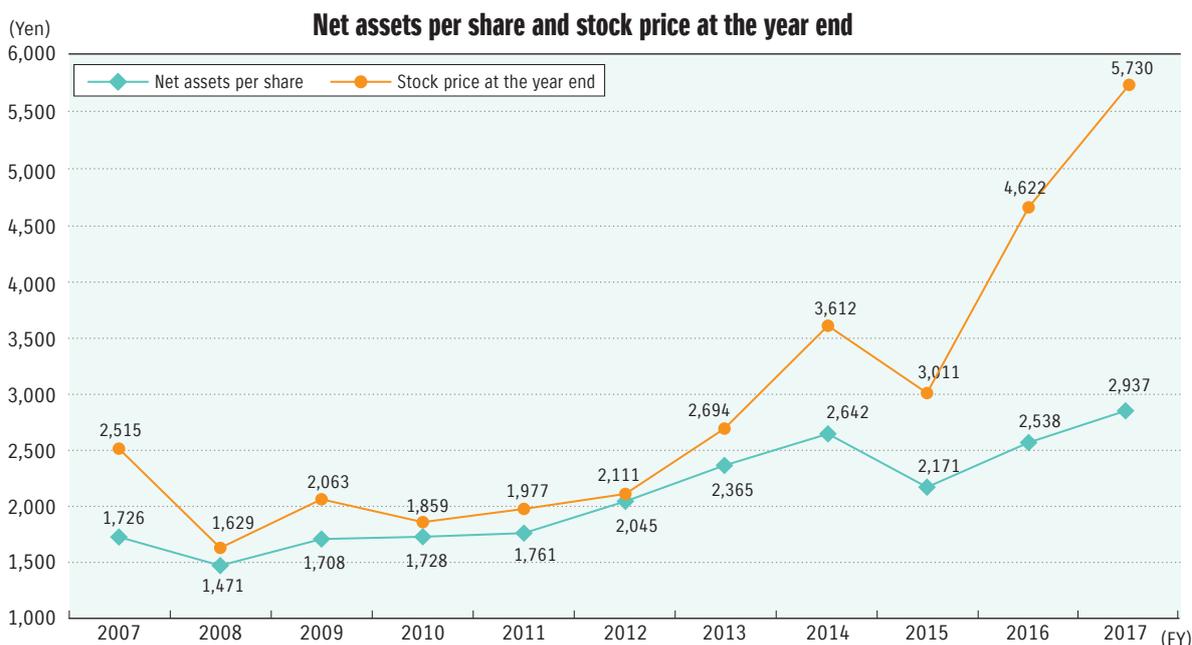
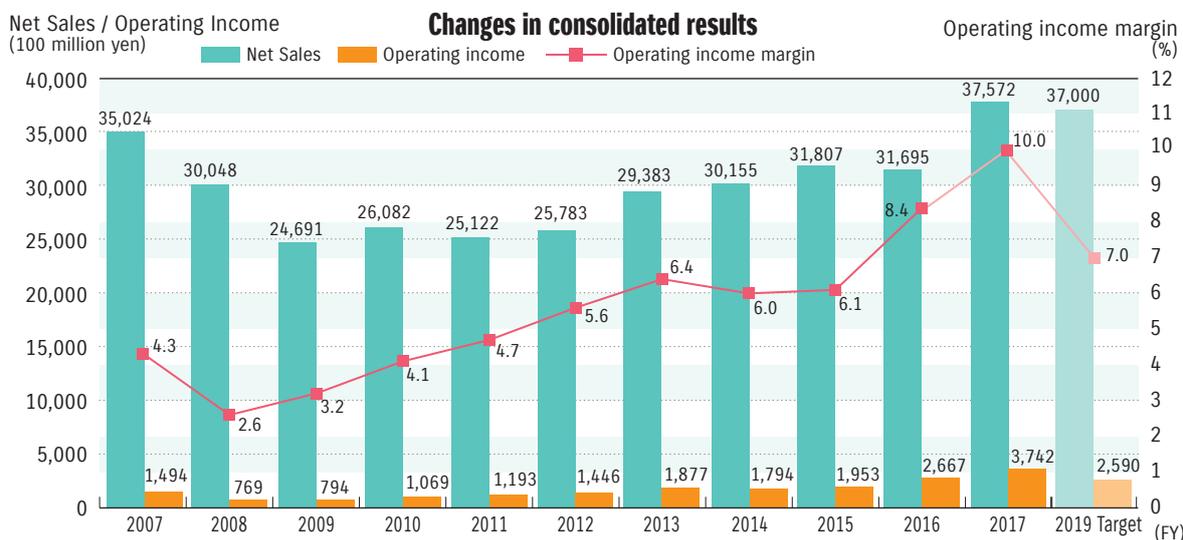
With Our Shareholders and Investors

Improving corporate value

The Suzuki Group established the Mid-Term Management Plan SUZUKI NEXT 100, a five-year plan from 2015, and had been making efforts toward its accomplishment. In FY2017, the third year of the plan, we were able to accomplish the net sales target of ¥3,700 billion and operating income margin target of 7% ahead of schedule.

On the other hand, the management environment surrounding the automobile industry is undergoing a period of great transformation, and it is necessary for Suzuki to accelerate R&D for environment and safety, as well as the investments for growth centred in India by standing in long-term outlook.

We will continuously make efforts in providing value-packed products and services, and consistently promote initiatives toward improving corporate value by balancing between investments for growth and strengthening of management base.



TOPICS

TSE Corporate Value Improvement Award of Excellence for Suzuki

The Company was selected for an Excellence Award in the 6th Corporate Value Improvement Award presented by the Tokyo Stock Exchange (TSE).

The Corporate Value Improvement Award is an initiative to reward listed companies who attain improved corporate value through management practices that demonstrate a keen awareness of the viewpoint of investors, including the capital cost. As a recipient of an Excellence Award, the Company was recognised as engaging in management practices toward improving corporate value at a high level, making use of management indexes such as ROE with the aim of creating corporate value exceeding the capital cost.



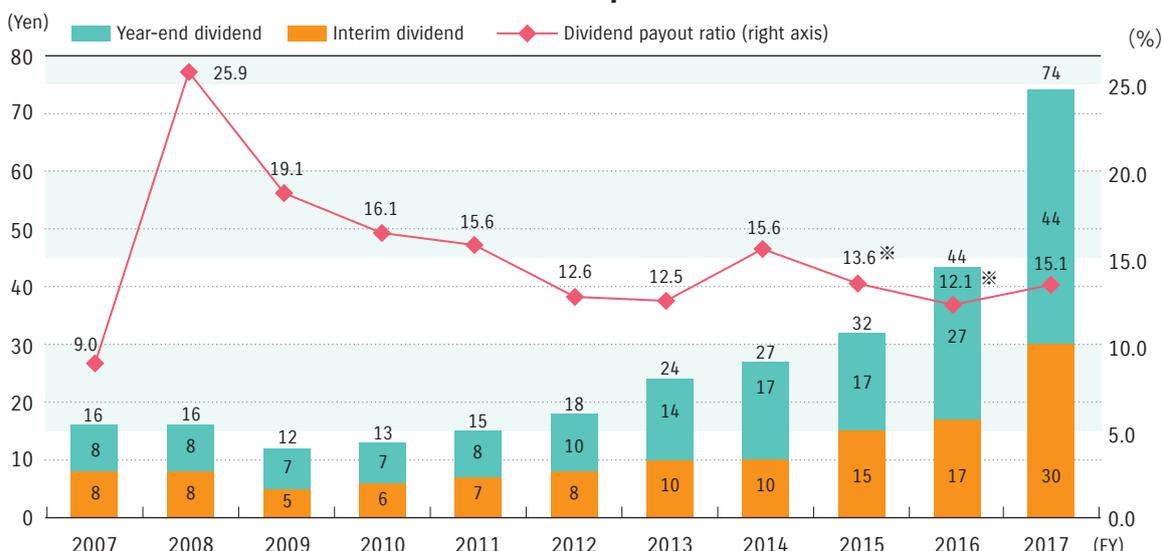
For our shareholders and investors

Under the Mid-Term Management Plan SUZUKI NEXT 100 (from FY2015 to FY2019), the company prioritises investment for growth, and set the dividend payout ratio target to 15% or more.

The company was able to achieve the FY2019 net sales target of ¥3,700 billion and operating income margin target of 7% in this fiscal year, which is ahead of schedule. On the other hand, improvement of shareholders' equity ratio is becoming an urgent issue.

Taking the above into consideration, the Company applied the dividend payout ratio target of 15% to the annual dividends, which became ¥74.00 per share, up by ¥30.00 per share from the previous fiscal year, and to the year-end dividends, which became ¥44.00 per share. The annual dividends of ¥74.00 per share is the eighth consecutive increase in annual dividends.

Cash dividends per share



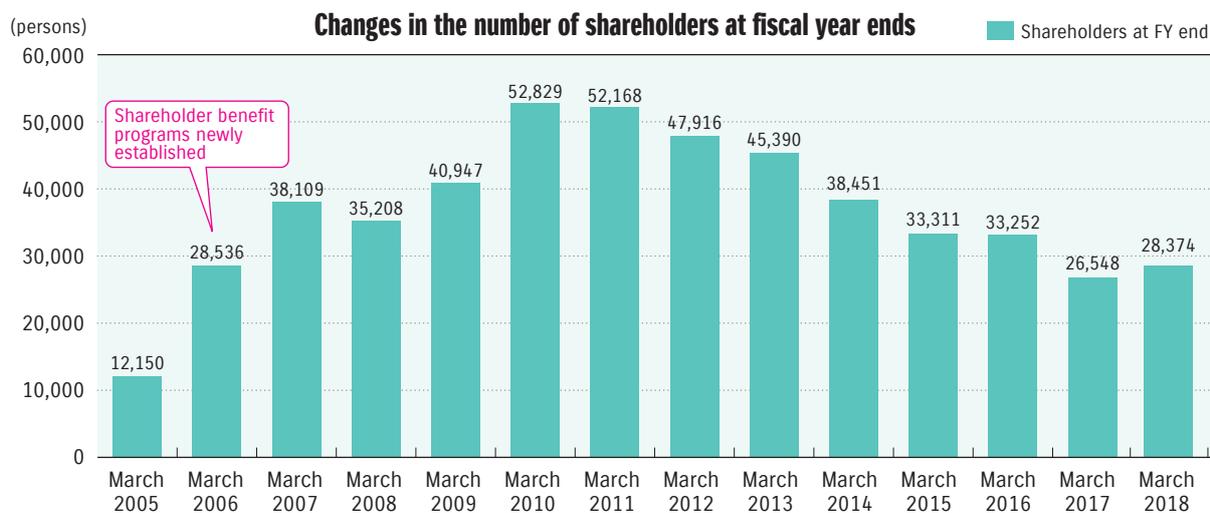
*The dividend payout ratio in FY2015 and FY2016 keeps more than 15%, based on net income after excluding gain on sales of investment securities.

Shareholder benefit program

As a token of appreciation for the shareholders' continuous support for Suzuki and in hope of further patronage of Suzuki's products, we offer a shareholder benefit program.

This program was established in December 2005 in commemoration of winning two awards: "RJC Car of The Year" and "2005-2006 Japanese Car of The Year" ("Most Fun" Prize) for the Suzuki's world strategic model "SWIFT" in hope of further patronage of Suzuki's shareholders.

The number of shareholders has been changing as shown below.



Eligible shareholders

Shareholders who hold a minimum unit of shares (100 shares) as of 31 March every year

Gift content

The gift consists of a set of acacia honey, which is a specialty product of Hungary where our European production base MAGYAR SUZUKI CORPORATION is located, and a pack of German-made rock salt that contains lots of well-balanced natural mineral. Both of them are imported and sold by the Suzuki Group.



Shareholder benefit program
(a gift set of Hungarian Acacia honey and rock salt)

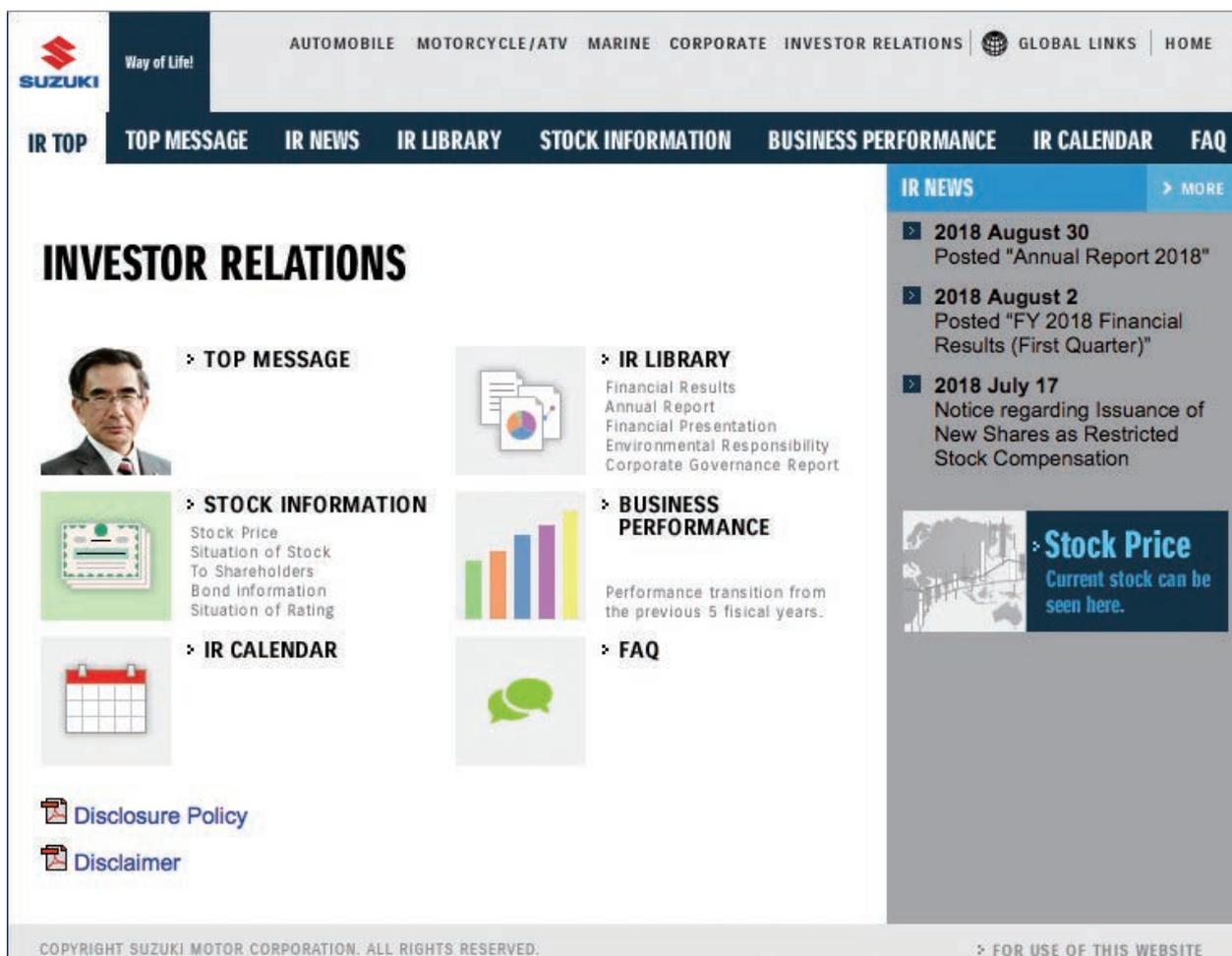
This product is also available by mail from our related company Suzuki Business Co., Ltd.

Investor Relations*

Suzuki Group has been trying to be a company reliable for our stakeholders including shareholders, customers, business partners, local societies, employees, etc. that further contributes to international society and continues development through fair and efficient corporate activities. We will disclose the information defined by applicable laws and regulations immediately, correctly and fairly so that we can be more reliable for stakeholders and societies, also try to actively release the information considered to be effective in having us understood better and further improve transparency of the corporate.

IR materials on homepage

In particular, we provide investor relations information such as briefings, corporate information and data, which are required in making investment decisions, through the Global Suzuki homepage. (<http://www.globalsuzuki.com/ir/index.html>) Within the same website, we disclose the Suzuki Disclosure Policy which indicates Suzuki’s basic policy on disclosure, internal system for timely disclosure and policy for constructive dialogue with shareholders. (<http://www.globalsuzuki.com/ir/home/pdf/disclosurePolicy.pdf>) In FY2017, ESG Information was fulfilled and index was added to enhance retrieval of such information.



*IR (Investor Relations) means activities of a company to offer the company information necessary for investment for shareholders and investors in a timely, fair and continuous manner.

Open periodical seminar for analysts and institutional investors

The settlement briefing for analysts is held every quarter of the year. Voice file and the actual major Q&A at the briefing are uploaded on our website for the convenience of shareholders and investors (voice files are uploaded only on Japanese website in Japanese language).

In addition, investors' conference and other presentation meetings, domestic/international IR meetings, new model announcement shows (to invite analysts), and plant tour events for analysts are held as well.

Set-up of department for IR

For IR-related sections, we have Corporate Management/IR Dept. under Corporate Planning Office as an IR contact in the headquarters, Tokyo IR Group as an IR contact in Tokyo, and Accounting Group of Finance under Finance Department for materials to be disclosed, such as brief note on the settlement of accounts.

IR for foreign investors

The following IR activities are conducted for foreign investors.

- Providing IR information for foreign investors on the website

The equivalent information to that on the Japanese IR page for domestic investors is disclosed in English (<http://www.globalsuzuki.com/ir/index.html>), such as the brief note on the settlement of accounts, presentation documents for explanatory meeting for investors, proxy statement, resolution notice of shareholders' meeting, timely disclosure by the Tokyo Stock Exchange, and IR news.

- Attending domestic IR conferences for foreign investors

- Providing English data on brief note on the settlement of accounts to TDnet (Timely Disclosure Network) Database Service of the Tokyo Stock Exchange

IR event for individuals

The Company periodically holds IR presentations for individual investors by officers or IR representative, along with the securities company.

Since the 142nd annual meeting of shareholders held in June 2008, we have been inviting shareholders to the Suzuki Plaza, after the meeting, for better understanding of Suzuki. The Suzuki Plaza is a facility, which has been open to the public since April 2009, for showing the history of Suzuki, introducing its worldwide business activities, and comprehensively explaining the automobile production process under the theme of Suzuki's way of manufacturing.



Suzuki Plaza



Visit to the Suzuki Plaza



With Local Communities

Cleanup activities

Participation in and cooperation with the Lake Hamana Environmental Network

As part of environment education for employees and their family, since establishing the Lake Hamana Environmental Network in 2005, Suzuki is actively participating in and cooperating with the network.

The Lake Hamana Environmental Network receives entrustment from the Environmental Protection Bureau of Shizuoka Prefecture, and conducts constant and aggressive activities including an education program in relation to environmental conservation of Lake Hamana, reuse project of eelgrass and sea lettuce, and transmission of local environment information. As of March 2017, 72 groups and bodies such as local civic groups, schools, NPO corporations, and various trade associations and companies are registered in this Network, which is the "place for gathering" for environmental conservation of Lake Hamana.

In FY2017, Suzuki's employees and their family members (98 persons in total) participated in activities such as "Lake Hamana Environmental College" which is a kind of environmental learning for a wide range of persons from children to adults and "Vegetables Making Experience" using natural eelgrass compost.

Through lectures and experiential learning such as observation, cleaning of waterside and farming, Suzuki will continue to encourage people to recognise the bountiful nature of the brackish water lake, Lake Hamana by participating in and cooperating with environment education and preservation activities.

●Lake Hamana Environmental College 2017 Bentenjima (5 August 2017)

The following activity was held at the Ikari Shoal.

- Observation of creatures and eelgrass in shallow water



●Bamboo Friendly Experience in Inoya (20 August 2017)

The following activities were held at a bamboo forest of Shosen Temple in Inoya, Kita-ku, Hamamatsu.

- Bamboo lecture
- Bamboo craft experience
- Bamboo forest trimming operation



● **Growing vegetables raised with compost made from eelgrass** (25 September 2017)

Field-making and seed-planting of vegetables at NPO Murachanet's field in Murakushi-cho



● **Growing vegetables raised with compost made from eelgrass** (23 December 2017)

Harvesting of radishes at NPO Murachanet's field in Murakushi-cho



● **Lake Hamana Activity in Kosai** (21 October 2017)

Following activities were held at the Ochibanosato water park

- Observation of forest and river creatures
- Cooking using fallen trees
- Water quality check of Ima River



Supporting activities to the local society

The Suzuki Group made the following supports to the local society in FY2017.

Japan	Suzuki	Aid for flood relief in Northern Kyushu region	Donated a total of two million yen through the Japanese Red Cross Society as a support to the affected Fukuoka and Oita prefectures
		Support for earthquake measures by the local governments	Donated a total of 40 million yen to the local governments (Cities of Iwata, Makinohara, Kakegawa, and Fukuroi in Shizuoka) to their earthquake measures (accumulated total of 810 million yen)
India	Maruti Suzuki	Maintenance of water supply Public sanitation	Established waterers at 10 locations, water line for over 1,000m, toilets for 1,200 households, sewerage for over 16km, etc. as a self-sustainable project
		Maintenance of infrastructure at governmental schools	Established male/female separated toilets, set up new classrooms and water tanks, provided scholarships, etc.
		Support for local region	Established community halls, fixed crematorium, constructed paved roads for over 10km, established solar-powered road lights at 250 locations, etc.
Pakistan	Pak Suzuki	Establishment of library	Established a school library by donating books, racks, chairs and tables
		Installation of road signs	Installed 43 different traffic safety sign boards including speed limit, wearing helmet, seat belt, etc. at different locations of Multan City where the company's regional office is located



Support for local region by Maruti Suzuki

Educational supports

Introduction of Suzuki's Monozukuri (production) to local students

For the purposes of cultivation of human resources and activation of researches, we give "Suzuki Endowment Lectures" at a local university by sending lecturers from Suzuki. Also, we hold "Suzuki Lectures" to inform students on what are happening in the industrial world.

● Suzuki Endowment Lectures

Aimed to nurture researchers and contribute to academic promotion and society, Suzuki has been giving endowment lectures on efforts for various researches of element technologies of automobiles to the Shizuoka University (Faculty of Engineering).

Under the lecture titled "Advanced vehicle energy engineering", the Company is making efforts in research aimed to realise advanced vehicle with high environmental performance.

The study is conducted at the laboratory by integrating production, experiment, and analysis.

At the lecture of automotive engineering for students in the third year of mechanical departments, we are offering unique education which only a company can present; for example, we introduce functions, materials, manufacturing methods, and latest technologies of automobile parts while looking at actual parts.

- Lecture course : "Advanced vehicle energy engineering" presented by Suzuki
- Study theme : ①Study of improving performance of lean NOx catalyser
②Study on temperture estimation of magnet used in motor
- Lecturer : Two employees are sent from Suzuki as specifically-appointed lecturers
- Term : 18 years from April 2003 to end of March 2021

● Suzuki Lectures

We hold lectures that introduce current industrial status and activities for problems at two universities; Shizuoka Sangyo University (Iwata Campus) and Tokoha University (Hamamatsu campus).

- FY2017 theme : Suzuki's initiatives in realising Team Suzuki and Strengthening of Manufacturing for management based toward the next 100 years
- Lecturer : Employees from each department, depending upon the theme
- Term : One lecture – 90~100 minutes, 14~15 times per year



Student Formula Japan

“The 15th Student Formula Japan” sponsored by Society of Automotive Engineers of Japan was held at Shizuoka Prefecture Ogasayama Nature and Sports Park (ECOPA) from 5 to 9 September 2017.

This competition is held every year to develop human resources that may contribute to promotion of automotive technologies and industries through cooperation of government, industrial, academic and private sectors, and teams of students compete with each other for their total abilities of manufacturing using vehicles that they design and manufacture.

As a member of the Society, Suzuki cooperates in operation of this competition and supports participating teams. At the tournament held in 2017, 98 teams including 74 domestic and 24 overseas teams participated, and Kyoto Institute of Technology that we supported won the overall first prize in the petrol engine car class (ICV) for the second consecutive year.



Kids Engineer

“Kids Engineer” sponsored by Society of Automotive Engineers of Japan was held on 4 and 5 August 2017.

Suzuki provided the activity to learn the engine by actually disassembling and assembling the engine of the scooter Choi Nori for kids from 1st to 6th grades to get to know the fun of manufacturing.



“Monozukuri” Workshop

We provide “Monozukuri Workshop on Transportation Devices” for universities in Japan and other countries and local corporate through Suzuki Plaza and plant tour. Workshops were held in 2017 as listed on the right.



7/13 Nagoya University Summer Program (NUSIP)



6/6 Core Human Resource Development Workshop (Suzuki Plaza tour)

Date	University, workshop name	No. of participants
7 April	Tokyo City University	150
19 April	Company visit by Japan Science and Technology Agency (JST) Sakura Science High School Program	100
26 May	JENESYS2016 (Japan-East Asia Network of Exchange for Students and Youths), a program by Japan’s Ministry of Foreign Affairs for promoting understanding of Japan	8
31 May	Hamamatsu Agency for Innovation Core Human Resource Development Workshop	30
6 June		
13 July	Nagoya University Summer Program (NUSIP)	45
26 July	Hamamatsu Agency for Innovation Core Human Resource Development Workshop	30
29-30 August	National Graduate Institute for Policy Studies	17
7 September	University of Ontario Institute of Technology, Canada	9
21 September	Waseda University	56
28-29 September	Shizuoka University Asia Bridge Program company experience	9
29 September	Shizuoka University Career Design Training	45
	Shizuoka University Faculty of Engineering plant tour	45
21 November	Shizuoka University and Kasetsart University (Thailand)	25
29 November	Hamamatsu Chubu Gakuen company experience	6
16 and 19 January	Shizuoka University Asia Bridge Program special workshop	29
26 January	Company visit by Japan Science and Technology Agency (JST) Sakura Science	10
16 February	Shizuoka University of Arts and Culture Global Career Design Workshop	17
27 March	Shizuoka University Dream-Finding Support Project for Science-Major Female Students in Shizuoka	10
	Total	641

Track and field training program

Aiming to train athletes who can compete in international competitions such as the Olympics and the World Championships, the Suzuki Hamamatsu Athlete Club has been producing Japanese national athletes for the past four consecutive Olympics from 2004 (Athens) to 2016 (Rio de Janeiro).

The top-level athletes including the Olympians such as Akihiko Nakamura (for Decathlon in Rio de Janeiro) and Ryohei Arai (for Javelin Throw in Rio de Janeiro) who are active inside and outside of Japan cooperate in track and field training program and lectures held in various regions. Based on their own experience, they contribute to the popularisation and development of the track and field in Japan, as well as enhancement of children's physical strength.

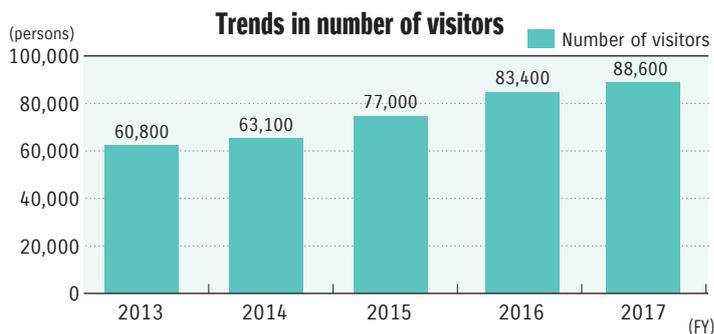
The Suzuki Hamamatsu Athlete Club will continue the activities to awaken children's interests in track and field, as well as emotions and dreams gained through sports.



Suzuki Plaza (<https://www.suzuki-rekishikan.jp/>)

Since Suzuki started its business in 1909 and was organised as a corporate in 1920 as a loom manufacturer, we have been devoted ourselves to customer-oriented “Monozukuri” based on the word “valuable products for customers”. Our enthusiasm for “Monozukuri” does not change even today that we manufacture and sell products all over the world.

The Suzuki Plaza is an exhibition facility opened in April 2009 to introduce Suzuki's history and manufacturing spirit to the public. Visitors can see a lot of our products since our foundation including looms, motorcycles, and automobiles that had been developed with the times, and the current automobile manufacturing process from development to production. Approximately 600,000 persons have visited since it opened in 2009.



Suzuki Plaza

Introduction to Suzuki Plaza

Suzuki's history floor

You can see Suzuki's history which started with looms in 1909 and vehicles in old times such as the motorcycle launched in 1952 “Power Free”, the first mass-production minicar in Japan launched in 1955 “Suzulight”, the first Jimny (LJ10) launched in 1970, and the first Alto launched with the price of 470,000 yen in 1979, by elaborate presentation.



Loom from the time of foundation



Power Free



Suzulight

Suzuki's Monozukuri floor

Based on the current manufacture of automobiles as the theme, the process from planning and development to production and sales of a new model is displayed in order.

You can see how Suzuki's automobiles are manufactured at the plant in the powerful 3D theater “Factory Adventure”. In addition, there is a full-size assembly line and you can experience the simulated manufacturing site of automobiles.

There are various tricks including robots utilised at the plant, movie “World Adventure” that introduces manufacturing by Suzuki in foreign countries, sections that introduce the local Enshu area, etc., and not only car lovers but children who just start to get interested in automobiles can enjoy this facility.



Design room



Assembly line

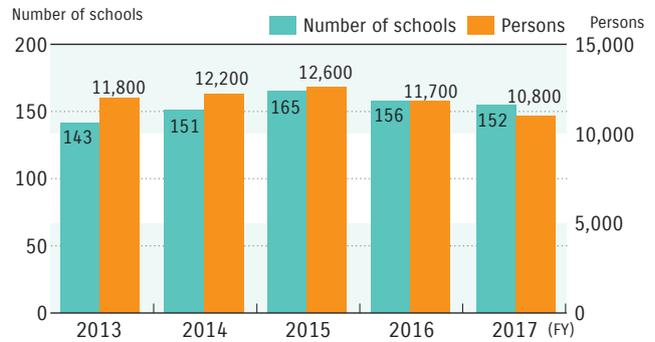


Enshu Corner

Field study

The Suzuki Plaza is utilised by a number of local elementary schools as a good place for field study on the automobile industry. By experiencing the "plant tour" where they can see Suzuki's manufacturing site and by also visiting the Suzuki Plaza that introduces the development phase before manufacturing automobiles, they can learn the manufacturing process of automobiles in details.

Trends in field study



Field study

Manufacturing event

We hold events for children as an opportunity to enhance our relationship with the local community and to have them interested in "manufacturing". Those events are related to the history and manufacturing spirit of Suzuki, allowing children to enjoy learning through experiencing in a different way from textbook-oriented study.



Manufacturing event

The Suzuki Plaza will continue to hold such events to stimulate children's interest in "manufacturing". We hope that we can help children deepen their knowledge of the automobile industry by accepting field trips of many elementary schools. And, we will continue to do our best to become the institution that makes local people happy.



Efforts by Domestic Plants and Technical Centers

Efforts by Kosai Plant

● Elementary school children's plant tour

We invited a total of 8,900 fifth-grade students from 122 elementary schools in Shizuoka Prefecture to the Kosai Plant tour as an out-of-classroom social lesson in FY2017.

In this plant tour, we introduced the conveyor systems and environment-friendly production of cars by showing the video about "how Suzuki automobiles are manufactured" and allowing children to see the assembly plant and wind-driven power generating facility.



● Plant autumn festival

We had an autumn festival on 9 September 2017 for promoting friendship among employees, their families, and local residents. It became a great success with about 3,700 people visiting the plant.

Local residents also showed performance such as "Te-Odori (posture dancing)" by the local community association and a concert by a music club of a junior high school.

In addition, various snack stands, character show, Mochinage (an event of scattering rice cakes for people who come to a festival) from the stage, etc. made the festival exciting.



● Exchange meeting with local community association

Believing that we could enhance mutual understanding with local residents by exchanging information, we hold the exchange meeting with the local community association (Kosai Plant tour) once a year. At this exchange meeting, we introduce the overview of the Kosai Plant. Also, in addition to the automobile assembly lines, incineration site is shown to visitors.



● 5S activities on roads around the Kosai Plant

As part of environmental conservation, we performed cleanup activities on roads around the plant three times in FY2017 together with affiliated companies located in the plant site (total of 150 persons). Also, employees and suppliers are strictly prohibited from littering and encouraged to raise environmental awareness.



● Traffic safety guidance around the Kosai Plant

We conduct traffic safety guidance at crossings on employees' commuter roads and around the plant, aiming to buckle-up seatbelts and improve traffic manners and prevent traffic accidents mainly at intersections.

In FY2017, 600 employees in total participated in this activity on streets and cooperated to building of safe and comfortable town.



● Participation in Lake Hamana Cleanup Campaign

We participated in Lake Hamana Cleanup Campaign led by Kosai City and cleaned the Shirasuka coast.

Approximately 91 employees participated in this cleaning through the Kosai branch of labour union in FY2017.



Efforts by Iwata Plant

● Voluntary cleanup around the plant

For the purpose of maintaining the clean environment in surrounding areas of the plant, we perform cleanup called "Cleaning Campaign" by picking up trash around the plant with staff from cooperative companies in the plant once a month.

In addition, it is further promoting environmental preservation around the plant by providing environmental education to employees and requesting vendors and suppliers for cooperation to our environmental preservation activities.



● Plant tour

We accept students from the local schools, as part of the outdoor studies program, and provide them with a plant tour. In FY2017, 378 students from 19 schools joined the plant tours. Through touring manufacturing sites of welding and assembly processes, as well as presentation of plant overview, it is utilised as practical place to study the job site, improvements in safety and manufacturing point of view, flow of manufacturing, etc.



● Deepening exchanges with local residents

Aiming to "develop with the community", every year, the plant is holding exchanges of opinions for having mutual communication with the local community concerning Suzuki's environmental initiatives, etc.

The plant invites board members of local residents' association and other interested persons for the plant tour, provide them with information on our environmental initiatives and freely exchange opinions.

Also, we explain the implementation progress of the environmental measures at Iwata Plant to the local residents' association once per three months to further deepen mutual understanding.



● Traffic manner check & guidance

Traffic safety guidance activities are carried out periodically around the plant by the plant's traffic safety group members to enhance awareness on traffic safety and compliance to traffic rules, and improve traffic manners of employees.



● Plant autumn festival

We had an autumn festival on 28 October 2017 for promoting friendship among employees, their families, and local residents. We had about 1,500 visitors, and they greatly enjoyed operation of festival float, performance of kid's kagura (Shinto music and dance), parody by comedian, events planned by employees (Tug-of-war, Goldfish scooping), snack stands, Mochinage (an event of scattering rice cakes for people who come to a festival), etc. enhanced the excitement.



● Participation in groundwater cultivation business

We participate in the annually-held groundwater cultivation business cosponsored by the Council for Groundwater Usage in Chuen Area and the Iwata City Environment Preservations Section, and work for forest conservation activities together with other companies by planting and thinning out trees.



Efforts by Sagara Plant

● Voluntary cleanup around the plant

We perform clean-up around the plant together with staff from cooperative companies three times a year for the purpose of maintaining local environment. 113 employees participated in this activity in FY2017.

In addition, we further promote environmental preservation by providing environmental education to employees and requesting vendors and suppliers for cooperation to our environmental activities.



● Deepening exchange with local residents

An annual information exchange meeting is held in February every year to provide information on Suzuki's business activities and environmental efforts to local residents and listen to their opinions.

In FY2017, the meeting was held in February 2018 with 16 representatives of local residents and person in charge of Makinohara area attending.



● Plant autumn festival

We had an autumn festival on 28 October 2017, for promoting friendship among employees, their families and local residents. We had about 3,700 visitors and they enjoyed the concert by local junior high school students, minitruck market by the local society of commerce and industry, snack stands, character show, bingo games for children, etc.



● Saving industrial water

Water source of industrial water used at Sagara Plant is Oi River.

We are working on saving industrial water, so not to consume excess water from precious water source of Oi River. Through water-saving activities from April 2017 to March 2018, we were able to save 105,000m³/year of industrial water.



● Plant tour

We accept students from the local schools, as part of the outdoor studies program, and provide them with a plant tour.

In FY2017, 4,878 students from 78 schools joined the plant tours. Through touring manufacturing sites of pressing, welding and assembly processes, as well as presentation of plant overview, it is utilised as practical place to study the job site, improvements in safety and manufacturing point of view, flow of manufacturing, etc.



● Traffic safety

Through traffic safety education at driving schools and traffic safety guidance on street, we are instructing traffic laws and manners as employees of automobile manufacturer that should become role models for the local residents.



Efforts by Takatsuka Plant

● Deepening exchange with local residents

On 5 July 2017 we invited board members of the local residents' association to our social gathering and plant tour for exchange of opinions and explanation of Suzuki's business activities and efforts for environmental preservation, as well as promotion of mutual communication.



● Voluntary cleanup around the plant

Plant employees voluntarily conducted cleanup around the plant ("Manner Improvement Activities at Takatsuka Plant") twice in FY2017.

This activity was a good opportunity to deepen exchanges and increase communication with local residents.



● Noise monitoring activity on the west of the plant

We conducted monitoring activities (patrol early in the morning and at night) on the west side of the plant to check noises from the plant four times in FY2017.

In a time zone from 6:00 to 7:00: actual measured value was 46.1-58.3dB as to the noise regulation value of 65dB or lower

In a time zone from 22:00 to 23:00: actual measured value was 41.0-58.9dB as to the noise regulation value of 60dB or lower

In addition to measurement of noise with the instrument, audible check is also conducted. Both have confirmed that there is no problem. Through that activity, we ensure protection of local residents' living environment against noise.



● Traffic safety guidance on streets

The managerial staff performs traffic safety guidance on public streets around the plant once a month. They alert employees during commuting and leaving work time to improve their driving manners and prevent traffic accidents.



Efforts by Toyokawa Plant

● Cooperation to environmental activities on “Cleanup Days in Toyokawa City”

On cleanup days in Toyokawa City in May and September, the plant employees cooperated for environmental cleanup activities.

In FY2017, approximately 30 employees participated in each of the cleanup events by picking up trash around the plant.



● Community information exchange meeting

In June 2017, we invited representatives of neighbourhood associations to our plant for frank exchange of views with them.

We explained our efforts for environmental improvement, showed them our facilities, and exchanged opinions about our activities.



● Traffic safety guidance activities

Traffic safety guidance activities are performed on surrounding crossings by managerial staff regularly aimed to improve employee's driving manner and prevent accident.

● Job experience for local schools

We accept outdoor study of local schools as requested and provide them with job experience. They utilise the experience in improving themselves through nurturing ability and responsibility by gaining views in career and labour, as well as knowledge and techniques.

● Plant autumn festival

Festival is held every year in the plant for promoting friendship among employees, their families, and local residents, as part of Suzuki's social responsibilities.

For 2017, the festival was held on 30 September with approximately 2,215 participants. They enjoyed the festival, having the performance by the marching band of a local high school and the local Japanese drum club, and the show by characters popular with children.

They also enjoyed snack stands, lottery event and Mochinage (an event of scattering rice cakes for people who come to a festival) by our employees.



Efforts by Osuka Plant

● Voluntary cleanup outside the plant

We conduct cleaning of roads, rivers, etc. outside the plant twice a year. Together with the residents of local community, we will continuously make efforts in preservation of the environment for FY2018.



● Cleanup activities after local shrine festival

Every year in April, after the Mikumano Shrine Grand Festival, we perform cleanup activity around the shrine.

Our volunteering employees composed mainly of newly-joined employees performed cleanup activity again in FY2018 around the shrine.

We will continue to perform cleanup activities as well-established annual events.



● Deepening exchange with local residents (gathering with local residents' association)

We hold a plant tour and social gathering by inviting members of local community association once a year.

In FY2017, we had the gathering on 25 October and members of seven neighbourhood community associations participated.

At the gathering, we exchanged information including our efforts on the environment and the report on the voluntary cleanup activity, and deepened our communication.



● Plant autumn festival

We had an autumn festival on 9 September 2017 for deepening friendship with local residents.

Approximately 1,800 persons visited the festival.

Thanks to the cooperation of local residents such as music performance by local elementary school and junior high school students (Ikiwaku Junior Brass Band Club and Ikiwaku Wind Instrument Music Band), as well as traditional festival music performance by the Folk Entertainment Club of Yokosuka High School and ocarina performance by the local group (sumireno-kai), we were able to make the festival exciting.



● Efforts for traffic safety

We conduct traffic safety guidance activities at the front gate of the plant on 10th, 20th, and 30th of every month in order to prevent traffic accidents and improve driving manners.

In addition, we participate in the traffic safety guidance on streets with local residents during the traffic safety campaign held in every season.



● Plant tour by local junior high school

As per request from the local Osuka Junior High School, we held a plant tour on 5 September 2017 for approximately 100 7th grade students.

In addition to tour of manufacturing process and exhibit of completed vehicles, we explained our activities for exchange with local residents and environmental initiatives.



Efforts by Motorcycle Technical Center (Ryuyo Proving Grounds)

● Opening Ryuyo Proving Grounds to the public for sports competitions

In FY2017, we opened the Ryuyo Proving Grounds to public sports competitions, in reply to a request by local sports groups, as follows.

- ① Sunrise Iwata in Ryuyo (triathlon competition)
- ② Shizuoka Triathlon Association (training program)
- ③ Shizuoka Prefecture Fujinokuni Cup (bicycle competition)
- ④ Iwata City Marathon Relay Race

In this way we support local sports organisations and contribute to nurturing healthy young people by opening the Ryuyo Proving Grounds to all, from adults to elementary and junior high school students.



① Sunrise Iwata in Ryuyo (triathlon competition) held in October 2017



② Shizuoka Prefecture Fujinokuni Cup (bicycle competition) held in March 2018

Efforts by Marine Technical Center

● Traffic safety guidance around the Marine Technical Center

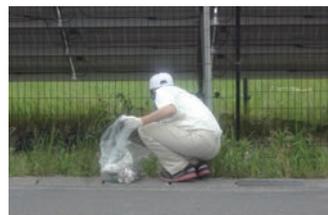
The Marine Technical Center conducts traffic safety guidance activities at the entrance of the center and intersections near the center in the morning of working days during the period of the spring/fall nation-wide traffic safety campaigns and the summer/year-end prefectural traffic safety campaign. 2017 was the ninth year to hold these events. We hope that both our employees and neighbours of the center become more aware of traffic safety through these activities.



Traffic safety guidance (fall)

● Marine Technical Center Manner Improvement Activities

For the purpose of contributing to the local as well as volunteering and conducting environmental beautification, "Marine Technical Center Manner Improvement Activities" are carried out by picking up trash around the Marine Technical Center. The activity has held in FY2017 on 31 May.



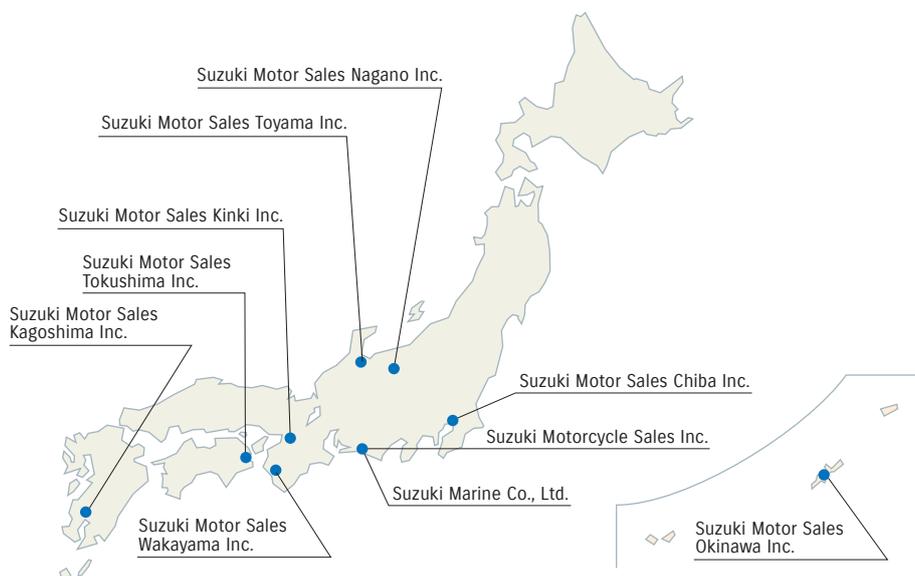


Efforts by Domestic Sales Distributors

Suzuki group companies value reliable relationship with customers and local societies, and hope to have good fellowship with them for many years in future. We promote communication activities by providing the information about products and services, and participating or cooperating in welfare supports or other events. Also, we put the focus on education for employees to assure customer satisfaction for products and services we provide.

In addition, from an environmental perspective, we determined to actively promote energy-saving activities by reducing electricity, introducing energy-saving equipment, etc. as a companywide target, and conducting activities to reduce CO₂ emissions, including the “introduction of an LED lighting system”, the “effective operation and electricity saving of air-conditioning systems” and “electricity saving at plants, offices, and outdoor light” in order to reduce global warming.

Introduction of efforts by domestic sales companies



*Website addresses shown next to each company name below are linked to websites of each company (in Japanese language only).

Suzuki Motor Sales Chiba Inc. <http://sj-chiba.jp>

●Promoting environmental awareness at repair plants

The Suzuki Arena Sanno and Suzuki Arena Chiba New Town acquired the certification from the Chiba Transport Bureau Branch Office of the Kanto District Transport Bureau as an “environmental-friendly automobile repair plant” that has actively worked on environmental problems, such as the proper disposal of used automobiles and the appropriate collection of Freon.



Suzuki Motor Sales Nagano Inc. <http://sj-nagano.jp>

●Local environmental beautification activities

The Suzuki Arena Shinshu Nagano Chuo Branch has conducted cleaning on sidewalks and weeding in planting zones along the Route 18 in front of the branch almost daily for about 30 years. This activity was acknowledged, and we received the Nagano National Highway Office Manager Award in the “Road Familiarisation Month”, which is held by the Ministry of Land, Infrastructure, Transport and Tourism.



Suzuki Motor Sales Toyama Inc. <http://sj-toyama.jp/>**●Donating fault-diagnosis device to industrial vocational school**

In order to support the development of mechanics, Suzuki's genuine fault-diagnosis devices were sent to Toyama Prefecture Technology Specialty Institute and Toyama Automotive Engineering College. Many electronic control mechanisms that are employed by automobiles are currently used as teaching materials. We enable the students to learn more practical engineering skills by introducing the latest equipment to lectures and practical training sessions.

**Suzuki Motor Sales Kinki Inc.** <http://sj-kinki.jp/>**●Lecture class using new hybrid model**

In July 2017, we participated as instructors in the “Next-generation Automobile Study Meeting” held by the Osaka Automobile Service Promotion Association to improve knowledge and techniques for the servicing of automobiles. We explained the outline, structure, and function of the system as well as key points for servicing, focussing on the “New Solio HYBRID” as a theme. After the lecture, we provided an opportunity for the students to check components, perform test driving, etc. using the actual car.

**Suzuki Motor Sales Wakayama Inc.** <http://sj-wakayama.jp/>**●Acceptance for internship of people with disabilities**

We provide an internship program as out-of-school learning or a work-experience program for students at local junior and senior high schools, and also support the employment of people with disabilities. We enable them to perform various tasks such as the washing of cars and shipping of components at the car sales company. We accepted 19 interns in FY2017.

**Suzuki Motor Sales Tokushima Inc.** <http://sj-tokushima.jp/>**●Safety driving training program**

In November 2017, we held a safety-driving training program for motorised wheelchairs and electro senior vehicles in the Koyadaira district of Mima City. We had the users experience the course. We also explained the operation to participants who are not the users, and then had them ride it along the course. They gained deeper knowledge about safe driving and the prevention of accidents.

**Suzuki Motor Sales Kagoshima Inc.** <http://sj-kagoshima.jp/>**●Training session using safety driving support car**

In February 2018, we held a training session for police officers upon request by the Kagoshima Prefectural Police to reduce the number of accidents involving elderly people, and provided the opportunity to experience a “safety driving support car” and “Senior Car”. About 100 police officers participated in this session. We tried to support traffic safety for prefectural inhabitants by allowing participants to experience the Senior Car that they do not touch so often in addition to the collision-mitigating brake and false-start prevention function of automobiles.



Suzuki Motor Sales Okinawa Inc. <http://sj-okinawa.jp/>**●Cleanup activities and green conservation activities**

We designated the third Thursday of every month as “disposal day”, and began activities to neatly arrange and clean all sales offices. Now, the scope of cleaning has been spread to cleaning and weeding on sidewalks and green zones around the sales office, and all staff participated in the activities. In particular, the Goza Sales Office is working as the greening cooperative body for green zones in the prefectural region.

**Suzuki Motorcycle Sales Inc.** <http://www2.suzuki.co.jp/motor/>**●Promotion of eco-driving of company cars**

We are promoting eco-driving of company cars that we use for work. We try to improve fuel efficiency by reducing the total vehicle weight. For example, we replenish the fuel only to the half level of the tank without filling up the tank, keep the cabin in well-arranged condition, and avoid loading unnecessary objects. We are trying to work on “Reduction of CO₂ emission by sales activities”, which was included in the Suzuki Environmental Plan 2020.

**Suzuki Marine Co., Ltd.** <http://www.suzukimarine.co.jp/>**●Participation in joint water-rescue drill**

In June 2017, a joint water-rescue drill was held, and Kosai City Fire-Defense Headquarters, Shizuoka Marina Association (West Branch), Kosai Police Department, Hamanako Sogo Kankyo Zaidan (Lake Hamana Environment Foundation), etc. were participants. Suzuki Marina Hamanako provided rescue boats and conducted the drill to rescue a person who fell into the water.

**●Cleanup activities at Lake Hamana**

In June 2017, we participated in the “Lake Hamana Clean Project” to clean the shores of Lake Hamana. This was held by local governments and NGOs around Lake Hamana, such as Hamamatsu City and Kosai City, in order to protect the rich resources of Lake Hamana. We collected a large amount of trash, such as plastic bottles that had washed ashore.





Efforts by Overseas Group Companies

India Maruti Suzuki India Limited

Maruti Suzuki, as part of its corporate responsibility, undertakes social projects to improve quality of lives of communities around its facilities and the society at large. The company’s CSR projects focus on three broad areas, namely Community Development, Skill Development and Road Safety.

The company conducts regular impact assessment of its social projects and leads to improve design and execution of CSR projects.

In FY2017, the company spent over 2% of its average net profit for the previous three years on CSR projects, which reached a total 1,250.8 million rupees (approximately 2,033 million yen).

Community development

The company’s CSR efforts are transforming the lives of people residing in 26 villages across Gurgaon, Manesar, Rohtak, Hansalpur and Vithlapur. The company is working closely with communities, involving them in all aspects of project implementation, such as needs assessment, project design, monitoring and mid-course correction. Through the consultation with the local community, the company developed a comprehensive Village Development Plan (VDP). The company is undertaking the following initiatives in community development.

Water and sanitation

Depending on local needs and in consultation with the community, the company works on providing safe drinking and solid and liquid waste management to adopted villages around its facilities. The key water and sanitation initiatives undertaken in FY2017 include:

- 10 water ATMs were set up as self-sustaining projects
- Over 1,000m of water pipelines were laid
- 1,200 household toilets were constructed
- Over 16km of sewerage was laid



Education

In partnership with the local community and the government education department, the company supports on improving infrastructure in 46 government schools by constructing toilets, water tanks, classrooms etc. The key education related initiatives undertaken in FY2017 include:

- Provided 40 teachers in these schools for improving the learning level of students



● Common community assets

Committed to improving overall quality of life of community members, the company facilitates repair work and revamping of existing infrastructure and creation of new facilities such as community halls, roads, village streets, solar lights etc. The key common community assets undertaken in FY2017 include:

- 10km of paved street
- 250 solar street lights in villages

Skill development

The company has developed a benchmark skill development institute, Japan-India Institute for Manufacturing (JIM), as part of a joint initiative by the governments of Japan and India to train Indian youths.

The company has aligned itself with the Government of India's vision of Skill India. As a school for nurturing human resources for the industry, the company upgrades workshops at Industrial Training Institutes (ITI), enhances industry exposure for trainers and students, and imparts soft skills to make students industry-ready. As of 31 March 2018, the company is supporting 110 ITIs across 27 states. The company is undertaking the following initiatives in skill trainings.

● Japan-India Institute for Manufacturing (JIM)

The Governments of Japan and India signed an agreement to create a pool of skilled manpower for manufacturing in India. To translate the vision of this partnership, the company set up the first Japan-India Institute for Manufacturing, Maruti Suzuki JIM, in Ganpat University, Mehsana, Gujarat in FY2017.

In addition to the technical curriculum, Maruti Suzuki JIM imparts training in some of the best Japanese shop floor practices, soft skills, safety and offers training on latest tools and equipment. This institute is a model ITI with a total of 331 students in 8 trades related to automobile manufacturing, maintenance and services. The company has set up first of its kind facilities in Maruti Suzuki JIM like vehicle assembly line, safety lab, virtual welding simulators and spot welding guns.



● Upgrade of Government ITIs

The company is working towards improving the quality of training by upgrading training infrastructure, facilitating overall development of students and staff, providing industry visits to students and staff and offering industry oriented add-on courses in government ITIs.

● Skill enhancement in automobile trade

The company has set up Automobile Skill Enhancement Centers (ASEC) at 73 ITIs. Each of these centers is equipped with a model workshop on which practical training is imparted by full-time trainers provided by the company. The company has also introduced specialised courses on Auto Body Repair (ABR) and Auto Body Painting (ABP). Students are given hands-on experience and access to latest information and technology, building their capacity to undertake quality service and repair of vehicles besides providing exposure on client interaction.

Road safety

The company is focussed on using latest technologies to improve law enforcement and overall road safety. The company continues to support expansion of quality driving training infrastructure in the country, with increased focus on training of driving instructors. Some of projects that the company is undertaking are as below.

● Automated Driving Testing Centers

In FY2017, the company signed an agreement with Department of Transport, Government of Delhi for supporting the state government in reforming the process of issuing driving licenses by building and maintaining 12 Automated Driving Testing Centers.

These new automated driving centers will be equipped with multiple high resolution cameras, real-time video captures, instantaneous vector graph generation of the tests and authentication of test applicant through biometric and in-car cameras. These will make the driving license system transparent, stringent and efficient, contributing to road safety.

● Traffic Safety Management System (TSMS)

In FY2017, the company also took a step towards curbing the traffic menace in the capital city by joining hands with Delhi Police to implement an advanced Traffic Safety Management System (TSMS).

In this new system, the company will provide advanced technology to help the police identify and penalise traffic violations such as the red light and over speeding violations. These violations will be detected by the use of over 100 high technology cameras, installed on a 14km stretch.



● Institute of Driving and Traffic Research (IDTR)

IDTR is a state-of-the-art driving training facility managed by the company in partnership with state government. IDTRs set standards for driving training, promote use of technologies such as driving simulators and train driving instructors. At present there are 7 IDTRs managed by the company.



● Road safety education

The company's constant endeavour is to promote road safety through campaigns designed to suit different target groups aiming at behaviour change amongst road users. In FY2017, the company rolled out a 360 degree nationwide road safety campaign - #PehniKya? (meaning "buckled-up?" in Hindi) educating passenger vehicle users on the importance of using seat belt. A variety of platforms were used including television, print, radio, digital and on-ground activations to promote the seat belt usage.



● City specific road safety programme

Launched in partnership with Gurgaon traffic police, various events are organised to promote safe driving, reading of road signs and using reflectors, and gain appreciation amongst road users and Gurgaon police. Special pedestrian drills are also organised in partnership with Gurgaon Traffic Police at major traffic junctions. The company has provided 140 traffic marshals to promote road safety.

Awards and accolades

The company received following awards and accolades in FY2017 for its CSR contribution.

1. Best CSR Award given by Honorable Chief Minister of Haryana for the company's CSR contribution in Gurgaon district
2. Amar Ujala CSR Award given by Honorable Union Railway Minister
3. Economic Times, CSR Best Practices Award
4. Marketing PR Award for Road Safety Awareness Campaign - #PehniKya?



Pakistan **Pak Suzuki Motor Company Limited**

Pak Suzuki, acting as a responsible corporate organisation, is committed to well being of the society through its contribution in the field of education, health, promoting environmental care in particular and to improve quality of life of underprivileged people as a whole.

Education Support Program

● **Scholarship for engineering students**

Education plays a vital role in community development. Therefore Pak Suzuki started Education Support Program in 2013. Pak Suzuki awarded total 26 scholarships to the needy students of NED University of Engineering & Technology on 30 August 2017 to help them to pursue their educational and career goals.



● **Higher secondary certificate scholarship program**

To provide financial support to needy students to continue their education from high school (Grade XI) to graduation level in government colleges, Pak Suzuki started Higher School & Graduation Scholarship Program in 2014 for the student of government schools, as well as children of Pak Suzuki employees. Pak Suzuki awarded 64 scholarships among the needy students in the ceremony held on 23 April 2018. Plant visit, 5S and kaizen training sessions were also arranged for scholarship awardees.



● **Lower secondary scholarship**

Pak Suzuki started Lower Secondary Scholarship Program in 2017 to extend the support to local community. The Idea is to motivate and encourage the needy and talented students to keep continue their education. First scholarship awarding ceremony was held on 21 December 2017, and Pak Suzuki announced 50 scholarships for Grade 6 students, selected from six government schools (all students who were 1st, 2nd or 3rd position in Grade 5). Scholarship package consisted of stationery, copies, school bag, water bottle, lunch box and school uniform.



● **Functionalising library in government school Haji Natho**

Pak Suzuki has functionalised a library in Government Boys & Girls Higher Secondary School Haji Natho on 16 March 2018 by donating racks, books, chairs and tables. Basic purpose to develop a library in the school is to improve the reading and writing skills of school students of primary, secondary and higher secondary education.



● Donation of used machines

Pak Suzuki has donated 14 used machines (lathe, drill, milling, boring, spot welding, and CO₂ welding machines) and 100 used wooden tables to Pak Swiss Training Centre (PSTC) on 13 February 2018.

PSTC came into existence in 1965 in collaboration with Governments of Switzerland and Pakistan. Since then, PSTC has been actively playing a vital role in producing skilled manpower by providing education, technical skills and hand on experience to the students.



● Donation of pick-up trucks

Pak Suzuki has donated two pick-up trucks on 25 October 2017 to Karachi Vocational Training Centre (KVTC) for the intellectually disabled to enhance their transport facility for teachers as well as disabled children. KVTC is actively playing a vital role in rehabilitation of intellectually disabled persons and persons with learning difficulties due to mental retardation of age 5 and above through functional academics, vocational and technical trainings as well as therapeutic treatment. It is the first rehabilitation centre of its kind for the intellectually disabled persons in Pakistan, by enhancing their skills students can learn trade, hold jobs, earn livelihoods and live independently.



● Donation of tools & equipment

In order to develop technical skills, enhancing capabilities and to promote vocational training among juvenile prisoners, Pak Suzuki has donated motorcycle trade tools and equipment to government Technical Education & Vocational Training Authority (TEVTA) of Central Jail Bahawalpur located in Punjab at a ceremony held on 27 December 2017.

TEVTA is a leading partner in the development of Punjab by empowering youth through technical education and vocational trainings by running more than 100 institutions to enhance technical knowledge and skills through education and training services, at free of cost.



● VTI trainings

Pak Suzuki conducted training program for VTI's (Vocational Training Institutes) for motorcycle trade students in the month of April, September, October, November and December 2017 in different cities of Pakistan. The purpose was to enhance the confidence level of VTI's students regarding Suzuki and give the technical knowledge in different fields about engine, cooling system, lubricant system, power transmission, electrical & tuning procedures, etc. Total 846 students were trained during the period.



● Donation of safety instructions booklet

Pak Suzuki has donated 3,000 safety instructions booklets to National Highway & Motorway Police (NH & MP), on 26 January 2018. These booklets will be distributed among the drivers using National Highways & Motorways. This 30-page booklet in local language will provide the user an information about traffic signs, tips for safe driving, basic checking of vehicles, instructions for emergency situations, offense penalty charges, etc.



● Donation of used tables

Pak Suzuki has donated 237 used wooden tables to different government schools, health & education offices, hospital and Pak Swiss Training Centre, in order to fulfill their need. The donation activity executed in January, February and May 2017.



● Donation of vehicle

Pak Suzuki has donated a vehicle to Uqaily Family & Friends Association on 28 February 2018, for transport facility for teachers in remote areas of approximately 20km away from school. Uqaily Family & Friends Association has been established with a vision to provide education especially to girls. The association has been supporting government schools since 2010 to extend opportunities of quality education to the underprivileged segments of community. It has established a middle school in Mori Thatta equipped with computer and science lab, classrooms and staff room, and operationalised the school in August 2017.



Environment

● Plantation

Plantation activity was completed in September 2017 in Government Boys & Girls Higher Secondary School Haji Natho, for enhancing the beautification of school and make the environment cleaner and healthier. The Plantation project consisted of planting 150 trees including fruit trees such as mangos, as well as grass lawns inside and outside of school.



Community health & safety

● Donation of emergency vehicle

Pak Suzuki has donated a Suzuki Bolan van to Indus Hospital on 11 August 2017. The donated Bolan van will facilitate Indus Hospital in carrying out more blood donation campaigns and providing transport services in medical emergencies.



● Installation of traffic safety sign boards

In March 2018, Pak Suzuki has installed 43 different traffic safety sign boards including speed limit, wearing helmet, seat belt, etc., at different locations of Multan City in coordination with Area Office Multan and City Traffic Police Multan. The purpose of this initiative is to create safety awareness among the drivers, passengers and pedestrians, etc., to be careful and follow the traffic rules and regulations, and to avoid any accident or incident which could lead to death or fatal accident.



● Donation of medical equipment

Pak Suzuki has donated an electric boiler, ultrasound machine, tourniquet and surgical instruments sets to Burns Centre, Civil Hospital on 10 May 2018. Burns Centre has been playing a vital role since 2005, in providing health care services, medical treatments, surgical procedures, etc. It is consisted of 66 beds, 2 operation theatres and an emergency operation theatre, etc., facilitating not only patients from all over Pakistan but also from neighbouring countries Iran and Afghanistan. Burns Centre caters burnt patients suffering from more than 50 percent burn injuries and operate them all at free of cost. Burns Centre is also engaged in research and training of the medical professionals in the discipline of burns care and plastic surgery.



Indonesia PT. Suzuki Indomobile Motor

● Donation program for vocational schools

In order to support student education, the company conducted donation program for vocational schools. During FY2017, we have donated 18 units of automobiles, 5 units of motorcycles, 50 units of engines, transmissions, and tools, and 4 manual books for 24 schools all over Indonesia. The company also conducted training for teachers of recipient schools to increase their knowledge and skills about technology used in Suzuki's products.

The company hopes this donation program would contribute to students who will lead Indonesian automotive industry in the future.



● Student plant visit

To introduce and enrich student's knowledge of Suzuki products and production processes, the company conducted plant visit for students. In this program, the company invited students from elementary school to university in Indonesia to see and learn the manufacturing process of vehicles in the plants.

In FY2017, around 12,000 students from 155 schools visited our plant in Cikarang, Tambun, and Cakung.



● Suzuki safety movement GESIT

As our contribution to reduce traffic accidents, the company is giving traffic safety education for junior high school students named Gerakan Suzuki Peduli Keselamatan (GESIT). During FY2017 the company visited 11 junior high schools located near from our 4 business locations, and conducted traffic safety seminar and demonstration. The company is planning to continue this program in FY2018 by inviting junior high school students to our plant in Cikarang to learn about safety riding and driving, and giving students experience to see the production process of the all-new Ertiga.



● Beach clean

On 25 September 2017, the company conducted an activity to clean up the beach at Purworejo, Central Java together with 200 participants from local schools and communities. This activity focusses on education that inspires and empowers individuals and communities to clean up and conserve their environment.



Thailand Suzuki Motor (Thailand) Co., Ltd.

● Environmental protection activity

Suzuki Motor (Thailand) has positively worked on CSR activities in 2018. On 17 and 24 March 2018, as a part of environmental protection activities, the company has carried out the tree planting at Nong Pla Lhai Resevior in Pluak Daeng, Rayong Province. The activities have been jointly made by the city hall employees in Pluak Dean City, neighbouring residents and 258 employees.



Mexico Suzuki Motor De Mexico

● Support to earthquake-struck area

On 19 September 2017, Mexico suffered the consequences of an earthquake. Suzuki Motor de Mexico contributed with the delivery of food and tools to the volunteers, rescuers and the civil protection team who collaborated with the rescue work, through the dealership of Talpan, Universidad and Sofam Motos.



New Zealand

Suzuki New Zealand Ltd.

Support for fundraising activities

The company supports Leukaemia and Blood Cancer New Zealand, an organisation that raises a fund towards research and offers support to people who are suffering from Leukaemia and other blood related cancers. Suzuki New Zealand provided them with 4 vehicles for their public communication activities and the patients support.



Support for local events

XRACE is an event for parents and kids. The participants try to complete physical challenges like tug-of-war, mental challenges like the memory challenge, knowledge based challenge like the music challenge, etc. Suzuki New Zealand sees the event as a great way for young New Zealand families to be involved in a healthy outdoor activities and to support this local event, the company provided 2 vehicles.



Austria

Suzuki Austria Automobil Handels GmbH

Supports for sports activities

Suzuki Austria is sponsoring several sports activities such as “Sports and More” (football school for children) by providing the Vitara. Also Suzuki Austria is sponsoring several Paralympic athletes such as Carina Edlinger who won bronze medal in the 2018 Winter Paralympic Games in Pyeong Chang, and Günther Matziner who took part in the 2012 Summer Paralympic Games in London, by providing the Vitara and the SX4 S-CROSS.



Supports for social activities

Suzuki Australia supports “Krebshilfe Österreich” (Cancer Support Austria) for people living in countryside who suffer from cancer and also gives support to children whose parents suffer from cancer, by providing a car.



China Suzuki China

● **Tree planting activities**

As an important part of environment protection activities, a series of tree planting activities have been done by Suzuki China and Suzuki fans in the desert areas of China, such as Alashan and Inner Mongolia, in October of 2017.



● **Clean-up activities**

As an important part of environment protection activities, a series of clean-up activities have also been held by Suzuki China and Suzuki fans in Guangzhou in July of 2017 by picking up the garbage on the lakeside.



● **Riding lecture of motorcycle**

In July and August 2017, Suzuki China held driving lecture of motorcycle called SRA (SUZUKI Riding Academy) for Suzuki's user in Hangzhou and Shanghai. Suzuki China provided their customers with the lecture and training for safety driving of large displacement motorcycle on the SRA.



Supporting the development of human resources in overseas manufacturing companies

Suzuki participates in the trainee acceptance program led by the Association for Overseas Technical Cooperation and Sustainable Partnerships (AOTS) and directly accepts trainees from overseas manufacturing companies to provide practical on-the-job training in individual sections of the company. Effective training in practical techniques and skills for overseas companies that support the manufacturing sector contributes to developing industries in developing countries and promotes mutual understanding and friendship between each other's countries.

Companies accepting overseas trainees (FY2017)

Country	Company Name
India	Maruti Suzuki India Limited
	Suzuki Motor Gujarat Private Limited
	Suzuki Motorcycle India Private Limited
Pakistan	Pak Suzuki Motor Co., Ltd.
Indonesia	PT. Suzuki Indomobil Motor
Thailand	Suzuki Motor (Thailand) Co., Ltd.
Philippines	Suzuki Philippines Inc.

- Number of overseas trainees accepted in FY2017: 146 persons
- Accumulated total number of overseas trainees: 22,850 persons (from FY1983 to FY2017)



Suzuki Foundation Activities

The Suzuki Foundation

Supporting scientific and technological research through the Suzuki Foundation since 1980

Policy

Coupled with today's worsening problems with energy, global warming, etc., the need for automobiles that save energy and reduce environmental loads is growing. Accordingly, the compact car industry is at the stage of further progress by satisfying such need of the time. In such situation, we believe that the compact car industry must make more efforts to quickly respond to the public need. For that purpose, further development of the related mechanical industries and cultivation of engineers are very important. The Suzuki Foundation was established with collaboration from Ministry of Economy, Trade and Industry and other various organisations to continuously support and finance those mechanical industries related to compact cars for promoting technological development and attracting young people to this industry. (The Suzuki Foundation was established in 1980, commemorating the 60th anniversary of Suzuki's founding, with the funds deposited with affiliated companies, and made new start as a public interest incorporated foundation on 1 April 2011.)

Foundation activities

● Grants for basic and original project

The Suzuki Foundation offers grants for basic and creative projects related to environmental, information, control, material and medical technologies, which are the framework of social development. We have contributed to the basic research for development of technologies by providing grants totalling 1,337,310,000 yen to 1,003 researchers (as of 1 April 2018) at universities, junior colleges, and research institutes.

● Grants for theme-based project assignments

We also finance projects that concentrate the combined intellect of researchers in finding solutions of high priority concerns such as global environmental conservation and natural energy resource saving. Since the start of our financial aid in 2003, we have financed 25 projects including the "Cooperative Automated Driving Technique based on Mutual Understanding between Automated Driving System and Human Operator." which amount to 247,820,000 yen to date (as of 1 April 2018).

● Grants for further development of findings and for overseas training of researchers

The foundation partially provides grants to symposiums and conferences held in Japan and other countries for the purpose of further development of findings from basic or creative scientific researches. So far (as of 1 April 2018), it has provided grants totalling 158,900,000 yen for 537 symposiums and conferences.

● Grants for joint project with foreign researchers

Based on the researchers exchange agreement between Shizuoka University and Budapest University of Technology and Economics (Hungary), the two universities tied up with the Suzuki Foundation in 1999 and have been working on this project. We have funded 16 researchers who came from Budapest University of Technology and Economics.



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● Grants to overseas automotive training centre

Grants of equipment and facility started from FY2017 for automobile designing, manufacturing, and service trainings held at the International Automotive Centre of Excellence (i-ACE), which is established in the state of Gujarat in India.

● Supporting Inter Academia

For international exchange activity, Shizuoka University and eight European universities hold international conferences (Inter Academia) for the purpose of mainly announcing the results from the researches conducted by students and instructors under social programs. Suzuki Foundation also actively supports those activities.

● Total assets and number and amount of grants

- Total assets: 12,353,710,000 yen (as of 31 March 2018)
- Number of grants in FY2017: 65 (Accumulated total: 1,581 as of 1 April 2018)
- Total amount of grants in FY2017: 100,410,000 yen (Accumulated total: 1,817,010,000 yen as of 1 April 2018)

Supporting public interest "Motoo Kimura Evolutionary Studies Fund"

It is our wish to find causes of disease and pursue good health so that we may all live pleasant and plentiful lives. In admiration of the efforts of Motoo Kimura who was nominated for a Nobel Prize for his research in evolutionary studies, the Motoo Kimura Evolutionary Studies Fund was established in December 2004 with the funds from Suzuki. This fund rewards those who have made a great contribution to the genetic science research.

Suzuki Education and Culture Foundation

Since 2000, Suzuki has been conducting granting activities through the Suzuki Education and Culture Foundation for making contributions to nurturing of healthy youths in the Shizuoka prefecture. The foundation was established through funds received from the Suzuki Group as a commemorative business for the 80th anniversary of Suzuki's founding.

Foundation activities

● Scholarships to high school and university students

The foundation offers scholarships to high school students living in Shizuoka Prefecture or university students who are graduates of high schools in Shizuoka Prefecture who have strong desire to learn but are unable to concentrate on their studies due to economic reasons. In FY2017, the foundation offered scholarships totalling 22,680,000 yen to 57 high school and 15 university students.

● Grants to Shizuoka University of Art and Culture for scholarship

Partial grants are made to Suzuki Scholarship Fund for Shizuoka University of Art and Culture, which is aimed to nurture human resources who can contribute to the society and to contribute to development of the Hamamatsu community.

In FY2017, the foundation made grants of 1,500,000 yen. Through their scholarship, Suzuki is making supports to university students in the Shizuoka Prefecture who have strong desire to learn.

● Management assistance for the Mundo de Alegria School for Japanese-South Americans

As assistance for foreign school, the foundation is supporting education of foreign children by making financial assistance to Mundo de Alegria School, a Japanese-South American school approved by the Shizuoka Prefecture (located in Yuto-cho, Nishi-ku, Hamamatsu, with 288 students from kindergarten to high school, of which 251 from Brazil, and 37 from Peru).

In order to compensate for the labour force of Japan, immigration laws were relaxed in 1990, and a number of Japanese-South American workers started living mainly in Hamamatsu.

Mundo de Alegria School is a school for the children of those workers. The school was established by individual funds in 2003, and 60 local companies including Suzuki have been assisting its management.

In FY2017, the foundation made 3 million yen of financial assistance. The foundation is supporting the school's aim to "nurture human resources who can live together in the Japanese society by building up education in their mother-tongue, mastering Japanese, and learning Japanese culture and habits".

● Total number and amount of grants (accumulated total as of 31 March 2018)

- Scholarships: 348 persons (275,160,000 yen)
- Grants to Shizuoka University of Art and Culture for scholarship: 7 (10,800,000 yen)
- Grants to schools for foreigners: 6 (92,500,000 yen)



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Corporate Governance

Basic Policy on Corporate Governance

Through fair and efficient corporate activities, the Company always intends to be trusted by all our stakeholders including shareholders, customers, partner companies, local communities and employees, and to be a continuously growing company, while making a further contribution to the international community. In order to realise that intention, the Company considers that the enhancement of the corporate governance is one of the most important issues for proper corporate management and is aggressively taking various kinds of measures.

Also, in order to be trusted further by society and stakeholders, we disclose information quickly in fair and accurate manner prescribed in laws and regulations and aggressively disclose information that we concluded is beneficial to understand the Company. We will further enhance the transparency of the Company.

Corporate Governance System

With the Audit and Supervisory System as the basis, the Company is making efforts in strengthening the corporate governance system through initiatives including selection of highly independent Outside Directors, and establishment of Advisory Committee on selection of candidates for Directors and on remuneration, etc.

[Board of Directors]

The Board of Directors is composed of 8 Directors and its meetings are held once in a month and whenever necessary. The Board of Directors discusses important managerial matters besides the matters set forth in the Articles of Incorporation and the laws and regulations, and makes decisions through sufficient discussion including legal compliance and corporate ethics view points, and is strengthening oversight of business execution. In addition, the Company has elected 2 Outside Directors who maintains high degree of independence and have no possibility of causing conflict of interest between them and shareholders to further enhance supervision to management and receiving beneficial advice and indication to the management of the Company based on rich experience and professional knowledge.

Also, the Company has introduced Executive Officers system for the purpose of enabling the agile execution of operation and clarifying individual responsibilities.

In order to clarify managerial accountability for individual Directors and flexibly respond to the changing business environment, the term of each Director is set to one year.

[Executive Committee and other various meetings on management and execution of operation]

The Company holds meetings attended by Representative Directors and other Directors and Managing Officers concerned to quickly deliberate and decide important managerial issues and measures to be taken. In addition, the Company holds meetings attended by Directors, Company Auditors, Executive Officers and Executive General Managers, etc. to report and exchange information related to management. Both meetings are regarded as Executive Committee meetings and are held periodically and whenever necessary.

Also, various meetings are held periodically and whenever necessary to deliberate business plans etc. and to receive reporting on operation of the company, enabling the Company to appropriately plan, identify administrative issues and grasp the situation on execution of operation.

In such way, the Company is enhancing efficiency of decision making at the Board of Directors meetings and supervision on execution of operation.

[Advisory Committee on Personnel and Remuneration, etc.]

Aimed to enhance clarity and objectivity upon electing candidates for Directors and Auditors, as well as deciding remuneration of Directors, as an advisory committee for the Board of Directors, the Company establishes "Advisory Committee on Personnel and Remuneration, etc."

The Committee is composed of 5 persons including 3 Outside Company Directors (2 Outside Directors and 1 Outside Company Auditor).

The Committee discusses issues such as election standards and adequacy of candidates for Directors and Auditors, as well as adequacy of system and level of Director's remuneration. The Board of Directors decides based on their results.

Decision for election and remuneration of Managing Officers are also based on results of the Committee's discussion.

[Corporate Governance Committee]

For sustainable growth and enhancing the mid- and long-term corporate value in the Group, the Corporate Governance Committee has been in place to advance compliance with laws and relations and examine matters including risk management as well as promote the implementation of measures and policies thereof.

[Company Auditor's Audit]

The Audit & Supervisory Board of the Company is composed of five Company Auditors including three Outside Company Auditors.

Pursuant to the standard for the Company Auditor's Audit, set forth by the Audit & Supervisory Board, and following the policy of auditing and division of duties, each Company Auditor has audited the execution of business in the Company in an appropriate manner by attending not only Board of Directors meetings but also important meetings such as the Executive Committee, viewing circular resolutions, meeting minutes and other documents as well as receiving reports or having hearings on the state of business from Directors.

In addition, the Company has established the Secretariat of Audit & Supervisory Board as the dedicated staff organisation that is independent from the chain of command of Directors, etc. in order to reinforce a supportive system for duties of Company Auditors.

[Internal Auditing]

The Audit Department is the internal auditing organisation independent from the chain of command and directly reporting to President. It is staffed by experts in wide range of fields and audits the Company, subsidiaries and affiliated companies at home and abroad.

Audit Department shall report on a regular basis on the results of internal audits together with proposals for improving the problems to the Board of Directors meetings and Audit & Supervisory Board in order to take corrective measures at an early stage.

In addition, the Audit Department holds internal audit result briefing session at workplace and at the Company to share information on the results of internal audits with people concerned and continue instruction until completion of improvement.

[Cooperation among Company Auditors, Independent Auditor and Audit Department]

Company Auditors, Audit Department and Independent Auditor cooperate appropriately and audit concerning compliance with laws, internal control, and management efficiency from three different angles.

Company Auditors receive periodical reports from Independent Auditor such as on audit plans and results of quarter reviews, as well as on situation of conducting fiscal auditing. Company Auditors trade comments and share information as necessary to strengthen cooperation, such as by conducting observation of Independent External Auditor's audit to comprehend situation of conducting auditing, while also receiving reports on the efforts for quality management of auditing as an audit corporation.

Also, Company Auditors adjust audit plans and auditing themes with the Audit Department, attend its audit whenever necessary, and receive reports and explanation on all its audits.

The Audit Department and Company Auditors exchange information with organisation specialised in internal audit, which consists of corporate planning, legal, finance and IT system departments.

[Mutual cooperation of Supervision or Auditing by Outside Director or Outside Auditor for Internal Auditing, Auditor's Audit and Financial Audit, and relationship with departments of internal control]

The Outside Director receives the results of the Internal Auditing, Company Auditor's Audit and Financial Audit, and the results of evaluation on internal control in terms of financial report at the Board of Directors. The Outside Company Auditor also receives the same results, and as stated previously, strengthens cooperation with Independent Auditor and Audit Department.

Departments responsible for internal control report on plans and proposals, and operation on establishment of internal control to Outside Director and Outside Company Auditor at the Board of Directors as needed.

The outside Director and Outside Company Auditor periodically hold an opportunity to exchange opinions or information. The Audit Department and Company Auditors exchange information with organisation specialised in internal audit, which consists of corporate planning, legal, finance and IT system departments.

[Independence of Outside Directors and Outside Company Auditors]

As for independency when Suzuki elects the Outside Director and Outside Company Auditor, we follow "Standard for Independence of Outside Directors and Outside Company Auditors" established based on the criteria related to independency determined by Tokyo Stock Exchange. Suzuki reports all the elected Outside Directors and Outside Auditors to the Tokyo Stock Exchange as independent officers.

<The Standard for Independence of Outside Directors and Outside Company Auditors>

The Company never elects any person who falls under any of the followings as a candidate Outside Director or Outside Company Auditor in order to ensure the independence:

1. Persons concerned with the Company and its subsidiaries (“the Group”)
 - (1) With regard to Outside Directors, any person who is or was a person executing business (Note 1) of the Group at present or in the past,
 - (2) With regard to Outside Company Auditors, any person who is or was a Director, Managing Officer or employee of the Group at present or in the past, or
 - (3) A spouse or a relative within the second degree of kinship of the present Director or Managing Officer of the Group.
2. Persons concerned such as business partners or major shareholders, etc.
 - (1) Any person who is a person executing business of any of the followings:
 - ① A company of which major business partner is the Group (Note 2)
 - ② A major business partner of the Group (Note 3)
 - ③ A major shareholder having 10% or more of total voting rights of the Company
 - ④ A company for which the Group has 10% or more of total voting rights
 - (2) A person who is or was a representative partner or a partner of the Group’s Accounting Auditor at present or in the past five years
 - (3) A person who receives a large amount of remuneration from the Group other than remuneration for Director/ Company Auditor (Note 4)
 - (4) A person who receives a large amount of donation from the Group (Note 5)
 - (5) A spouse or a relative within the second degree of kinship of the person who falls under category from (1) through (4) above

(Note 1) A person executing business : A director executing business, a managing officer, an executive officer or an employee

(Note 2) A company of which major business partner is the Group : A company which belongs to the group of the business partner who receives 2% or more of its consolidated net sales in the latest business year ended of the group from the Group in any of the business year in past three years

(Note 3) A major business partner of the Group : A company which belongs to the group of the business partner who makes payment 2% or more of the Group’s consolidated net sales or provides the Group with 2% or more of loans of its consolidated total assets in the latest business year ended of the Group in any of the business year in past three years

(Note 4) A person who receives a large amount of remuneration : A consultant or legal or accounting expert who receives annual compensation 10 million yen or more (for the organisation, 2% or more of its annual total revenues) in any of the business year in past three years

(Note 5) A person who receives a large amount of donation : A person who receives annual donation 10 million yen or more (for the organisation, a person directly involved in activities which is the purpose of the donation) in any of the business year in past three years

Policy on Determining the Amounts of Remuneration

[Remuneration of Directors]

Remuneration of Directors (excluding Outside Directors) shall consist of basic remuneration for each position (fixed sum), bonus as a short term incentive linked to the Company’s performance of each fiscal year and Shares with Restriction on Transfer as a mid- and long-term incentive linked to the Company’s. Remuneration of Outside Directors shall be solely basic remuneration (at the fixed amount).

Remuneration of Directors is decided at the Board of Directors meetings based on the policy on deciding Directors’ remuneration, standard, remuneration system and the result of review on appropriateness of the remuneration level by the Advisory Committee on Personnel and Remuneration, etc.

The basic remuneration and bonus shall be within the range of remuneration limit (maximum yearly amount of 750 million yen including maximum yearly amount of 36 million yen for Outside Directors), approved at the General Meeting of Shareholders, the amount of basic remuneration for each Director shall be determined and paid in consideration of the duties and responsibilities of each Director. Bonuses will be paid based on the calculation method linked with indexes such as consolidated performance set by the Company.

The remuneration of Directors shall be decided by the Board of Directors based on the deliberation results of “Advisory Committee on Personnel and Remuneration, etc.”, of which Outside Directors/Auditors make up a majority of the membership, on the policy regarding the decision of Director’s remuneration, standards, remuneration system and adequacy of the remuneration level.

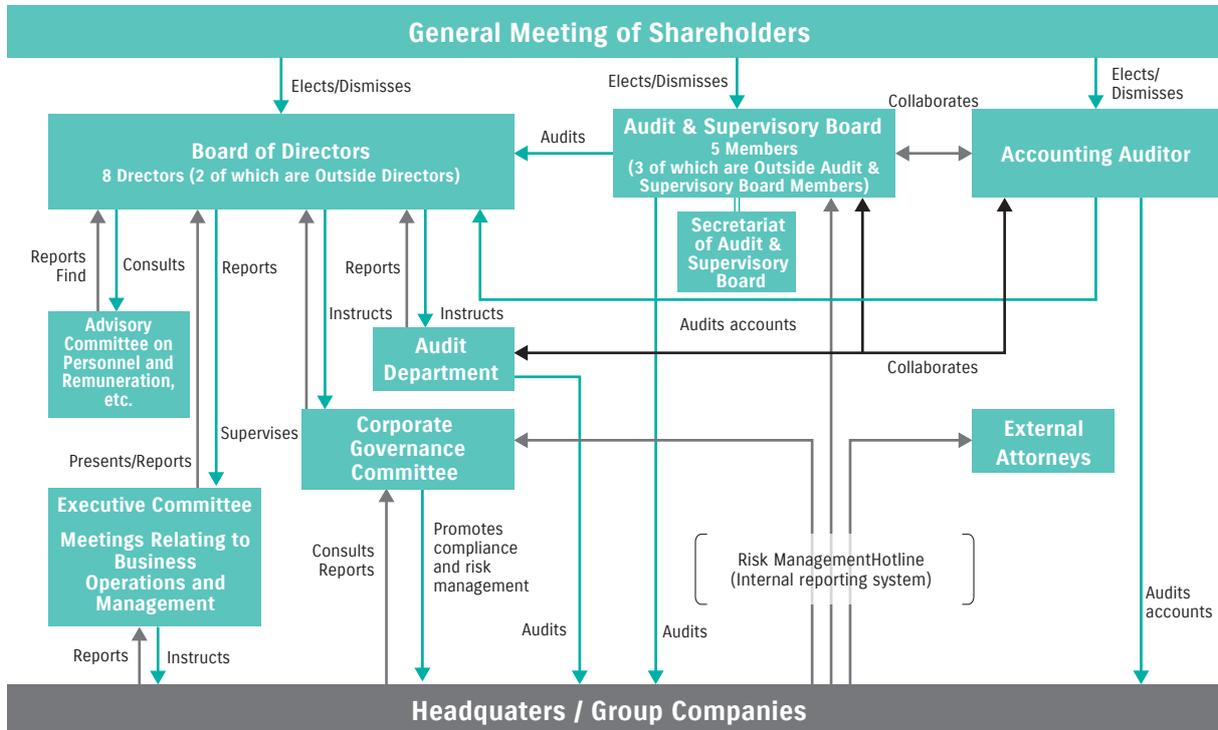
Shares with Restriction on Transfer shall be granted within the Remuneration limit (maximum amount of 300 million yen) and maximum number of shares (not more than 100,000 shares a year) approved at the General Meeting of Shareholders and should function as an incentive to realise sustainable enhancement of corporate value and has the purpose of directors to further share the value with the shareholders.

[Remuneration of Company Auditors]

Remuneration of Company Auditors shall be solely basic remuneration (at fixed amount), and the amount shall be decided and paid in the discussion among Company Auditors within the range of the amount of remuneration limit (maximum yearly amount of 120 million yen) approved at a General Meeting of Shareholders.

Corporate Governance System

(As of 31 March 2018)





Compliance System and Risk Management System

The following is the basic policies regarding the systems to ensure the appropriateness of execution of duties (internal control systems), which were resolved at the Board of Directors Meeting of the Company.

1. Systems to ensure that Directors' and employees' execution of their duties complies with laws and regulations and the Articles of Incorporation

- ① The Board of Directors shall formulate "The Suzuki Group Code of Conduct" to ensure Directors and Managing Officers and employees in the Company and its consolidated subsidiaries (hereinafter "the Suzuki Group") execute their duties in a healthy manner as well as shall oversee the state in which the Code is fully known to the Group.
- ② A corporate governance committee, chaired by the Director or Managing Officer in charge of corporate planning, shall be established under the Board of Directors. The Corporate Governance Committee shall deploy measures for advancing in thorough compliance and promote efforts to address cross-sectional challenges in coordination with the relevant sections.
- ③ Executive General Managers shall clearly define the division of work among their responsible sections and establish work regulations and manuals that include compliance with laws and regulations related to their responsible duties, approval and decision procedures, and rules for the confirmation process by other sections as well as make them fully known to people concerned.
- ④ The Personnel section shall hold seminars about compliance and individual laws/regulations for Directors, Managing Officers and employees in a continuous manner in cooperation with the Corporate Planning, Legal, Engineering and other related sections.
- ⑤ To prevent violations of laws and regulation and take corrective measures at an early stage, a whistleblowing system (The Suzuki Group Risk Management Hotline) shall be established inside and outside the Company to allow Directors, Managing Officers and employees to report on violations of laws and regulations or their possibility without receiving disadvantageous treatment for doing so.
The Corporate Planning section shall strive to make the whistleblowing system fully known and promote its use.

2. Systems relating to the storage and administration of the information in relation to Directors' execution of their duties

Meeting minutes and other information related to Directors' execution of their duties shall be retained and administered by responsible sections pursuant to laws, regulations and internal regulations as well as shall be available to Directors and Company Auditors for examination when the need arises.

3. Rules and other systems relating to management of the risk of loss

- ① Important matters regarding corporate management shall be decided after the Board of Directors meetings, the Executive Committee, circular resolutions and other systems deliberate and evaluate their risks in accordance with the standard for deliberation.
- ② Executive General Managers shall establish work regulations and manuals that include preventive measures against risks that can be presumed in their responsible duties, and counter-measures in case of their occurrence and make them fully known to people concerned.
- ③ To prepare for a large-scale disaster, action manuals and business continuity plans shall be formulated, and drills shall be carried out.

4. Systems to ensure that Directors' execution of their duties is made efficiently

- ① Important matters regarding corporate management shall be deliberated at the Executive Committee and other meetings prior to decision-making.
- ② The Board of Directors shall clarify responsibilities regarding the execution of Executive Officers' and Executive General Managers' duties and supervise their execution.
- ③ The Board of Directors shall receive reporting from the person responsible for the execution of the duties, as necessary, on how the matters, which were decided at Board of Directors' meetings, the Executive Committee and other meetings, are executed to give necessary instructions.
- ④ The Board of Directors shall formulate mid-term management plans that include consolidated subsidiaries and regularly verify the progress in the business plans of the fiscal years that Department General Managers make in order to achieve the mid-term plan.
- ⑤ The Internal Auditing section, which directly reports to President, shall audit the state of establishment and operation of internal controls, which are based on the basic policies, on a regular basis and report on the outcome to the Board of Directors.

The Board of Directors shall make Executive Officers and Executive General Managers attend Board of Directors meetings, if necessary, and ask them to explain or report on issues that were detected in activities such as internal audits and whistleblowing. Accordingly, the Board of Directors shall give instructions for correction of the issues and ask reporting on the result.

5. Systems to ensure proper business operation of the Corporate Group consisting of the Company and subsidiaries

- ① The Board of Directors shall formulate mid-term management plans that include consolidated subsidiaries, and the presidents of the subsidiaries shall make business plans in the fiscal years in order to achieve the mid-term plans.
- ② The Company shall set forth regulations for managing subsidiaries, which clarify the sections that are responsible for administering the subsidiaries, and receive reporting from subsidiaries on the situation of their business on a regular basis and on matters set forth in the regulations. Important matters related to the corporate management of subsidiaries shall be subject to prior approval from the Company.
- ③ The Corporate Governance Committee shall deploy thorough compliance and measures for risk management, which include consolidate subsidiaries, to the presidents of subsidiaries as well as give them necessary assistance in coordination with the relevant sections.
The Internal Auditing section, directly reporting to President, shall audit subsidiaries to make “the Suzuki Group Code of Conduct” fully known, and regularly audit the state of compliance, risk management and the state of establishment of a whistleblowing system as well as report the results to the Board of Directors.
The Board of Directors shall make the presidents of subsidiaries attend Board of Directors meetings, if necessary, and ask them to explain or report on issues that were detected in activities such as internal audits and whistleblowing. Accordingly, the Board of Directors shall give instructions for correction of the issues and ask reporting on the result.
- ④ The Corporate Planning section shall make the Suzuki Group Risk Management Hotline fully known to subsidiaries to allow the Directors, Managing Officers and employees of subsidiaries to report directly to the Company on violations of laws and regulations or their possibility.

6. Matters for employees to support the business of the Company Auditors when the Company Auditor seeks appointment of the employees, matters for independence of such employees from the Directors and matters for ensuring the efficiency of instructions given the employees

- ① The Company shall establish Secretariat of Audit & Supervisory Board in which staff is dedicated to executing their duties under the direction of Company Auditors.
- ② Company Auditors whom the Audit & Supervisory Board appoints can ask a change of their assistants anytime, and Directors shall not refuse the requests without right reason.
- ③ Transfers, treatments, disciplinary punishments, etc. of the staff in the Secretariat of the Audit & Supervisory Board shall be subject to approval from Company Auditors whom the Audit & Supervisory Board appoints. The staff's performance assessment shall be conducted by Company Auditors whom the Audit & Supervisory Board appoints.

7. Systems for reporting to the Company Auditors

- ① Company Auditors may attend the Executive Committee, other important meetings and various committees in addition to Board of Directors meetings to ask questions and express their opinions.
- ② In addition to delivering circular resolutions and other important documents to Company Auditors, the Board of Directors, sections and the presidents of subsidiaries shall submit necessary information and report on the state of business and duties at the request of Company Auditors.
- ③ On finding the fact that can cause serious damage to the Suzuki Group, the Board of Directors shall report on the fact to the Audit & Supervisory Board immediately.
- ④ The Internal Auditing section, directly reporting to President, shall report on the results of audits to the Audit & Supervisory Board.
- ⑤ One of the contacts of the Suzuki Group Risk Management Hotline shall be Company Auditors. In addition, the state of whistleblowing activities outside that of Company Auditors shall be reported to Company Auditors on a regular basis.
- ⑥ The Company must not treat those who reported to Company Auditors to their disadvantage and shall ask subsidiaries to treat them in the same way.

8. Matters regarding procedures for prepayment or redemption of expenses arising from the execution of duties of Company Auditors and processing of other expenses or liabilities arising from the execution of such duties

The Company shall budget a certain amount of fund each year to pay expenses, etc. caused by the execution of Company Auditors' duties. When Company Auditors claim an advance payment of expenses and others related to the execution of their duties, the Company shall treat the claim without delay.

9. Other System to ensure effecting auditing by the Company Auditors

Regarding expenses that the Company bears, Company Auditors may seek advice, etc. from lawyers and other external experts, if necessary.

Overview of significant actions based on the above Basic Policy in FY2017 is as follows.

[Action related to Compliance]

- The Company implements a course regarding compliance in every training program to be conducted for each class of employees such as managers' training and seminar for employees grouped by the year that they joined the Company. The Company has upgraded the trainings on Laws related to safety and environment so that the engineers further deepen their understanding on laws and regulations to be observed in connection with the performance of their duties. Furthermore, the Company has been working on improvement of employees' awareness on compliance related to business activities utilising E-Learning system.
- The Group's whistleblowing system, the "Suzuki Group Risk Management Hotline", is fully disseminated through various education and seminars and displaying posters throughout the Company and is making effort to be alarmed of Compliance problems as early as possible and take appropriate measures.
- Corporate Governance Committee shall enlighten employees' compliance consciousness and call all the employees attention to individual regulatory compliance. In occurrence of compliance matters, it shall take necessary action after deliberation, and the outline shall be reported to the Board of Directors whenever necessary.

[Action related to risk management]

- The Company has structured a system that Corporate Governance Committee or Executive Committee deliberates and solves the problems occurred or being recognised in each department depending on the emergency and importance of the problems.
- Smooth transfer of information leads to early detection of problems, therefore the top management has been taking the leadership to thoroughly notify all directors and employees within the Group the Company's basic rules on communication, which are "Problems shall be reported immediately to your manager before investigation.", "Communicate with your manager closely and without delay.", "Consult with a proposal" and "Go out and observe the actual situation with your eyes, plan countermeasures and then take action".
- For risks related to violations of laws and regulations, the Company is sorting out laws and regulations related to each and every business of the Company as well as all the domestic and overseas subsidiaries, to verify the compliance status and taking corrective measures when necessary.
- The Company is continuously upgrading the internal regulations on duties of each department, making effort to strengthen the system for efficient and appropriate business operation in line with laws and regulations. The Company is creating an opportunity to take necessary action for improvement by confirming optimality of each business twice a year.
- The Company formulated the "Suzuki CSR Guidelines for our Business Partners" to fulfil the social responsibility including safety, quality, human rights, labour, environment and regulatory compliance together with the suppliers.
- As a part of measures for natural disasters, the Company presumes occurrence of the Great Nankai Trough Earthquake and conduct Tsunami evacuation trainings twice, as well as updated Business Continuity Plan.

[Action related to efficient execution of duties by the Directors]

- The Company is organising the schedule of the Board of Directors meetings to take sufficient time to deliberate important matters regarding corporate management and at the same time, delivering related documents at an early timing. Also, the Company is making clear the person responsible for each operational subject so that Directors can effectively supervise the situation of the Company's business operation.
- The Company is enabling efficient decision making at the Board of Directors meetings by entrusting decision making of each individual matter to the Directors and Executive Officers with the Ringi (circular approval) system and other systems, by receiving reports on the progress of the execution of operation and business plan of each department every month and by holding an Executive Committee with attendance of Representative Directors and related Directors of the Company to deliberate operational subject and make immediate decision periodically or on a necessary basis.

[Systems to ensure proper business operation of the Group]

- Following the “Policy for management of business operation of subsidiaries and affiliates”, the departments that are responsible for administering subsidiaries in the Company clarified by such internal regulations, receive reporting from subsidiaries on the situation of their business on a regular basis and on matters set forth in the regulations. As for Important matters, the Company is managing and supervising its subsidiaries to obtain prior approval by the Company.
- The Company is alerted of the problem and taking corrective measures at an early stage on problems occurred at its subsidiaries through the “Suzuki Group Risk Management Hotline”.
- Based on the audit plan, the Audit Department confirms adequacy and efficiency of duties of each department of the Company as well as domestic and overseas subsidiaries, verify the status of compliance with laws, regulations and internal rules and the status of establishment and operation of internal controls such as status of asset management, by auditing the workplace or survey document on a regular basis. Based on that result, the Audit Department gives advice and guidance until completion of improvement.

[Action related to Company Auditors' audit]

- The Company Auditors are enabled to confirm the decision making process and at the same time receive necessary reports by attending the Board of Directors meetings, Executive committee, Corporate Governance Committee, and other management and execution of operation related to various meetings.
- To assist Company Auditors grasp information, document related to execution of operation of the Company and its subsidiaries are made available for inspection.
- “Suzuki Group Risk Management Hotline” has a route for whistleblowing to the Company Auditors, and all the whistleblowing received at contact points of the “Suzuki Group Risk Management Hotline” other than Company Auditors will be immediately reported to the Company Auditors so that the information related to various internal problems can be shared with the Company Auditors.
- Audit Department reports the result of the audit to the Company Auditors whenever necessary so that the Company Auditors are able to carry out efficient audit with a mutual cooperation of the Audit Department.
- The Company has established the Secretariat of Audit & Supervisory Board as the dedicated staff organisation that is independent from the chain of command of Directors, etc. in order to reinforce the supportive system for duties of Company Auditors. Evaluation of the staff in the Secretariat of Audit & Supervisory Board shall be done by the Company Auditors whom the Audit & Supervisory Board appoints and transfers of the staff in the Secretariat of Audit & Supervisory Board shall be subject to approval from the Company Auditor whom the Audit & Supervisory Board appoints.

Protecting Personal Information

We fully recognise that personal information (information regarding our customers, business partners, shareholders, investors, employees, etc.) is a valued asset that we receive from individuals, and it is our obligation under the law and our accountability to society, to handle this information properly and with care. In response to this, we establish the “Basic policy on protection of personal information” and work hard for protection of personal information. Details of handling of personal information are released on our public website: http://www.suzuki.co.jp/privacy_statement/index.html (in Japanese language only)

We establish the in-house rules and revise them as required according to revision of related laws etc. in order to handle personal information appropriately. To familiarise our employees with these rules, Suzuki provides education through employee seminars or enlightenment from the in-house homepage so that all employees thoroughly become aware of protection and appropriate handling of personal information. In addition, the “Basic policy on protection of personal information” is followed also at member companies of the Suzuki Group to thoroughly ensure protection of personal information. We will continuously review and improve the personal information protection system.

Activities on Information Security

As described in the section “Protecting Personal Information”, Suzuki prepares codes related to protection of personal information and those related to information control in order to manage information useful for the company including those provided by other companies.

In addition, we thoroughly ensure appropriate handling of confidential information by prescribing proper handling and leakage prevention of confidential information in the Suzuki Group Code of Conduct for employees.

As for information security, we promote improvement in work by introducing the information system and network, and determine the concept and rules to build, manage and operate such information system and network in order to prevent information leakage and unauthorised access, while improving availability of information.

Servers which may cause severe influence if it stops and those that save data important for security such as personal information are installed in the lockable server room with seismic countermeasure taken by seismic isolators etc.

Suzuki organises the confidential information control promotion meeting and reinforces the information control system of the entire Suzuki Group.

Disaster measures by Suzuki

Suzuki takes various measures for natural disasters including Great Earthquake along the Nankai Trough to minimise influence of damages, giving top priority to “protecting employees’ lives” and “quickly restoring ourselves for our customers”. For example, we have taken various preventive measures such as earthquake-resistant measures for buildings and facilities, fire prevention measures, establishment of the disaster action manual and Business Continuity Plan (BCP) that include establishment of the disaster response organisation, and purchases of earthquake insurances.

Disaster prevention

While the Group has been taking various measures to prevent anticipated damage caused by Great Earthquake along the Nankai Trough, after experiencing the Great East Japan Earthquake, it has diversified production and research sites including overseas. Firstly, it is relocating plants and facilities to Miyakoda district in northern part of Hamamatsu City from Ryuyo region in Iwata City, Shizuoka Prefecture since massive tsunami damages are anticipated in the region. The Group decided to found the test course of the motorcycle in the Aoya district of Tenryu-ku, Hamamatsu City. Also, the Group has diversified its production of engine for minivehicle, which was concentrated to Sagara Plant, to Kosai Plant to mitigate risk. Further, the Group is expanding its research facilities in India partly in order to mitigate risk concerning product development facility for automobile in Sagara test course. In order to enhance performance of Disaster Prevention Headquarters, which is to be established upon disaster, the headquarters periodically conduct trainings with officers and each representative of the Disaster Prevention Headquarters attending in cooperation with consulting company specialised in disaster prevention. Through these initiatives, the Group will continue to enhance its preparedness against natural disasters.

Measures against earthquakes and tsunami taken by Suzuki for local residents

A part of Suzuki’s facilities is registered as a tsunami shelter for local residents, and they are invited to see the facilities registered as shelter once a year. Also, we have a system for an earthquake to deploy watchmen on the roof of the headquarters, let them check occurrence of tsunami, and sound a siren to notify residents when tsunami is found. Manual and electric sirens are installed on the roof of the headquarters. The electric siren is designed to be operated even with the dedicated electricity generator in case of a power failure.



Observation of tsunami shelter in Suzuki Plaza (Hamamatsu)

Measures against earthquakes and tsunami taken by Suzuki for employees

Aimed to protect the lives of our employees, Earthquake Early Warning Systems are installed at the headquarters and each plant and manufacturing companies. Earthquake and tsunami evacuation drills are repetitively conducted with all employees participating. In this drill, when the Earthquake Early Warning System alerts, the employees secure their safety and the employees at offices with risk of tsunami evacuate to safe places where the water of tsunami cannot reach. We have a system to confirm safety of employees immediately when a disaster occurs via communication equipment such as satellite telephones and radios set at each plant and sales distributors all over Japan as an emergency communication tool. We conduct a drill for satellite telephones every month to be ready for an emergency.



In addition, relief method trainings are conducted by retired fire fighters in all offices since 2012, and repetitive trainings are continuously carried out. This enables our employees to arrest bleeding or treat injuries and convey in stretcher on their own upon large-scale disasters. (Total of 3,860 employees participated in 5 years)

Furthermore, in order to confirm safety of off-duty employees, we introduce the “safety information system” in case an earthquake or tsunami occurs. In order to confirm safety of employees and their family, this system automatically sends “safety inquiry e-mail” to e-mail addresses that each employee has registered and those who receive the e-mail send a reply about their own safety situation.

Measures for fire disasters

At the headquarters and each plant, all unpredictable fires are treated as fire disaster. Regardless of how small the size of the fire, we conduct an initiative to find out the real cause of fire and thoroughly carry out effective measures. All cases of fire are shared throughout the Suzuki Group in an effort to cross-functionally take measures in preventing familiar disasters. A fire drill using fire extinguishers and fire hydrant is conducted at plants so that everyone in a worksite can perform first-aid firefighting to minimise damage caused by fire.

Also, water discharge drills by fire engine or small transportable pump are performed for promoting individual disaster prevention activities by the private fire brigade. Above all, the premises of headquarters, Kosai Plant, Iwata Plant, Osuka Plant, and Toyokawa Plant are certified as cooperative business entities for local fire brigades by Hamamatsu City, Kosai City, Iwata City, Kakegawa City, and Toyokawa City, respectively because of their contribution to reinforcement of local fire-fighting and disaster-prevention system etc.



Contribution to construction of storm surge barrier in coastal zone of Hamamatsu City

Suzuki contributed 500 million yen by FY2014 to "Hamamatsu City Tsunami Protection Measure Fund" that Hamamatsu City founded for constructing the storm surge barrier as a measure for tsunami caused by an earthquake.

The Suzuki Suppliers Association organised by Suzuki's associated companies also decided to contribute 39.06 million yen in total for five years.

The Company also contributed 310 million yen in total to neighbouring eight cities and towns for disaster measures such as earthquakes and tsunami by FY2017.

In addition, a total of 500 million yen was contributed to "Hamamatsu City Sports Facility Align Fund" by FY2014 to cooperate with construction of a sports facility which has both tsunami evacuation base and urgent relief heliport functions in the accident.

Data

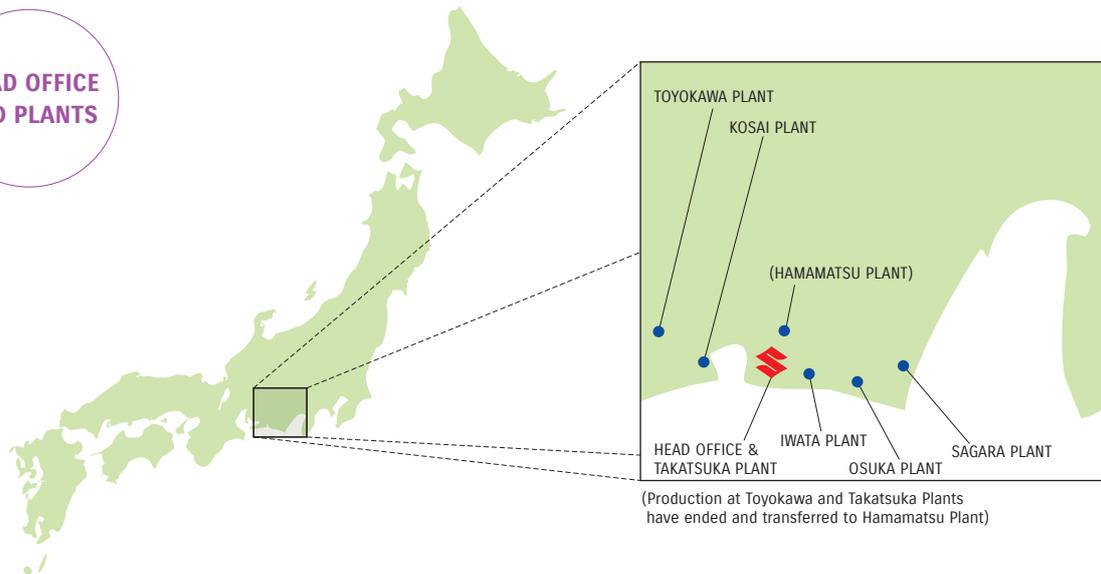
Company Profile	130
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History of Environmental Initiatives	144
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Company Profile (as of 31 March 2018)

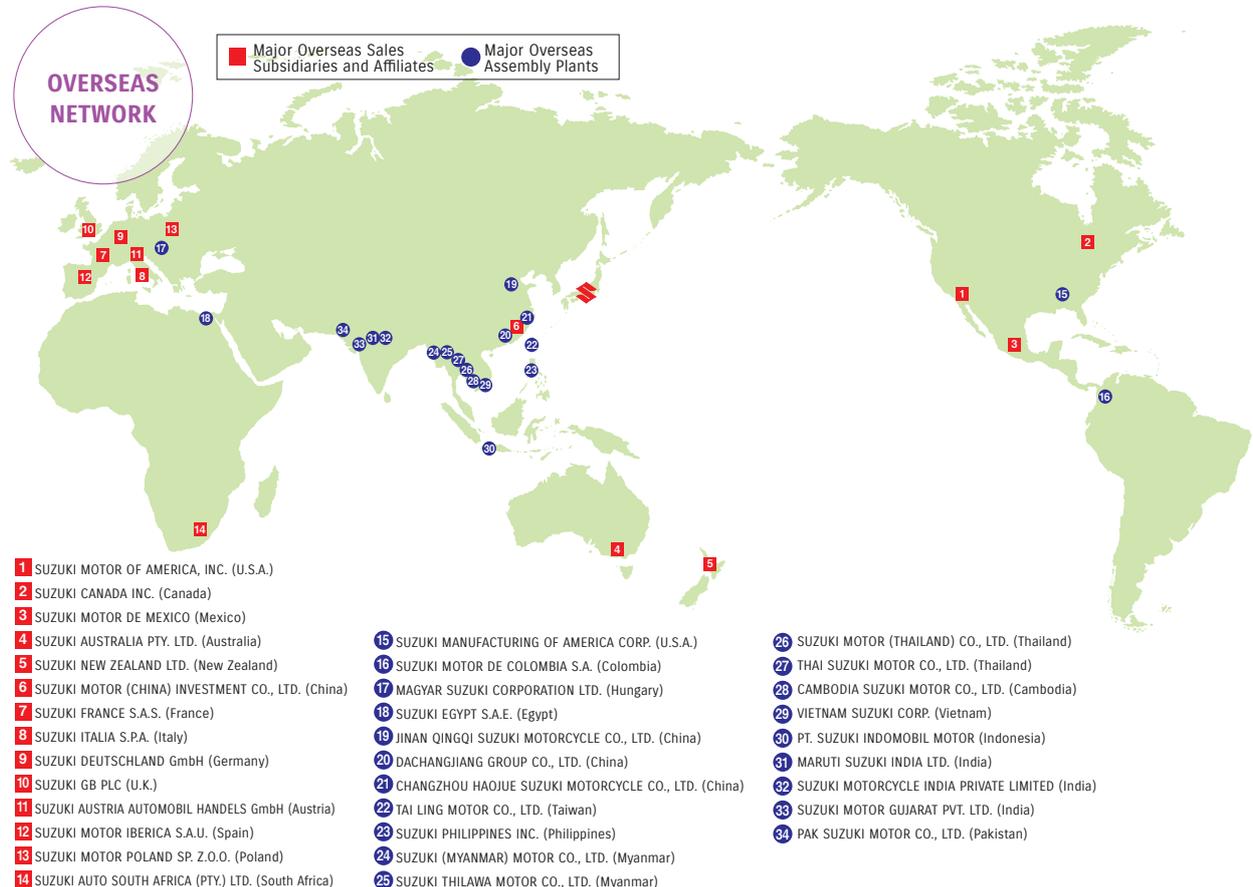
- **Company name:** SUZUKI MOTOR CORPORATION
- **Date of Incorporation:** March 1920
- **Address of headquarters:**
300 Takatsuka-cho, Minami-ku, Hamamatsu City,
Shizuoka Prefecture 432-8611, JAPAN
- **Representative Director and President:**
Toshihiro Suzuki

- **Main product Line:**
Automobiles, Motorcycles, Outboard Motors, Motorised
Wheelchairs, Electro Senior Vehicles, Industrial
Equipment
- **Capital:** 138 billion yen
- **Employees:** 15,269
(consolidated 65,179)

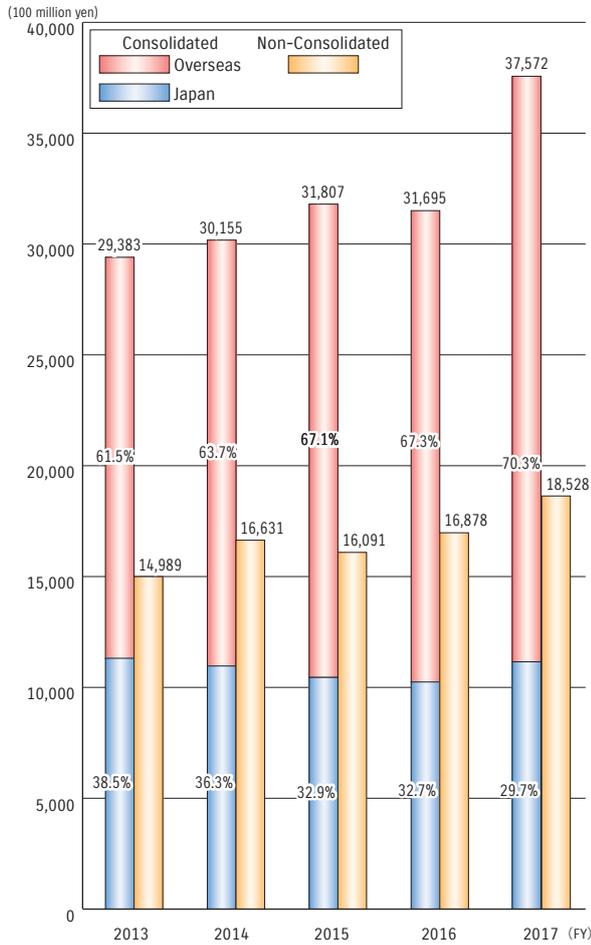
HEAD OFFICE AND PLANTS



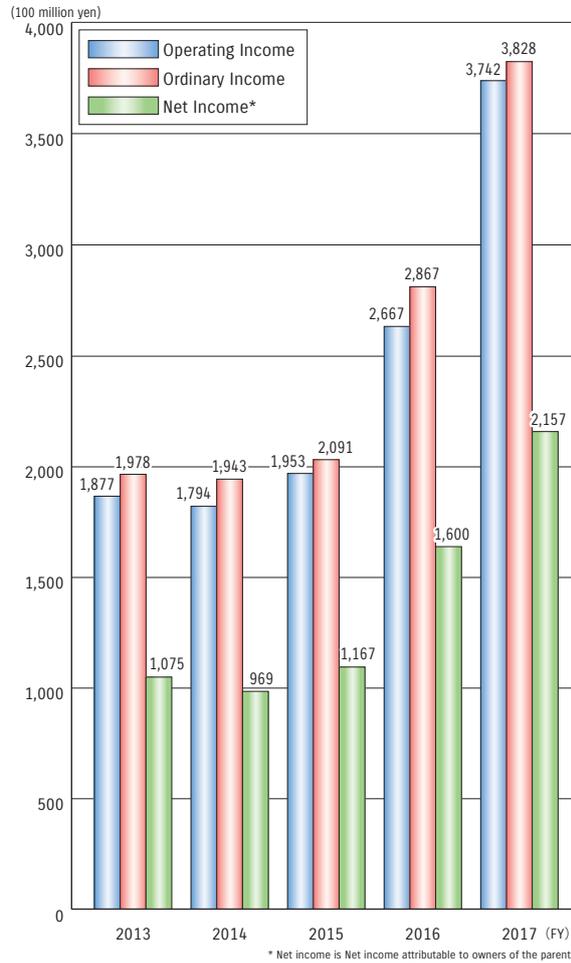
OVERSEAS NETWORK



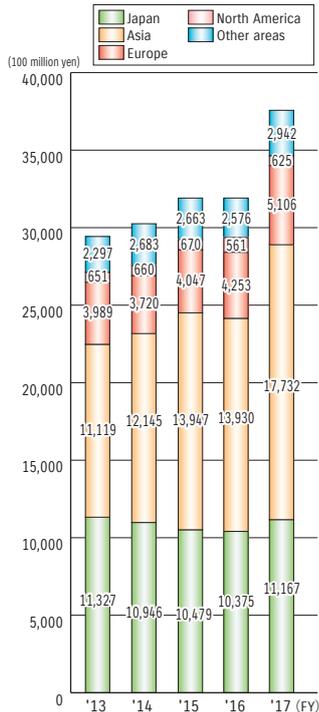
◆ Net sales



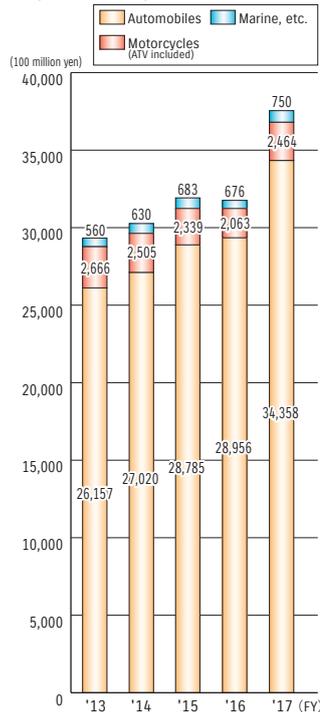
◆ Income (Consolidated)



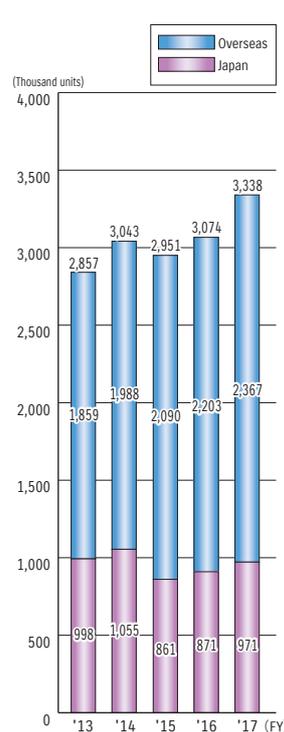
◆ Net sales by market (Consolidated)



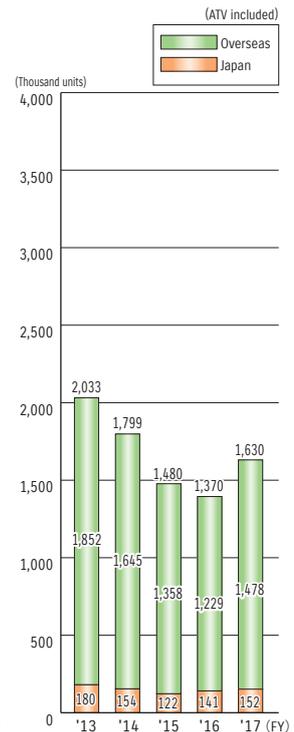
◆ Net sales by business (Consolidated)



◆ Automobile Production



◆ Motorcycle Production



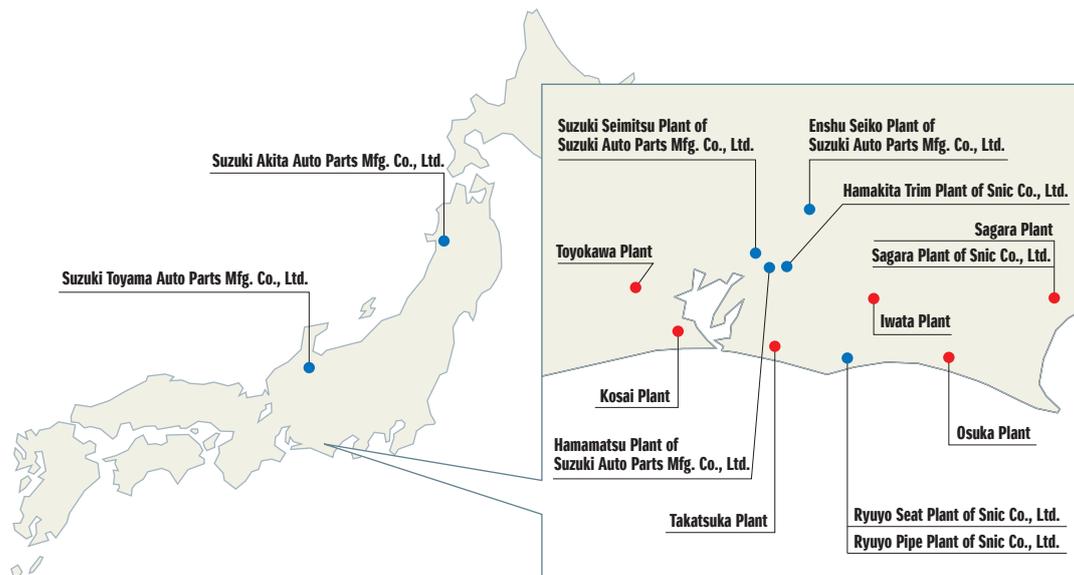
* Production in Japan: CBU-complete knocked-down (CKD) units.
 * Overseas production: line-off units at overseas plants.

Environmental Data

Water, air, PRTR, etc. data of Suzuki domestic plants and domestic group manufacturing companies

To be an environmentally-friendly company, Suzuki domestic plants and manufacturing group companies are actively participating in environmental preservation activities. This section shows our environment related data in FY2017.

Suzuki domestic plants and manufacturing group companies



<Environment-Related Data>

Suzuki domestic plants and manufacturing group companies follow laws, regulations and agreements for environmental control, and is promoting the reduction of environmental impact, based on the strictest regulation values. Moreover, in Suzuki domestic plants and manufacturing group companies, the in-house standard values are set to 70% of the strictest regulation values to aggressively reduce the environmentally unfriendly substances, as well as to prevent environmental incidents.

[How to see the environmental data chart]

•Among Water Pollution Control Law, Air Pollution Control Law, ordinances by local government and agreements on environmental pollution control, the strictest values are adopted as regulation values.

•Names and units of each item are as per below.

<Water quality>

Item	Name	Unit
pH	Hydrogen-ion concentration	none
BOD	Biochemical oxygen demand	mg/L
COD	Chemical oxygen demand	mg/L
SS	Suspended solids	mg/L
-	Oil content	mg/L
-	Lead	mg/L
-	Chrome	mg/L
-	Total nitrogen	mg/L
-	Total phosphorous	mg/L
-	Zinc	mg/L
-	Iron	mg/L

<Air pollution>

Item	Name	Unit
NOx	Nitrogen oxide	ppm
SOx	Sulfur oxide	K value
-	Particulate	g/Nm ³
-	Chlorine	mg/Nm ³
-	Hydrogen chloride	mg/Nm ³
-	Flourine and hydrogen flouride	mg/Nm ³
-	Dioxins	ng-TEQ/Nm ³
CO	Carbon monoxide	ppm
VOC	Volatile organic compounds	ppmC

<PRTR>

Item	Name	Unit
PRTR target substances	PRTR Law (Specified) Class I Designated Chemical Substance	kg/year

Suzuki's domestic plants

Kosai plant



【Operations】 Final assembling of mini passenger cars and assembling of automobile engines, etc.

【Plant site area】 1,190,000m²

【Building area】 472,000m²

【Number of employees】 2,196

【Location】 4520 Shirasuka, Kosai City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water and Toyo River Drain outlet: Kasago River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.3~8.0	7.76
BOD	15	0.7~5.7	1.8
COD	30	1.1~15.6	6.6
SS	15	0.0~5.2	1.26
Oil content	2	0.0~0.7	0.16
Lead	0.1	0.005~0.01	0.006

Item	Regulation values	Results	Averages
Chrome	0.4	-	-
Total nitrogen	12	0.92~5.61	1.99
Total phosphorus	2	0.06~0.58	0.25
Zinc	1	0.11~0.11	0.11
Iron	10	0.1	0.1

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Small once-through boiler	150	14~44	23
	Small once-through boiler	150	21~34	26
	Once-through boiler	150	28~77	61
	Cooling and heating machine	150	46~62	55
	Cooling and heating machine	150	28~37	32
	Incinerator	200	94~95	95
	Electrodeposition drying furnace	230	42~62	52
	Electrodeposition drying furnace	230	19~30	25
	Final coating drying furnace	230	29~45	37
	Second coating drying furnace	230	30~42	36
	Second coating drying furnace	230	14~38	26
	Final coating drying furnace	230	10~25	18
	Second/final coating drying furnace	230	13~14	14
	Electrodeposition drying furnace	230	100~159	130
	Gas engine generator	600	261~268	265
SOx (K value)	Incinerator	7	0.66~0.79	0.73
Particulates	Small once-through boiler	0.1	Under 0.005~Under 0.006	Under 0.005
	Small once-through boiler	0.1	Under 0.005~Under 0.006	Under 0.005
	Once-through boiler	0.1	Under 0.005~Under 0.017	Under 0.007
	Cooling and heating machine	0.1	Under 0.005~Under 0.006	Under 0.005
	Cooling and heating machine	0.1	Under 0.006	Under 0.006
	Incinerator	0.15	Under 0.005~Under 0.007	Under 0.006
	Electrodeposition drying furnace	0.2	Under 0.008	Under 0.008
	Electrodeposition drying furnace	0.2	Under 0.009	Under 0.009
	Final coating drying furnace	0.2	Under 0.005	Under 0.005
	Second coating drying furnace	0.2	Under 0.005	Under 0.005
	Second coating drying furnace	0.2	Under 0.005	Under 0.005
	Final coating drying furnace	0.2	Under 0.005	Under 0.005
	Second/final coating drying furnace	0.2	Under 0.005	Under 0.005
	Electrodeposition drying furnace	0.2	Under 0.005	Under 0.005
	Gas engine generator	0.05	Under 0.012~Under 0.013	Under 0.013

Substances	Facilities	Regulation values	Results	Averages
Fluorine	Aluminum melting furnace (low pressure casting ①)	3	Under 0.3~0.4	0.4
	Aluminum melting furnace (low pressure casting ②)	3	Under 0.3~0.8	0.6
	Aluminum melting furnace (die cast ①)	3	0.5	0.5
	Aluminum melting furnace (die cast ②)	3	0.7~0.9	0.8
Chlorine	Aluminum melting furnace (die cast ③)	3	0.7~0.8	0.8
	Aluminum melting furnace (low pressure casting ①)	30	Under 1	Under 1
	Aluminum melting furnace (low pressure casting ②)	30	Under 1	Under 1
Hydrogen chloride	Aluminum melting furnace (die cast ①)	30	Under 1	Under 1
	Aluminum melting furnace (die cast ②)	30	Under 1	Under 1
	Aluminum melting furnace (die cast ③)	30	Under 1	Under 1
Dioxins	Aluminum melting furnace (low pressure casting ①)	80	Under 5	Under 5
	Aluminum melting furnace (low pressure casting ②)	80	Under 5	Under 5
	Aluminum melting furnace (die cast ①)	80	Under 5~50	28
CO	Aluminum melting furnace (die cast ②)	80	Under 5~17	11
	Aluminum melting furnace (die cast ③)	80	Under 5	Under 5
	Incinerator	150	Under 7~8	8
VOC	Incinerator	5	0.01~12	1.82
	Coating Section	700	147	-
	Coating Section	700	119	-
VOC	Coating Section	700	277	-
	Coating Section	700	-	-

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
1	Zinc compound (water-soluble)	17,000	0	100	0	0	0	0	0	5,000	12,000
53	Ethyl benzene	190,000	110,000	0	0	0	0	190	31,000	33,000	15,000
80	Xylene	250,000	110,000	0	0	0	0	130	24,000	40,000	70,000
83	Cumene	4,000	2,300	0	0	0	0	0	1,600	120	0
239	Organic tin compound	8,000	0	0	0	0	0	0	400	0	7,600
296	1, 2, 4 - trimethyl benzene	200,000	96,000	0	0	0	0	0	29,000	24,000	47,000
297	1, 3, 5 - trimethyl benzene	57,000	34,000	0	0	0	0	69	8,400	14,000	4.0
300	Toluene	380,000	140,000	0	0	0	0	3.7	16,000	78,000	150,000
302	Naphthalene	6,600	3,700	0	0	0	0	0	5.2	2,900	0.8
309	Nickel compounds	2,700	0	51	0	0	0	110	1,700	0	800
355	Bis phthalate (2-ethylhexyl)	100,000	0	0	0	0	0	0	0	1,800	99,000
374	Hydrogen fluoride and its watersoluble salt	2,000	0	0	0	0	0	0	0	2,000	0
392	Normal-hexane	64,000	600	0	0	0	0	0.1	490	3,000	60,000
400	Benzene	11,000	62	0	0	0	0	0	0	510	11,000
407	Poly (oxyethylene) alkyl ether (alkyl group: C12 - C15)	2,900	0	220	0	0	0	0	0	2,700	0
411	Formaldehyde	4,600	2,300	0	0	0	0	490	490	5,100	0

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Iwata Plant



【Operations】 Final assembling of mini and compact passenger/
commercial cars

【Plant site area】 298,000m²

【Building area】 147,000m²

【Number of employees】 1,244

【Location】 2500 Iwai, Iwata City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water and Tenryu River Drain outlet: Akuro River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	6.8~7.8	7.4
BOD	20(15)*	1.5~13.4	5.9
SS	40(30)*	Under 1~5.4	3.4
Oil content	3	Under 1~1.0	0.5
Lead	0.1	Under 0.005	Under 0.005
Chrome	2	Under 0.1	Under 0.1
Total nitrogen	100	3.1~25	13.1
Zinc	1	0.1~0.2	0.2

*Values in the bracket () suggest daily average.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Boiler 3	130	—	—
	Cooling and heating machine 1	150	91~110	101
	Cooling and heating machine 2	150	75~82	79
	Cooling and heating machine 3	150	99	99
	Electrodeposition drying furnace in line 1	230	69~78	74
	Final coating drying furnace in line 1	230	Under 17~26	22
	Electrodeposition drying furnace in line 2	230	20~23	22
	Final coating drying furnace in line 2	230	20~36	28
Particulates	Boiler 3	0.25	—	—
	Cooling and heating machine 1	0.1	Under 0.007	Under 0.007
	Cooling and heating machine 2	0.1	—	—
	Cooling and heating machine 3	0.1	—	—
	Electrodeposition drying furnace in line 1	0.2	Under 0.005	Under 0.005
	Final coating drying furnace in line 1	0.2	Under 0.005	Under 0.005
	Electrodeposition drying furnace in line 2	0.2	Under 0.005	Under 0.005
VOC	Final coating drying furnace in line 2	0.2	Under 0.005	Under 0.005
	Second coating booth in line 1	700	100~140	120
	Final coating booth in line 1	700	170~250	210
	Second coating booth in line 2	700	63~80	72
	Final coating booth in line 2	700	130~200	165
	Bumper coating booth	700	280~340	310

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
1	Zinc compound (water-soluble)	19,000	0	150	0	0	0	0	0	5,500	13,000
53	Ethyl benzene	120,000	64,000	0	0	0	0	0	8,100	30,000	14,000
80	Xylene	160,000	62,000	0	0	0	0	0	6,400	29,000	62,000
83	Cumene	1,000	470	0	0	0	0	0	580	0	0
239	Organic tin compound	3,800	0	0	0	0	0	190	0	0	3,600
296	1, 2, 4 - trimethyl benzene	120,000	55,000	0	0	0	0	0	11,000	17,000	42,000
297	1, 3, 5 - trimethyl benzene	27,000	15,000	0	0	0	0	0	2,500	10,000	0
300	Toluene	320,000	110,000	0	0	0	0	14	1,100	69,000	140,000
302	Naphthalene	3,200	1,800	0	0	0	0	0	0	1,400	0
309	Nickel compounds	2,100	0	270	0	0	0	1,200	0	0	620
392	Normal-hexane	54,000	140	0	0	0	0	0	0	850	53,000
400	Benzene	9,500	15	0	0	0	0	0	0	160	9,400
411	Formaldehyde	2,800	1,400	0	0	0	0	330	330	3,300	0
412	Manganese and its compounds	4,800	0	230	0	0	0	1,300	0	0	3,200

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Sagara Plant



[Operations] Assembling of compact cars and automobile engines, Casting and machining of main engine parts

[Plant site area] 1,970,000m²

[Building area] 271,000m²

[Number of employees] 1,816

[Location] 1111 Shirai, Makinohara City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Oi River Drain outlet: Hirugaya River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.3~7.8	7.6
BOD	20(15)*	3.7~9.3	7.1
SS	40(30)*	2~8	5.0
Oil content	2.5	0.5	0.5

*Values in the bracket () suggest daily average.

Item	Regulation values	Results	Averages
Lead	0.1	0.01	0.01
Chrome	1	0.04	0.04
Total nitrogen	120(60)*	5.2~11.0	8.4
Total phosphorous	16(8)*	2.5~6.4	3.9
Zinc	1	0.07~0.12	0.09

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Cooling and heating machine 1	150	84~87	85.5
	Cooling and heating machine 2	150	79~92	85.5
	Cooling and heating machine 3	150	90~98	94
	Cooling and heating machine 4	150	81~85	83
	Heat-treating furnace	180	36~47	41.5
	Melting furnace 1	180	32~33	32.5
	Melting furnace 2	180	41~42	41.5
	Electrodeposition drying furnace	230	17	17
	Second/final coating drying furnace	230	37~51	44
Particulates	Cooling and heating machine 1	0.1	Under 0.006	Under 0.006
	Cooling and heating machine 2	0.1	Under 0.007	Under 0.007
	Cooling and heating machine 3	0.1	Under 0.006~0.007	0.0065
	Cooling and heating machine 4	0.1	Under 0.007	Under 0.007
	Heat-treating furnace	0.2	Under 0.008~Under 0.01	0.009
	Melting furnace 1	0.2	0.005	0.005
	Melting furnace 2	0.2	0.005~0.006	0.0055
	Electrodeposition drying furnace	0.2	0.013	0.013
	Second/final coating drying furnace	0.2	0.009~0.012	0.0105

Substances	Facilities	Regulation values	Results	Averages
Fluorine	Melting furnace 1	3	0.3	0.3
	Melting furnace 2	3	0.3~0.4	0.35
	Melting furnace 3	3	0.3	0.3
Chlorine	Melting furnace 1	30	1	1
	Melting furnace 2	30	1	1
	Melting furnace 3	30	1	1
Hydrogen chloride	Melting furnace 1	80	5	5
	Melting furnace 2	80	5	5
	Melting furnace 3	80	5	5
Dioxins	Aluminum machining dust pre-treatment	1	0.00038	0.00038
	Melting furnace 1	1	0.14	0.14
	Melting furnace 3	1	0.081	0.081
	Dicast melting furnace	1	0.0044	0.0044
VOC	Coating section 1	400	67	67
	Coating section 2	400	77	77
	Coating section 3	400	37	37
	Coating section 4	700	260	260

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
1	Zinc compound (water-soluble)	15,000	0	150	0	0	0	0	4,500	11,000	
53	Ethyl benzene	61,000	31,000	0	0	0	0	4,800	9,100	16,000	
80	Xylene	150,000	35,000	0	0	0	0	1,100	5,100	73,000	
83	Cumene	3,500	3,400	0	0	0	0	0	35	0	
239	Organic tin compound	2,600	0	0	0	0	0	130	0	2,500	
296	1, 2, 4 - trimethyl benzene	100,000	45,000	0	0	0	0	4,500	15,000	35,000	
297	1, 3, 5 - trimethyl benzene	23,000	14,000	0	0	0	0	150	2,100	3,500	
300	Toluene	240,000	24,000	0	0	0	0	33	1,400	140,000	
302	Naphthalene	2,300	1,400	0	0	0	0	4.9	920	9.2	
309	Nickel compounds	1,700	0.3	220	0	0	0	980	0.2	520	
355	Bis phthalate (2-ethylhexyl)	6,400	0	0	0	0	0	0	0	6,400	
392	Normal-hexane	58,000	380	0	0	0	0	720	15,000	43,000	
400	Benzene	11,000	95	0	0	0	0	0	3,000	8,100	
411	Formaldehyde	1,000	540	0	0	0	0	100	1,100	0	
412	Manganese and its compounds	3,200	0	190	0	0	0	1,100	0	1,900	

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Takatsuka Plant of headquarters



【Operations】 Headquarter operation, assembling of motorcycle engines and machining of parts

【Plant site area】 183,000m²

【Building area】 163,000m²

【Number of employees】 9,175 (including 226 in Takatsuka Plant)

【Location】 300 Takatsuka-cho, Minami-ku, Hamamatsu City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Tenryu River Drain outlet: Shin River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.2~7.5	7.3
BOD	30(20)*	1.0~3.0	1.3
SS	40(30)*	1.2~5.8	3.5
Oil content	5	0.4~1.3	0.6
Total nitrogen	120(60)*	0.8~4.8	2
Total phosphorous	16(8)*	0.06~0.58	0.12
Zinc	1	0.1~0.48	0.13

* Values in the bracket () suggest daily average.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	LPG-fueled air conditioner	150	75~100	87.5
Particulates	LPG-fueled air conditioner	0.1	—	—

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
53	Ethyl benzene	19,000	49	0	0	0	0	0	5.0	18,000	420
80	Xylene	90,000	160	0	0	0	0	0	4.5	89,000	930
296	1, 2, 4 - trimethyl benzene	35,000	11	0	0	0	0	0	4.8	34,000	1,000
297	1, 3, 5 - trimethyl benzene	6,300	2.1	0	0	0	0	0	2.0	6,100	150
300	Toluene	170,000	600	11	0	0	0	0	16	160,000	2,900
308	Nickel	3,800	0	0	0	0	0	0	2,700	0	1,100
309	Nickel compounds	3,600	0	0	0	0	0	0	2,600	0	1,100
374	Hydrogen fluoride and its water-soluble salt	5,100	0	460	0	0	0	0	0	4,600	0
392	Normal-hexane	38,000	180	0	0	0	0	0	1.3	36,000	1,500
400	Benzene	8,500	1.4	0	0	0	0	0	0	8,100	340
438	Methylnaphthalene	12,000	49	0	0	0	0	0	0	9,800	0

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Toyokawa Plant



【Operations】 Assembling of motorcycles and outboard motors

【Plant site area】 139,000m²

【Building area】 75,000m²

【Number of employees】 452

【Location】 1-2 Utari, Shirotori-cho, Toyokawa City, Aichi Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: Shira River and public ground water

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.2	7.2
BOD	25 (20) *	0.6	0.6
SS	70 (50) *	6	6
Oil content	5	0.5	0.5
Chrome	2	0.04	0.04
COD (total amount)	20.63	1.65~5.34	3.50
Total nitrogen (total amount)	15.58	1.25~8.54	4.90
Total phosphorous (total amount)	2.06	0.05~0.45	0.3
Zinc	2	0.17	0.17

* Values in the bracket () suggest daily average.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Absorption type cooling and heating machine 1	150	64~65	64.5
	Drying furnace 1	0.4	0.005	0.005
Particulates	Drying furnace 2	0.4	0.005	0.005
	Absorption type cooling and heating machine 1	0.1	—	—
VOC	Coating booth 1	700	94	94
	Coating booth 2	700	190	190
	Coating booth 3	700	370	370

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
53	Ethyl benzene	17,000	11,000	0	0	0	0	770	22	4,600	360
80	Xylene	24,000	13,000	0	0	0	0	970	9.0	7,800	1,500
296	1, 2, 4 - trimethyl benzene	11,000	6,100	0	0	0	0	75	18	3,600	920
297	1, 3, 5 - trimethyl benzene	1,800	1,200	0	0	0	0	10	2.0	620	0
300	Toluene	120,000	60,000	0	0	0	0	2,500	7,800	44,000	2,900
392	Normal-hexane	3,100	27	0	0	0	0	0	0	2,000	1,100
400	Benzene	560	2.5	0	0	0	0	0	0	370	190

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Osuka Plant



[Operations] Cast parts manufacturing, etc.

[Plant site area] 151,000m²

[Building area] 55,000m²

[Number of employees] 386

[Location] 6333 Nishi Obuchi, Kakegawa City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: Nishi-Otani River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	6.3~7.4	7.0
BOD	15(10)*	0.2~3.4	1.0
SS	15(10)*	0.0~4.4	0.5
Oil content	2	0.0~0.9	0.1
Lead	0.1	Under 0.005	Under 0.005
Chrome	2	Under 0.1	Under 0.1
Total nitrogen	120(60)*	0.6~6.9	3.9
Total phosphorous	16(8)*	0.08~0.52	0.28
Zinc	1	Under 0.1~0.23	0.04

* Values in the bracket () suggest daily average.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
Particulates	Cast iron melting furnace	0.1	Under 0.01	Under 0.01
	Aluminum melting furnace	0.2	Under 0.01	Under 0.01
	Aluminum melting & holding furnace	0.2	Under 0.01	Under 0.01
Chlorine	Aluminum melting furnace	10	Under 1	Under 1
	Aluminum melting & holding furnace	10	Under 1	Under 1
Hydrogen chloride	Aluminum melting furnace	20	Under 5	Under 5
	Aluminum melting & holding furnace	20	Under 5	Under 5
Fluorine	Aluminum melting furnace	1	Under 0.3~0.4	0.08
	Aluminum melting & holding furnace	1	0.4	0.4

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
80	Xylene	2,700	1,500	0	0	0	0	0	26	1,200	0
87	Chromium, trivalent chromium and their compounds	4,200	0	0	0	0	0	84	630	0	3,500
300	Toluene	5,600	2,500	0	0	0	0	0	1,100	1,900	0
312	Vanadium compounds	1,000	0	0	0	0	0	20	0	0	980
412	Manganese and its compounds	130,000	0	0	0	0	0	2,600	0	0	130,000
453	Molybdenum and its compounds	1,900	0	0	0	0	0	37	0	0	1,800

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Group manufacturing companies in Japan

Hamamatsu Plant of Suzuki Auto Parts Mfg. Co., Ltd.

【Operations】 Machining of automobile parts, Die-casting and machining

【Location】 9670 Miyakoda-cho, Kita-ku, Hamamatsu City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Tenryu River Drain outlet: Public ground water

<Water Quality Data (at drain outlets)>

Wastewater is transferred to Hamatsu Plant of Suzuki Motor Corporation for treatment

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

There is no PRTR target substance subject to performance reporting.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Aluminum melting furnace	180	46~56	51
Particulates	Aluminum melting furnace	0.2	Under 0.02	0.02
Chlorine	Aluminum melting furnace	30	Under 0.7	0.7
Hydrogen chloride	Aluminum melting furnace	80	Under 1.1~Under 1.2	1.15
Fluorine and hydrogen fluoride	Aluminum melting furnace	3	Under 0.7~Under 0.8	0.75
Dioxins	Aluminum melting furnace	1	0.0083	0.0083

Suzuki Seimitsu Plant of Suzuki Auto Parts Mfg. Co., Ltd.

【Operations】 Casting, heat treatment and gear-cutting of automobile parts

【Location】 500 Iinoya, Inasa-cho, Kita-ku, Hamamatsu City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: Iinoya River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.1~7.8	7.4
BOD	15	1.1~7.5	2.9
SS	20	0.4~2.0	1.4
Oil content	5	0.5~1.1	0.63
Total nitrogen	60	8.4~19	13.5
Total phosphorous	8	0.06~0.3	0.08
Zinc	1	0.05~0.13	0.08

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Continuous carburising furnace	180	10~57	14.7
	Annealing furnace	180	10~14	10.75
	Water cooling and heating machine	150	56~58	57
SOx (K value)	Continuous carburising furnace	17.5	0.09	0.09
	Annealing furnace	17.5	0.09	0.09
	Water cooling and heating machine	17.5	0.07~0.16	0.12
Particulates	Continuous carburising furnace	0.2	0.01	0.01
	Annealing furnace	0.2	0.01	0.01
	Water cooling and heating machine	0.1	0.01	0.01

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

There is no PRTR target substance subject to performance reporting.

Enshu Seiko Plant of Suzuki Auto Parts Mfg. Co., Ltd.

[Operations] Machining of automobile parts

[Location] 1246-1 Yamahigashi, Tenryu-ku, Hamamatsu City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: Futamata River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	6.5~8.2	6.9~7.4	7.2
BOD	10	1~9.5	3.6
COD	35	1.9~15	6.6
SS	15	1.0~2.0	1.9
Oil content	3	0.5~1.0	0.5
Chrome	2	0.05~0.1	0.05
Total nitrogen	100	0.64~2.08	1.4
Zinc	2	0.05~0.06	0.05

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Gas fueled absorption type cooling and heating machine	150	32~43	38
	Aluminum central melting furnace	80	0.8~1.2	1
Hydrogen chloride	Aluminum central pre-melting furnace	80	1.3~1.4	1.4
	Casting of pistons	80	0.9~1.0	1
Chlorine	Aluminum central melting furnace	30	Under 1	Under 1
	Aluminum central pre-melting furnace	30	Under 1	Under 1
	Casting of pistons	30	Under 1	Under 1
Fluorine	Aluminum central melting furnace	3	Under 0.6~0.7	0.7
	Aluminum central pre-melting furnace	3	1.2~1.4	1.3
	Casting of pistons	3	Under 0.6	Under 0.6

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
80	Xylene	1,100	820	0	0	0	0	250	0	0	
300	Toluene	1,200	870	0	0	0	0	370	0	0	
71	Ferric chloride	12,000	0	0	0	0	0	0	0	0	

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Suzuki Akita Auto Parts Mfg. Co., Ltd.

[Operations] Casting and machining of automobile parts

[Location] 192-1 Ienohigashi, Hamaikawa, Ikawa Town, Minamiakita County, Akita Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: I River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.1~7.9	7.5
BOD	20	1.2~6.1	2.6
SS	30	3.8~20.8	8.8
Oil content	4	0.5~1.1	0.6
Total nitrogen	18	0.7~2.6	1.9
Total phosphorous	1.9	0.07~0.24	0.21
Zinc	2	0.03~0.18	0.07

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Boiler	180	40~82	61
SOx (K value)	Boiler	0.49	0.01	0.01
Particulates	Boiler	0.3	0.0004~0.0008	0.0006

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
1	Zinc compound (water-soluble)	2,500	0	0	0	0	0	0	2,500	0	
71	Ferric chloride	2,100	0	0	0	0	0	0	2,100	0	
80	Xylene	2,400	120	0	0	0	0	0	0	2,300	
296	1, 2, 4 - trimethyl benzene	3,300	50	0	0	0	0	0	0	3,200	

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Suzuki Toyama Auto Parts Mfg. Co., Ltd.

【Operations】 Processing of automobile parts
【Location】 3200 Mizushima, Oyabe City, Toyama Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Ground water Drain outlet: Oyabe River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	6~8	7.1~7.8	7.3
BOD	15	1.0~12.0	3.9
SS	15	1~11	3.9
Oil content	5	0.5~0.7	0.5
Lead	0.08	0.003	0.003
Chrome	2	0.02	0.02
Total nitrogen	120	1~3	1.73
Total phosphorous	16	0.06~0.26	0.11
Zinc	2	0.05~0.62	0.1

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

Substances	Facilities	Regulation values	Results	Averages
NOx	Boiler	150	70~110	90
	Melting furnace	180	23~24	23.5
SOx (K value)	Boiler	17.5	0.04~0.13	0.085
	Melting furnace	17.5	0.0021~0.0038	0.003
Particulates	Boiler	0.3	0.00028~0.013	0.00664
	Melting furnace	0.2	0.01	0.01

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
309	Nickel compounds	2,000	0	140	0	0	0	320	0	0	1,500
438	Methylnaphthalene	3,700	19	0	0	0	0	0	0	3,700	0

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Snic Co., Ltd. Sagara Plant

【Operations】 Manufacture of automobile internal parts
【Location】 1111 Shirai, Makinohara City, Shizuoka Prefecture

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Sent to Suzuki Motor Corporation Sagara Plant and treated

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

No applicable facilities

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
298	Tolylene diisocyanate	450,000	0	0	0	0	0	0	0	0	450,000
448	Methylenebis (4, 1-phenylene) diisocyanate	100,000	0	0	0	0	0	0	0	0	100,000
297	Trimethyl benzene	1,000	1,000	0	0	0	0	0	0	0	0

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Snic Co., Ltd. Ryuyo Seat Plant

【Operations】 Manufacture of automobile internal trim parts
【Location】 1403 Higashi Hiramatsu, Iwata City, Shizuoka Prefecture

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

No applicable facilities

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

No applicable facilities

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
297	1, 3, 5 - trimethyl benzene	1,400	1,400	0	0	0	0	0	0	0	
298	Tolylene diisocyanate	740,000	0	0	0	0	0	200	0	740,000	
448	Methylenebis (4, 1-phenylene) diisocyanate	120,000	0	0	0	0	0	50	0	120,000	

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Snic Co., Ltd. Ryuyo Pipe Plant

【Operations】 Manufacturing of automobile pipe parts

【Location】 6-2 Minami Hiramatsu, Iwata City, Shizuoka Prefecture

<Environment-Related Data>

<Major water source and drain outlet>

Water source: Tenryu River Drain outlet: Tenryu River

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

Item	Regulation values	Results	Averages
pH	5.8~8.6	7.2~7.7	7.5
BOD	25 (20) *	Under 1~10.8	5.9
SS	50 (40) *	1.7~6	3.9
Oil content	5	Under 0.5~1.3	0.9
Total nitrogen	120 (60) *	1.7~8.4	5.1
Zinc	2	0.01~0.17	0.09

*Values in the bracket () suggest daily average.

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

No applicable facilities

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

Substance No.	Substance name	Amount*	Discharge amount				Transfer distance		Recycled amount	Decomposition disposal	Product inclusion
			Air	Rivers	Soil	Landfill	Sewerage	Waste			
87	Chromium, trivalent chromium and their compounds	17,000	170	0	0	0	0	0	430	0	17,000
308	Nickel	6,000	59	0	0	0	0	0	150	0	5,700
412	Manganese and its compounds	2,100	20	0	0	0	0	0	50	0	2,000

* Since the calculation was made with two effective digits, the amount may not be consistent with the total of the right columns (Discharge amount, Transfer distance, Recycled amount, De-composition disposal, and Product inclusion).

Snic Co., Ltd. Hamakita Trim Plant

【Operations】 Manufacture of automobile internal trim parts

【Location】 5158-1 Hiraguchi, Hamakita-ku, Hamamatsu City, Shizuoka Prefecture

<Water Quality Data (Water Pollution Control Law, ordinances by local government)>

No applicable facilities

<Air Pollution Data (Air Pollution Control Law, ordinances by local government)>

No applicable facilities

<PRTR Target Substances (accumulated values calculated according to PRTR Law)>

There is no PRTR target substance subject to performance reporting.

3-year data of Scope 1, 2, and 3

	Unit	FY2015	FY2016	FY2017
Whole value chain (total of Scope 1, 2, and 3)	million tons of CO ₂	7,737	7,242	7,863
Direct emissions from corporate activities (Scope 1)	million tons of CO ₂	51	56	60
Indirect emissions from energies (Scope 2)	million tons of CO ₂	54	56	61
Other indirect emissions (Scope 3)	million tons of CO ₂	7,632	7,130	7,742

*1 Calculation range: Suzuki Motor Corporation, 65 domestic manufacturing and non-manufacturing subsidiaries, and 32 overseas manufacturing and non-manufacturing subsidiaries

*2 CO₂ conversion coefficient: As for electric power, the value released by each power company was used for Japan and conversion coefficient of IEA (CO₂ Emissions From Fuel Combustion 2017 edition) was used for overseas. The conversion coefficient of IPCC2006 (2006 IPCC Guidelines for National Greenhouse Gas Inventories) was used for other than electric power, and the value released by suppliers was used for city gas.

*3 The data in the past was partially corrected (Scope 3 emissions for FY2016)

History of Environmental Initiatives

1970	Mar.	Demonstrated 10 units of Carry Van electric vehicles at the Osaka Expo.
1971	Jul.	Established an Environmental Protection Section in Facilities Group of Production Engineering Dept. to take environmental measures in our production processes.
1977	Apr.	Built the Suzuki Group Safety & Hygiene and Pollution Issues Council.
1981	Dec.	Held "Energy Saving Symposium" with Machinery Industry Promotion Foundation (now Suzuki Foundation).
1989	Aug.	Established an Environmental Issue Council to promote company-wide environmental conservation activities.
1990	Mar.	Installed Freon collectors at domestic distributors to collect Freon contained in car air conditioner refrigerant for reuse.
1991	Dec.	Totally abolished the use of specific CFC (contained in polyurethane foamed components, such as seats).
1992	Jan.	Started displaying material names on resin parts.
		Developed a continuously variable transmission (SCVT) which was installed on Cultus Convertible.
	Oct.	Developed a natural gas-fueled scooter.
	Nov.	Established a Waste Countermeasure Group in Production Engineering Development to promote reduction and reuse of wastes.
1993	Dec.	Launched electric vehicles Alto and Every.
	Mar.	Prepared an "Environmental Protective Activities Plan".
	May	Reorganised an Environment & Industrial Waste group by integrating the Environmental Protection Section and the Waste Countermeasure Group to enhance environmental protection activities.
1994	Dec.	Completed the replacement of Freon used in car air conditioner refrigerants.
	Jun.	Started collecting and recycling used bumpers replaced by dealers.
	Aug.	Installed a facility to recycle sludge contained in wastewater to reuse it as asphalt sheets. Started reusing casting sand waste (generated at foundries) as cement materials.
1995	Jan.	Renewed the waste incinerator to reduce waste and reuse heat waste (steam).
	Aug.	Introduced co-generation facilities into the Kosai Plant to promote energy saving activities.
1996	Apr.	Launched electric power-assisted bicycle Love.
	May	Prepared the "Environmental Protective Activities Plan (follow-up version)".
	Dec.	Introduced co-generation facilities into Sagara Plant.
1997	Mar.	Developed a natural gas-fueled WagonR.
	May	Greatly modified and sold electric vehicles Alto and Every.
	Oct.	Won the Technical Innovation Award for our 4-stroke outboard motor at the Chicago Boat Show.
	Dec.	Issued a "Vehicle Disassembly Manual" and distributed it to distributors.
1998	Feb.	Introduced co-generation facilities into Osuka Plant. Prepared an "Initiative Voluntary Action Plan for the Recycling of Used Automobile".
	Apr.	MAGYAR SUZUKI (Hungary) obtained the ISO14001 certification.
	Jul.	Kosai Plant obtained the ISO14001 certification.
	Oct.	Launched a new mini vehicle equipped with a lean-burn engine which achieved 29.0km/L fuel consumption in 10x15 mode. Won the Technical Innovation Award for our 4-stroke outboard motor at the Chicago Boat Show for the second consecutive year.
	Dec.	Developed an environmentally friendly pipe bending technology.
1999	Mar.	Developed a new catalyst for motorcycles and adopted it on a scooter Let's II.
	May	Launched fuel-efficient Alto with "Sc lean-burn" CVT.
	Jun.	Launched natural gas-fueled (CNG) WagonR.
	Aug.	Launched new model of Every electric vehicle.
	Sept.	Osuka and Sagara plants obtained the ISO14001 certification.
	Oct.	Launched Alto equipped with Idling Stop System (Engine Auto Stop Start System). Won "The Best Concept Car" special award for Suzuki PU-3 COMMUTER at the Tokyo Motor Show. Fully changed the design of the electric power-assisted bicycle Love.
	Nov.	MARUTI UDYOG (India) (currently: MARUTI SUZUKI INDIA LIMITED) obtained the ISO14001 certification. Launched ultrasonic compact washing machines "SUC-300H & 600H" that adopt ultrasonic waves for washing instead of organic solvent.
	Dec.	Launched natural gas-fueled (CNG) Every.
2000	Jan.	Developed a compact bumper crushing machine in-house.
	Dec.	Toyokawa Plant obtained the ISO14001 certification.
2001	Jan.	Totally abolished the use of lead (used in painting processes of domestic motorcycle and automobile plants).
	Mar.	Expanded the sale of the bumper crushing machine nationwide.
	Apr.	Established an Environmental Planning Group that handles environmental matters related to products, technology, manufacturing and logistics. Established an Environmental Committee (as an alternative to Environmental Issue Council) to enhance the environmental protection efforts.
	Aug.	Achieved the target of drastic reduction in landfilled solid waste to almost zero.
	Oct.	Started mutual cooperation with GM in the fuel cell technology field.

2002	Jan.	Won the "Excellent Environmentally-Friendly Concept Car Award from the Automotive News magazine (USA) for our electric vehicle concept car Covie at the Detroit Motor Show.
	Mar.	Launched the "Idling Stop (Engine Stop)" campaign.
	Jul.	Put the direct-injection turbo engine which realised both excellent fuel efficiency and high output power to practical use for the first time in mini cars.
2003	Jan.	Announced a hybrid engine car Twin for the first time in mini passenger cars. Announced a new concept energy-saving scooter Choinori.
	Mar.	Iwata Plant obtained the ISO14001 certification.
		Takatsuka plant obtained the ISO14001 certification. Installed a wind-driven power generating facility at the Inasa Training Center.
	Jul.	Became a member of IMDS (International Material Data System).
	Sept.	Issued a "Green Procurement Guideline". Launched certified ultralow-emission vehicle.
2004	Jan.	Jointly established Japan Auto Recycling Partnership and ART with other manufacturers.
	Feb.	Installed 2 units of wind-driven power generating facility at the Kosai Plant.
	Jul.	Announced the motorcycle recycling fees. Announced the end-of-life automobile recycling fees.
		Aug.
2005	Jul.	Developed "Hyper Alumite" that has improved corrosion resistance and durability, with the anodised aluminum film smoothed on the aluminum material surface.
	Aug.	Participated in "Team Minus 6%".
	Oct.	Participated in the "FRP Boat Recycling System" promoted by the Japan Boating Industry Association and announced the recycling fees.
2006	Sept.	Developed MIO, an electric wheelchair equipped with a fuel cell, and exhibited it at the International Home Care & Rehabilitation Exhibition.
2007	Oct.	Developed the fuel cell motorcycle Crosscage and exhibited it at the Tokyo Motor Show.
	Nov.	Established Suzuki Environment Control Regulations.
2008	Jun.	Received the Minister's award for the newly-developed fuel-cell electric vehicle SX4-FCV.
	Jul.	Exhibited SX4-FCV at Environmental Showcase held in International Media Center for Hokkaido Toyako G8 Summit. Set up Suzuki Plaza to introduce Suzuki's history and manufacturing know-how to the public.
2009	Apr.	Received Local Industry Contribution Award (Ichimura Award) for development and practical application of high-speed system realising low cost and low environmental impact.
	Sept.	Maruti Suzuki India Limited greatly reduced CO ₂ emission by shifting the transport method from the trailer to the double-deck merchandise train and received the Golden-Peacock Eco Innovations Award.
	Oct.	Developed the plug-in hybrid automobile Swift Range Extender and the fuel cell scooter BURGMAN Fuel Cell Scooter and exhibited them at the Tokyo Motor Show as reference exhibits.
2010	May	Plug-in hybrid Swift (Swift Range Extender) acquired the type approval of the Ministry of Land, Infrastructure, Transport and Tourism.
	Sept.	Electric scooter e-Let's was developed and the research for driving on public roads started for productisation.
2011	Mar.	Whole Vehicle Type Approval was acquired for the first time in the world as a fuel cell scooter.
	May	Received Engineering Development Award of the 61st JSAE EXPOSITION AWARD for development of the rear lower arm made of aluminum-extruded material that realised weight reduction by low costs.
2012	Feb.	Established a joint venture together with Intelligent Energy Holdings for development and manufacture of fuel cell systems.
	Jul.	Developed light polypropylene resin material which excels in material colouring for automobiles.
	Sept.	Developed fuel efficiency improvement technologies ENE-CHARGE, new idling stop system (Engine Auto Stop Start System) and ECO-COOL.
	Nov.	Received 2013 RJC Car of the Year for its next-generation environment technology SUZUKI GREEN technologies.
2013	Mar.	Established "Suzuki Environmental Plan" and "Suzuki Biodiversity Guidelines".
	Jul.	Developed DUALJET engine that realises both excellent fuel efficiency and strong driving.
	Nov.	Decided to install the mega-solar system in the Nakazato Industrial Park in Makinohara City.
2014	Jan.	Developed new transmission Auto Gear Shift with excellent fuel efficiency.
	Aug.	Developed S-ENE CHARGE which has further evolved the ENE-CHARGE.
2015	Jun.	Developed and launched 2-cylinder 0.8L diesel engine in India.
2016	Jan.	Suzuki Sagara Plant Received the FY2015 Energy Conservation Grand Prize <Energy Conservation Case Example Category>.
	Apr.	Suzuki Makinohara Solar Power Plant completed.
	Nov.	Developed Suzuki's unique parallel hybrid system which is matched with Auto Gear Shift.
2017	Mar.	Began public road driving of Burgman Fuel Cell scooter by earning license plate in Japan.
	Apr.	Suzuki, Toshiba and Denso reached basic agreement to establish joint venture company for production of automotive lithium-ion battery packs in India. Won the Contribution Prize of the 49th Ichimura Prizes in Industry for the "Development of Resin Material with Superb Appearance and Application to Pre-coloured Interior Parts".
		Nov.
	Dec.	Established Suzuki Environmental Plan 2020 with newly-set target such as reduction in CO ₂ emissions.
2018	Mar.	Toyota and Suzuki reach basic agreement toward mutual supply of hybrid and other vehicles in India.

Company Data

1. Production and Sales Volume

			Unit	FY2014	FY2015	FY2016	FY2017	
Automobile	Production unit		Thousand units	3,043	2,951	3,074	3,338	
		Domestic production		1,055	861	871	971	
		Overseas production		1,988	2,090	2,203	2,367	
		India		1,308	1,424	1,585	1,781	
	Sales unit		Thousand units	2,867	2,861	2,918	3,224	
		Domestic sales		756	630	639	668	
		Overseas sales		2,111	2,231	2,279	2,556	
		India		1,171	1,305	1,445	1,654	
	Sales unit of hybrid models*			Thousand units	55	249	389	462
	Sales unit of welfare vehicle "With" series			Units	2,519	2,351	2,168	2,636
Motorcycle	Production unit		Thousand units	1,799	1,480	1,370	1,630	
		Domestic production		154	122	141	152	
		Overseas production		1,645	1,358	1,229	1,478	
	Sales unit		Thousand units	1,766	1,501	1,367	1,580	
		Domestic sales		67	61	62	60	
		Overseas sales		1,699	1,440	1,305	1,520	

*Hybrid models include mild hybrid, S-ENE CHARGE, and SHVS.

2. Financial Information (Consolidated)

Net sales			100 million yen	30,155	31,807	31,695	37,572	
	Automobile			27,020	28,785	28,956	34,358	
	Motorcycle			2,505	2,339	2,063	2,464	
	Marine, etc.			630	683	676	750	
	Domestic sales			10,946	10,479	10,375	11,167	
	Overseas sales			19,208	21,328	21,320	26,405	
		Europe			3,720	4,047	4,253	5,106
		North America			660	670	561	625
		Asia			12,145	13,947	13,930	17,732
		Others			2,683	2,663	2,576	2,942
Operating income			100 million yen	1,794	1,953	2,667	3,742	
Ordinary income			100 million yen	1,943	2,091	2,867	3,828	
Net income			100 million yen	969	1,167	1,600	2,157	
Capital expenditures			100 million yen	1,945	1,715	1,988	2,134	
Depreciation expenses			100 million yen	1,344	1,683	1,634	1,509	
R&D expenses			100 million yen	1,259	1,306	1,315	1,394	
Interest-bearing debt			100 million yen	5,547	5,293	6,399	5,779	
Total assets			100 million yen	32,528	27,020	31,160	33,408	
Net assets			100 million yen	17,014	11,877	13,870	15,952	
Shareholders' equity ratio			%	45.6	35.4	35.9	38.8	
Net income per share, Basic			Yen	172.67	234.98	362.54	488.86	
Cash dividends per share (annual)			Yen	27.00	32.00	44.00	74.00	
ROE			%	6.9	9.6	15.4	17.9	

3. Employee Information

		Unit	FY2014	FY2015	FY2016	FY2017	
Number of employees		Person	14,751	14,932	15,138	15,269	
	Male		13,347	13,467	13,603	13,711	
	Female		1,404	1,465	1,535	1,558	
	Managers		Person	926	965	1,014	1,049
		Male		921	957	1,004	1,037
		Female		5	8	10	12
New employment		Person	571	635	794	642	
	Male		496	532	674	541	
	Female		75	103	120	101	
	College graduates		Person	462	472	585	456
		Male		425	412	523	396
		Female		37	60	62	60
Employment rate of people with disabilities		%	2.09	2.08	2.04	2.02	
Turnover rate		%	4.3	4.1	3.8	4.2	
Number of employees (consolidated)		Person	57,409	61,601	62,992	65,179	
Number of employees using child-care shortening hours system		Person	126	162	179	204	
	Male		1	2	3	3	
	Female		125	160	176	201	
Number of employees using child-care leave system		Person	66	74	68	91	
	Male		1	2	8	7	
	Female		65	72	60	84	
Reinstatement rate of employees using child-care leave system		%	98.5	100.0	91.2	97.3	
	Male		100.0	100.0	100.0	100.0	
	Female		98.5	100.0	90.0	97.1	
Number of employees using family-care leave system		Person	3	2	6	2	
	Male		1	2	4	1	
	Female		2	0	2	1	
Reinstatement rate of employees using family-care leave system		%	33.3	100.0	50.0	100.0	
	Male		100.0	100.0	25.0	100.0	
	Female		0.0	-	100.0	100.0	
Accident frequency rate		%	0.03	0.09	0.15	0.21	

4. Others

Others	Number of outside directors	Person	2	2	2	2
	Number of consolidated subsidiaries	Company	133	136	136	131
	Number of affiliates		35	33	32	31

5. Major outside associations the company participates

Japan Automobile Manufacturers Association, Inc., Society of Automotive Engineers of Japan, Japan Business Federation

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*In Japanese Language only.